



Asia-Pacific Economic Cooperation

Customs-Business Partnership Programmes



**APEC Sub-Committee on Customs Procedures
(revised in September 2004)**

**Prepared by
Hong Kong Customs**

**For APEC Secretariat
35 Heng Mui Keng Terrace
Singapore 119616
Tel: (65) 6775 6012 Fax: (65) 6775 6013
Email: info@apec.org
Website: www.apec.org**

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Foreword

In February 2001, the APEC Sub-Committee on Customs Procedures (SCCP) endorsed a set of measures to foster members' cooperation and communication with the business sector. In August 2001, members further agreed to elevate the measures to a Collective Action Plan (CAP) – "Customs-Business Partnership".

The CAP seeks to promote different Customs-business cooperative programmes and encourages members to enter into cooperative relations with the business sector through the signing of cooperative instruments and the establishment of liaison channels.

Four surveys were conducted in December 2001, June 2003, November 2003 and June 2004. Three of them aimed to understand members' implementation status of the partnership programmes and the other one aimed to seek contributions from members on their successful programmes as showcases for reference by other members.

This handbook, containing information on 57 partnership programmes and 14 successful showcases, is compiled by Hong Kong, China for reference by all members. It also serves as a useful guide for those who are planning to expand their existing partnership programmes or implement new partnership programmes.

Customs and Excise Department
Hong Kong, China
September 2004

Overview

Introduction

1. The CAP seeks to enhance the cooperation and communication between Customs and the business sector. Hong Kong, China; Mexico and Chinese Taipei are the CAP coordinators.

Work Plan of the CAP

2. Its work plan, commencing at end-2001 for a span of three years, consists of the following five action items:

- (a) to conduct surveys on members' current Customs-business partnership programmes;
- (b) to identify best practices;
- (c) to operate a voluntary mentor system;
- (d) to encourage members to sign cooperative instruments; and
- (e) to encourage members to establish liaison channels.

Purposes and deliverables of the survey

3. During the 3-year period, four surveys were conducted separately in December 2001, June 2003, November 2003 and June 2004 with the aims to:

- (a) understand the current implementation status of members' partnership programmes;
- (b) explore the objectives, obligations and merits of various models implemented by members;
- (c) identify mentors who are willing to provide technical assistance;
- (d) identify the needs of members for technical assistance in establishing Customs-Business Partnership programmes; and
- (e) provide showcases to members for reference.

4. Tangible deliverables are:
 - (a) a compendium of Customs-Business Partnership Programmes;
 - (b) establishment of a voluntary mentor system for provision of technical assistance to members; and
 - (c) delivery of technical assistance to requesting members.

Survey results and analysis

The 1st Survey

5. In December 2001, a questionnaire was sent out to all members. A sample questionnaire is at Annex I for information. Out of the 21 members, the following 19 members provided feedback:

Australia	Japan	Philippines
Brunei Darussalam	Korea	Singapore
Canada	Malaysia	Chinese Taipei
Chile	Mexico	Thailand
China	New Zealand	United States
Hong Kong, China	Papua New Guinea	
Indonesia	Peru	

6. 17 out of the 19 respondents indicated that their administrations had already implemented some kinds of partnership programmes. The remaining two respondents were planning to implement such programmes. Moreover, Brunei Darussalam, Papua New Guinea and Peru had expressed interest to receive technical assistance.

7. Apparently, some members were moving faster than others in fostering cooperative relations with their business partners. Two members even reported to have five partnership programmes in place.

8. The earliest partnership programmes - Carrier Initiative Programme and Customs-Private Sector Consultative Panel - were set up by the United States and Malaysia respectively in 1988. Australia launched the Frontline

Programme in 1990 and the Customs National Consultative Committee in 1991. From 1992 onwards, other members had also started to implement their partnership programmes. As at July 2002, 40 partnership programmes were implemented by members.

9. Major participants of these programmes are transportation industry, shipping industry and trade associations. The most popular format adopted is the signing of memorandum of understanding (MOU), followed by the drawing up of agreement/arrangement and setting up of Customer Liaison Group. Some members disseminated information of their programmes on printed materials, while others through their websites, journals and newsletters.

10. The table below summarizes the number of partnership programmes implemented by members at end-2001:

No. of partnership programme implemented	No. of member
0	2
1	5
2	5
3	5
4	0
5	2

The 2nd Survey

11. In June 2003, another survey was conducted to understand members' status on the enhancement of their partnership programmes since the first survey in 2001. A sample questionnaire is at Annex II for information. The following 17 members responded to the survey:

- | | | |
|-------------------|------------------|----------------|
| Australia | Japan | Peru |
| Brunei Darussalam | Korea | Singapore |
| Canada | Malaysia | Chinese Taipei |
| Chile | Mexico | Thailand |
| Hong Kong, China | New Zealand | United States |
| Indonesia | Papua New Guinea | |

12. In the survey, it was found that Brunei Darussalam and Peru had implemented their partnership programmes after the first survey, and many members had expanded their partnership programmes, in terms of both the number and the scope. Moreover, Brunei Darussalam, Papua New Guinea and Chinese Taipei expressed interest in receiving technical assistance under the voluntary mentor system.

13. In response to Papua New Guinea's request, Australia had provided technical assistance to Papua New Guinea for setting up a programme similar to Australia's Frontline programme. Papua New Guinea then started developing its partnership programme by signing MOUs with the Air Freight Forwarders Association and the Civil Aviation Authority.

14. On Chinese Taipei's request, Hong Kong, China had offered technical assistance to Chinese Taipei by providing information in relation to signing of MOU with sea carriers. Brunei Darussalam's request is pending clarification.

15. A summary of the survey result is as follows:

No. of Member	Enhancement of the existing programme	Implementation of new programme	Planning to implement new programme	Request for technical assistance
6	-	✓	-	-
2	✓	✓	-	-
2	-	✓	✓	-
3	-	-	-	-
1	✓	-	✓	-
1	✓	✓	-	✓
1		✓	✓	✓
1	-	-	✓	✓

The 3rd Survey

16. To provide members with detailed information on successful partnership programmes as reference, another survey was conducted in November 2003 to seek contributions from members.

17. In February 2004, a handbook, containing 11 successful cases of Customs-Business Partnership programmes implemented by Australia; Canada; Hong Kong, China; Japan and Thailand, was compiled by Hong Kong, China and was distributed to members during the 1st 2004 APEC SCCP Meeting in Chile.

18. The handbook serves as a handy and helpful reference to members for launching similar partnership programmes. Members who are interested in individual cases may directly approach the members concerned.

The 4th Survey

19. The fourth survey was conducted in June 2004 to review the number and status of partnership programmes implemented by members during the past three years.

20. The survey revealed that eight members, namely China; Hong Kong, China; Indonesia; Japan; New Zealand; Philippines; Chinese Taipei and Thailand, had implemented new partnership programmes, and six members, namely Australia; Canada; Hong Kong, China; Mexico; New Zealand and Chinese Taipei, had expanded the scope of their existing programmes. It also showed that members had employed other means to establish Customs-business relationship, such as setting up of Joint Working Committee and Customs Alliance Club, and that the scope of the participating industries/trades had expanded to include banking industry and stevedore services.

21. Result of the survey is summarized in the table below:

Member	No. of programme in 2001	No. of existing programme enhanced	No. of new programme implemented	No. of programme in 2004
Australia	3	3	-	3
Canada	2	2	-	2
Chile	1	-	-	1
China	3	-	1	4
Hong Kong, China	5	3	6	11

Indonesia	3	-	3	6
Japan	2	-	4	5
Korea	3	-	-	3
Malaysia	1	-	-	1
Mexico	1	1	-	1
New Zealand	2	1	1	3
Papua New Guinea	1	-	-	1
Philippines	2	-	1	3
Singapore	5	-	-	4
Chinese Taipei	1	1	1	2
Thailand	2	-	2	4
United States	3	-	-	3
Total:	40	11	19	57

Voluntary Mentor System

22. Under the third action item of the work plan, a voluntary mentor system has been set up since 2002. Seven members, namely Australia; Canada; Hong Kong, China; New Zealand; Philippines; Singapore and Chinese Taipei have volunteered to offer technical assistance to other members in developing similar business partnership programmes in the following areas:

Mentor	Partnership Programme
Australia	(i) Frontline Programme (ii) Accredited Client Programme (iii) Customs National Consultative Committee
Canada	(i) Partners in Protection (ii) Customs Self Assessment Programme
Hong Kong, China	Customer Liaison Group
New Zealand	(i) Frontline Programme (ii) Secure Exports Partnership Scheme
Philippines	(i) M-Governance Projects (ii) Automated Export Declaration System
Singapore	(i) Advance Clearance for Couriers and Express Shipment System (ii) Dialogue Sessions with Trade

	(iii) Customs Documentation Course (iv) Customs Advisory Committee
Chinese Taipei	Customs Partnership MOU

Conclusion

23. Customs-Business Partnership has become increasingly important. Good partnership improves Customs control and trade facilitation which are essential to economic growth.

24. On completing the work plan, it is encouraging to see that individual members have given tremendous efforts over the past years in enhancing the cooperation and communication between Customs and the business sector. A number of exemplary programmes have been developed. Members' awareness and eagerness in adopting partnership programmes to enhance Customs efficiency have also been raised to a higher level.

25. Though the work plan of the CAP ended in August 2004, it is believed that members will continue to develop their partnership programmes. Hong Kong, China will continue to serve as a contact point in providing information or assistance, where necessary, on all matters relating to this subject.

For assistance, please contact

Mr Liu Cheung-shing, Alex
Senior Superintendent
Post Title:
Address: *Customs and Excise Department*
Room 1039, Rumsey Street Multi-storey
Carpark Building, 2 Rumsey Street, Central,
Hong Kong
Email: *cs_liu@customs.gov.hk*
Fax No.: *852 2850 7952*
Telephone No.: *852 2852 1439*

Summary of the Customs-Business Partnership (CBP) Surveys

Economy		Description																
		Australia	Canada	Chile	China	Hong Kong, China	Indonesia	Japan	Korea	Malaysia	Mexico	New Zealand	Papua New Guinea	Philippines	Singapore	Chinese Taipei	Thailand	United States
No. of CBP implemented		3	2	1	4	11	6	5	3	1	1	3	1	3	4	2	2	3
Year of the first CBP implemented		1990	1995	1995	1995	1992	1994	1992	1996	1988	2000	2001	1999	2001	1994	1980	1999	1988
No. of participating industry/trade		11	3	5	6	19	8	9	2	2	16	2	2	3	5	2	5	3
CBP format	Memorandum of Understanding	√	√	√	√	√	√	√	√				√	√		√		
	Customer Liaison Group	√			√	√			√			√			√		√	
	Agreement		√	√		√	√				√	√		√				√
	Arrangement					√			√		√				√			√
	Working Group				√													
	Training Course for the Industry/Trade														√			
	Meeting / Committee								√							√	√	
Participating industry/trade	Accountants	√				√												
	Automobiles			√		√												
	Beverages					√					√							
	Banking					√	√											
	Chemicals & Pharmaceuticals					√					√							
	Courier Services	√		√	√	√	√	√	√						√			
	Customs Brokers	√					√	√									√	
	Dairy Products										√							
	Electric & Electronic					√					√							
	Food				√	√					√							
	Forestry & Wood				√						√							
	Household Products					√					√							
	Importers & Exporters	√	√		√	√	√	√	√			√	√	√	√	√	√	√
	Information Technology					√	√							√				
	Leather & Shoes			√		√					√							
	Legal Profession	√				√		√										
	Manufacturing					√					√					√		√
	Meat					√					√							
	Metal					√					√							
	Motion Pictures				√	√					√							
	Oils					√					√							
	Shipping	√			√	√		√							√		√	
	Stevedore Services	√						√										
Textiles			√							√								
Tobacco			√		√					√								
Toys					√					√								
Trade Associations	√	√			√	√	√	√	√			√		√		√		
Transportation	√	√			√	√	√	√	√		√		√	√		√	√	
Travel Agents					√		√											
Publication of the CBP		√	√	√	X	X	√	X	√	√	X	√	X	√	√	√	√	X
Availability of CBP publication		√	√	X	X	X	√	X	√	X	X	√	X	√	√	√	X	X

Keys: √ Participated/Available
X Not available

Partnership programmes by economies

Australia

Total number of programmes implemented by Australian Customs Service: 3

For details of the programmes, please contact:

Mr Nic Arthur

Post Title: Director, International Section

Email: Nic.arthur@customs.gov.au

Fax No.: 61 2 6275 6828

Telephone No.: 61 2 6275 6320

1st programme

Name of programme:	Customs National Consultative Committee
Year of establishment:	1991
Business promoted by the programme:	The Customs National Consultative Committee is a national forum held quarterly for communicating policies, practices and procedures of Customs that are relevant to the trading community. It is the major forum for regular consultation on a wide range of matters.
Participating party:	<p>For Customs: Chief Executive Officer</p> <p>For Business:</p> <ul style="list-style-type: none"> (i) Australian Air Transport Association (ii) Shipping Australia (iii) Australian Federation of International Forwarders (iv) Customs Brokers and Forwarders Council of Australia (v) Institute of Chartered Accountants (vi) International Air Couriers Association of Australia (vii) Law Council of Australia

	<ul style="list-style-type: none"> (viii) Australian Chamber of Commerce and Industry (ix) Conference of Asia Pacific Express Couriers (observer) (x) Australian Exporters and Importers Association (xi) Stevedoring Industry
Format:	◆ Customer Liaison Group
Objective:	◆ Facilitation oriented
Theme:	◆ Facilitation of Customs clearance
Area of cooperation:	Information exchange
Customs obligations under the partnership programme:	N.A.
Business obligations under the partnership programme:	N.A.
Key achievement:	<ul style="list-style-type: none"> ◆ Improvement of communication with trade ◆
Related publication/reference material:	◆ Australian Customs website: www.customs.gov.au

2nd programme

Name of programme:	Frontline Programme
Year of establishment:	1990
Business promoted by the programme:	Frontline is a cooperative liaison programme with industry aimed at preventing the movement of illegal goods and people across the Australian border. Specifically aims at preventing drug trafficking, fauna and flora smuggling, money laundering and import or export of restricted items.
Signing authority:	For Customs: Regional Director/Senior Customs Manager
	For Business: Director/Senior Manager of the company
Format:	◆ Memorandum of Understanding
Objective:	◆ Enforcement oriented ◆ Facilitation oriented
Theme:	◆ Anti-narcotics ◆ Anti-smuggling ◆ Facilitation of Customs clearance ◆ Protection of revenue ◆ Protection of intellectual property rights ◆ Protection of endangered species
Area of cooperation:	◆ Shipment security ◆ Personnel security ◆ Risk management ◆ Intelligence ◆ Information exchange ◆ Cross training
Customs obligations under the partnership programme:	◆ To preserve the anonymity of the source of information received unless otherwise required by law. ◆ To provide training to employees on its activities and ways in which the member's employees can assist Customs. To provide educational materials and guidance to appropriate company staff

Business obligations under the partnership programme:	<ul style="list-style-type: none"> ◆ To treat information provided by Customs as confidential. ◆ To encourage employees to provide information of interest to Customs.
Key achievement:	<ul style="list-style-type: none"> ◆ Referral by business sector to Customs of cases of suspected offences ◆ Successful interdiction of contraband ◆ Improvement of communication with the trade ◆ Improvement of law compliance by business sector ◆ Improvement of Customs' facilitation to trade
Related publication/reference material:	<ul style="list-style-type: none"> ◆ Australian Customs website: www.customs.gov.au

3rd programme

Name of programme:	Accredited Client Programme
Year of establishment:	Concept initiated in 1996; policy, legislative amendments and business documents developed from 1998 to 2001 (and some ongoing work); legislative provisions enacted in 2001; Programme will be implemented on commencement of the new Integrated Cargo System, i.e. Exports in 2004 and Imports in 2005.
Business promoted by the programme:	<ul style="list-style-type: none"> ◆ The Accredited Client Programme has been developed in response to industry feedback that Customs needs to be prepared to deal with the trading community in different ways. Traditionally, the Customs' approach has been 'one size fits all'. ◆ The Accredited Client Programme will allow certain traders streamlined reporting options, increased cargo facilitation, an alternative cost recovery model for importers (no cost recovery for exporters) and includes the benefit of a dedicated Customs client manager. ◆ Accredited Clients will not be exempt from community protection activities conducted by Customs.
Signing authority:	For Customs: Chief Executive Officer (on behalf of the Commonwealth)
	For Business: Responsible Company Officer (i.e. Chief Executive Officer/Chief Financial Officer)
Format:	◆ Legally binding Memorandum of Understanding
Objective:	◆ Facilitation oriented

Theme:	<ul style="list-style-type: none"> ◆ Facilitation of Customs clearance ◆ Protection of revenue ◆ Self-regulated compliance ◆ Formal recognition of low-risk status
Area of cooperation:	<ul style="list-style-type: none"> ◆ Shipment security ◆ Procedural propriety ◆ Customs clearance ◆ Paperless release ◆ On-line payment of duties and fees ◆ Risk management ◆ Intelligence ◆ Information exchange ◆ Information technology
Customs obligations under the partnership programme:	<ul style="list-style-type: none"> ◆ Customs will allow Accredited Clients to enter goods for export in a two-step process. The initial step will be an Accredited Client Export Approval Number (ACEAN). The ACEAN will only include a small number of data elements to identify the owner of the goods and the consignment. At the end of each month, the exporter will provide all other statistical information in the form of a periodic declaration. ◆ Customs preferred position regarding Importers is that a request for cargo release (RCR) will only include a small number of data elements to identify the owner of the goods and the consignment. At the end of each month, the importer will provide all other statistical information in the form of a periodic declaration. However, this option for importers is currently under review. ◆ With the exception of normal community protection measures, Customs will facilitate the import/export transactions.

	<ul style="list-style-type: none"> ◆ Similarly, Customs recognises the low-risk status of the Accredited Client and as such will not be doing regular checks or validation of the clients' transactions. ◆ Customs has also introduced legislative changes to apply a different cost recovery model for Accredited Clients. ◆ Customs will provide a dedicated Client Manager for Accredited Clients.
Business obligations under the partnership programme:	<p>Accredited Clients need to comply with the Programme's Business Rules and contractual obligations, in particular:</p> <ul style="list-style-type: none"> ◆ to provide Customs with accurate and timely information ◆ to provide accurate and timely duty payments and charges ◆ to maintain relationship with Customs Client Managers ◆ to provide details of any changes to company personnel, procedures and systems
Key achievement:	<ul style="list-style-type: none"> ◆ Improvement of law compliance by business sector ◆ Improvement of Customs facilitation to trade ◆ Formal recognition of low risk status – allowing resources to be better utilised on higher risk activities
Related publication/reference material:	<ul style="list-style-type: none"> ◆ Australian Customs website: www.customs.gov.au

Canada

Total number of programmes implemented by Canada Border Services Agency: 2

For details of the programme, please contact:

For the 1st programme

Post Title: Manager, Partners in Protection

Email: pip@cbsa-asfc.gc.ca

Fax No.: 613 946 9183

Telephone No.: 613 946 9174

For the 2nd programme

Post Title: Manager, Customs Self-Assessment

Email: Caroline.doyle@ccra-adrc.gc.ca

Fax No.: 613 957 9562

Telephone No.: 613 952 1284

1st programme

Name of programme:	Partners in Protection
Year of establishment:	1995
Business promoted by the programme:	Enhanced security and contraband detection
Signing authority:	For Customs: President or Minister
	For Business: President
Format:	◆ Memorandum of Understanding
Objective:	◆ Enforcement oriented
Theme:	◆ Anti-narcotics
	◆ Anti-smuggling

Area of cooperation:	<ul style="list-style-type: none"> ◆ Shipment security ◆ Personnel security ◆ Customs clearance ◆ Intelligence ◆ Information exchange ◆ Staff integrity ◆ Cross training
Customs obligations under the partnership programme:	<ul style="list-style-type: none"> ◆ To expedite low risk/legitimate trade ◆ To review security measures of partner facilities and conveyances ◆ To provide joint training and awareness sessions ◆ To provide point of contact for advice/instructions on Customs offences
Business obligations under the partnership programme:	<ul style="list-style-type: none"> ◆ To provide Customs with supplementary cargo, crew and passenger information upon request ◆ To review and enhance security measures ◆ To set up procedures for employees to report suspicious activities
Key achievement:	<ul style="list-style-type: none"> ◆ Referral by business sector to Customs of cases of suspected offences ◆ Successful interdiction of contraband ◆ Improvement of communication with the trade ◆ Improvement of law compliance by business sector ◆ Improvement of Customs facilitation to trade
Related publication/reference material:	<ul style="list-style-type: none"> ◆ Pamphlet “Partners in Protection” Customs Carrier Memorandum of Understanding (MOU) Programme ◆ CD-ROM “Partners in Protection” Microsoft PowerPoint presentation ◆ Website: www.ccra-adrc.gc.ca/customs/general/enforcement/partners/menu-e.html

2nd programme

Name of programme:	Customs Self Assessment Programme
Year of establishment:	2001
Business promoted by the programme:	Cost reduction to importers and carriers and enhancement of their ability to comply with Customs requirements
Signing authority:	For Customs: Director General, Customs Program Strategy and Major Projects
	For Business: Senior Corporate Officials
Format:	<ul style="list-style-type: none"> ◆ Agreement ◆ Formal application and undertaking
Objective:	<ul style="list-style-type: none"> ◆ Enforcement oriented ◆ Facilitation oriented
Theme:	<ul style="list-style-type: none"> ◆ Facilitation of Customs clearance ◆ Facilitation of Customs accounting & payment
Area of cooperation:	<ul style="list-style-type: none"> ◆ Shipment security ◆ Personnel security ◆ Post shipment audit ◆ Procedural propriety ◆ Customs clearance ◆ Paperless release ◆ Risk management ◆ Information exchange ◆ Staff integrity ◆ Information technology ◆ Bank remittance
Customs obligations under the partnership programme:	<p>To provide client with services on:</p> <ul style="list-style-type: none"> ◆ auditing ◆ monitoring ◆ enforcement activities

<p>Business obligations under the partnership programme:</p>	<p>To adhere to detailed requirements, as outlined in a signed undertaking with Customs, relating to:</p> <ul style="list-style-type: none"> ◆ transportation ◆ reporting ◆ clearance ◆ delivery ◆ accounting ◆ self-assessment ◆ payment ◆ adjustment of goods and trade data
<p>Key achievement:</p>	<ul style="list-style-type: none"> ◆ Improvement of communication with the trade ◆ Improvement of law compliance by business sector ◆ Improvement of Customs facilitation to trade
<p>Related publication/reference material:</p>	<ul style="list-style-type: none"> ◆ Website: www.cca-adrc.gc.ca/customs/business/importing/csa/menu-e.html

Chile

Total number of programmes implemented by National Customs Service: 1

For details of the programme, please contact:

Mr Claudio Sepúlveda Valenzuela

Post Title: Chief Department International Agreements

Email: csepulveda@aduana.cl

Fax No.: 56 32 200840

Telephone No.: 56 32 200528

Name of programme:	No specific name given
Year of establishment:	1995
Business promoted by the programme:	
Signing authority:	For Customs: National Director
	For Business: General manager or the legal representative
Format:	<ul style="list-style-type: none"> ◆ Memorandum of Understanding ◆ Agreement
Objective:	<ul style="list-style-type: none"> ◆ Enforcement oriented ◆ Facilitation oriented
Theme:	<ul style="list-style-type: none"> ◆ Anti-smuggling ◆ Facilitation of Customs clearance ◆ Protection of revenue
Area of cooperation:	<ul style="list-style-type: none"> ◆ Post shipment audit ◆ Paperless release ◆ Risk management ◆ Information exchange ◆ Cross training ◆ Information technology
Customs obligations under the partnership programme:	<ul style="list-style-type: none"> ◆ To improve electronic system ◆ To improve the registers ◆ To maintain confidentiality

Business obligations under the partnership programme:	<ul style="list-style-type: none"> ◆ To communicate the infractions ◆ To provide technical assistance
Key achievement:	<ul style="list-style-type: none"> ◆ Referral by business sector to Customs of cases of suspected offences ◆ Successful interdiction of contraband ◆ Improvement of communication with the trade ◆ Improvement of law compliance by business sector ◆ Improvement of Customs facilitation to trade
Related publication/reference material:	--

China

Total number of programmes implemented by Customs General Administration: 4

For details of the programmes, please contact:

Mr Song Xinyang

Post Title: Customs Supervisor

Email: song_xy@mail.customs.gov.cn

Fax No.: 86 10 6519 4901

Telephone No.: 86 10 6519 5332

1st programme

Name of programme:	Enforcement Cooperation Programme
Year of establishment:	1995 - 1997
Business promoted by the programme:	
Signing authority:	<p>For Customs: Customs General Administration of China</p> <p>For Business: (i) China Forestry Industry Association (1995) (ii) China Sugar Industrial Association (1995) (iii) China Ocean Shipping Group (1995) (iv) China Arts and Crafts Import/Export General Company (1996) (iv) U.S. Motion Picture Association (1997)</p> <p>(Remarks: figure in bracket denotes the year the organization joined the programme)</p>
Format:	◆ Memorandum of Understanding
Objective:	◆ Enforcement oriented
Theme:	<ul style="list-style-type: none"> ◆ Anti-narcotics ◆ Anti-smuggling ◆ Anti-drugs ◆ Protection of intellectual property rights

<p>Area of cooperation:</p>	<ul style="list-style-type: none"> ◆ Intelligence ◆ Information exchange ◆ More effective administration of import/export
<p>Customs obligations under the partnership programme:</p>	<ul style="list-style-type: none"> ◆ To conduct field study and organize combating actions where necessary; communicate related information; protect confidentiality of provided intelligence ◆ To strengthen Customs control; reinforce ability to combat illicit trade and offences; communicate information; protect confidentiality of provided intelligence ◆ To strengthen Customs control; reinforce actions against smuggling activities; interdict illicit goods based on intelligence; protect confidentiality of provided intelligence ◆ To protect business benefits through enhanced administration over enterprises suspected of smuggling screens of reeds out of China; communicate related information; organize appropriate investigations; protect confidentiality of provided intelligence ◆ To take effective measures to intercept importation and exportation of infringed goods at borders

<p>Business obligations under the partnership programme:</p>	<ul style="list-style-type: none"> ◆ To provide information concerning smuggling of plywood ◆ To provide information concerning smuggling of sugar ◆ To strengthen cooperation with Customs through providing information concerning drug trafficking and other smuggling activities ◆ To strengthen cooperation with Customs to combat illicit trade on screens of reeds and other offences ◆ To provide information required by Customs
<p>Key achievement:</p>	<ul style="list-style-type: none"> ◆ Referral by business sector to Customs of cases of suspected offences ◆ Successful interdiction of contraband ◆ Improvement of communication with the trade ◆ Improvement of law compliance by business sector
<p>Related publication/reference material:</p>	<p>--</p>

2nd programme

Name of programme:	Cooperative Arrangement
Year of establishment:	1999
Business promoted by the programme:	
Signing authority:	For Customs: Customs General Administration of China
	For Business: Express Industry (DHL, TNT, etc.)
Format:	◆ Memorandum of Understanding
Objective:	◆ Enforcement oriented ◆ Facilitation oriented
Theme:	◆ Facilitation of Customs clearance
Area of cooperation:	◆ Shipment security ◆ Procedural propriety ◆ Customs clearance ◆ Information exchange ◆ Cross training
Customs obligations under the partnership programme:	◆ To provide advice on Customs legal affairs and recommendations for express operators in improving brokerage and express business
Business obligations under the partnership programme:	◆ To strengthen administration of brokerage jointly with Customs to ensure compliance with Customs laws and regulations
Key achievement:	◆ Improvement of communication with the trade ◆ Improvement of law compliance by business sector ◆ Improvement of Customs facilitation to trade
Related publication/reference material:	--

3rd programme

Name of programme:	Cooperative Programme
Year of establishment:	1999
Business promoted by the programme:	
Signing authority/ Participating party:	<p>For Customs: Customs General Administration of China</p> <p>For Business: (i) China International Trade Shipping Group (ii) China Ocean Shipping Tally Company</p>
Format:	<ul style="list-style-type: none"> ◆ Memorandum of Understanding ◆ Customer Liaison Group
Objective:	<ul style="list-style-type: none"> ◆ Facilitation oriented
Theme:	<ul style="list-style-type: none"> ◆ Facilitation of Customs clearance ◆ Protection of revenue
Area of cooperation:	<ul style="list-style-type: none"> ◆ Shipment security ◆ Post shipment audit ◆ Procedural propriety ◆ Customs clearance ◆ Information exchange ◆ Cross training ◆ Information technology
Customs obligations under the partnership programme:	<ul style="list-style-type: none"> ◆ To provide information on national policy, Customs laws and regulations; give technical training for brokers; allow for brokerage and registration of transport means at different locations, transit transport, etc. ◆ To provide information on national policy, Customs laws and regulations; offer technical training to tally operators; realize Customs-Business EDI transmission of trade data; strengthen control over containers and goods; set up liaison mechanism

Business obligations under the partnership programme:	<ul style="list-style-type: none"> ◆ To strengthen cooperation with Customs to achieve effective administration of brokers ◆ To cooperate with Customs to achieve effective control over sea cargo and containers
Key achievement:	<ul style="list-style-type: none"> ◆ Referral by business sector to Customs of cases of suspected offences ◆ Improvement of communication with the trade ◆ Improvement of law compliance by business sector ◆ Improvement of Customs facilitation to trade
Related publication/reference material:	--

4th programme

Name of programme:	Cooperation program
Year of establishment:	2004
Business promoted by the programme:	
Signing authority/ Participating party:	For Customs: General Administration of Customs
	For Business: Maersk (China) Shipping Co., Ltd.
Format:	◆ Working group
Objective:	◆ Trade and transportation facilitation
Theme:	◆ Best practice sharing ◆ Process enhancement
Area of cooperation:	◆ Customs procedures ◆ Information technology ◆ Regulatory matters ◆ Customs clearance ◆ Security initiatives ◆ Case-by-case challenges
Customs obligations under the partnership programme:	◆ To provide guidance on national laws and regulations ◆ To offer recommendations on business practices ◆ To address irregularities or challenges brought forward by business and offer possible solutions
Business obligations under the partnership programme:	◆ To share best practices ◆ To provide opinions on enhancement of customs procedures and systems from a business perspective ◆ To share transportation industry views with customs on trade facilitation ◆ To bring forward concrete challenges and suggestions from the transportation industry

Key achievement:	<ul style="list-style-type: none"> ◆ Eliminate hindrances to the domestic transshipment of empty containers ◆ Solve issues related to customs clearance of cargoes consolidated at multiple locations ◆ Elimination of unnecessary requirements such as mandatory tallying of containers at container terminals by 3rd party tally companies
Related publication/reference material:	--

Hong Kong, China

Total number of programmes implemented by Customs & Excise Department: 11

For details of the programmes, please contact:

Mr Liu Cheung-shing, Alex

Post Title: Senior Superintendent

Email: cs_liu@customs.gov.hk

Fax No.: 852 2850 7952

Telephone No.: 852 2852 1439

1st programme

Name of programme:	Customer Liaison Group (for the sea freight, air freight, cross-boundary transport and dutiable commodities trades)
Year of establishment:	1992, 1994 and 1999
Business promoted by the programme:	To provide customer service and promote cooperation with the four industries
Participating party:	<p>For Customs: Customs & Excise Department of the Hong Kong Special Administrative Region</p> <p>For Business: Key players of the (i) air freight (1992) (ii) sea freight (1994) (iii) dutiable commodities trades (1994) (iv) cross-boundary transport (1999)</p> <p>(Remarks: figure in bracket denotes the year the industry joined the programme)</p>
Format:	◆ Customer Liaison Group
Objective:	◆ Facilitation oriented
Theme:	◆ Facilitation of Customs clearance ◆ Trade facilitation

Area of cooperation:	<ul style="list-style-type: none"> ◆ Customs clearance ◆ Information exchange ◆ Enhancement of understanding between both parties so as to strike for improvements and trade facilitation
Customs obligations under the partnership programme:	<ul style="list-style-type: none"> ◆ To collect views from the industries for self-improvement
Business obligations under the partnership programme:	<ul style="list-style-type: none"> ◆ To provide opinions on Customs procedures
Key achievement:	<ul style="list-style-type: none"> ◆ Referral by business sector to Customs of cases of suspected offences ◆ Improvement of communication with the trade ◆ Improvement of law compliance by business sector ◆ Improvement of Customs facilitation to trade
Related publication/reference material:	--

2nd programme

Name of programme:	Interchange of Electronic Cargo Information
Year of establishment:	1998
Business promoted by the programme:	<ul style="list-style-type: none"> ◆ Improvement of the efficiency of cargo clearance ◆ Promotion of pre-flight-arrival clearance
Signing authority:	For Customs: Customs & Excise Department of the Hong Kong Special Administrative Region
	For Business: Seven air cargo operators in Hong Kong
Format:	◆ Memorandum of Understanding
Objective:	◆ Facilitation oriented
Theme:	◆ Facilitation of Customs clearance
Area of cooperation:	<ul style="list-style-type: none"> ◆ Customs clearance ◆ Paperless release ◆ Risk management ◆ Information exchange ◆ Information technology
Customs obligations under the partnership programme:	<ul style="list-style-type: none"> ◆ To provide a common system platform for receiving electronic cargo data from business partners ◆ To send the Customs clearance instructions to business partners electronically
Business obligations under the partnership programme:	<ul style="list-style-type: none"> ◆ To submit electronic cargo data to Customs for clearance ◆ To follow the Customs clearance instructions as received
Key achievement:	<ul style="list-style-type: none"> ◆ Improvement of communication with the trade ◆ Improvement of Customs facilitation to trade
Related publication/reference material:	--

3rd programme

Name of programme:	Cooperation between Express Cargo Industry and Hong Kong Customs
Year of establishment:	2001
Business promoted by the programme:	Enhancement of efficiency in Customs controls and facilitation for express cargo clearance at the Hong Kong International Airport
Signing authority:	For Customs: Customs & Excise Department of the Hong Kong Special Administrative Region
	For Business: (i) Conference of Asia Pacific Express Carriers (CAPEC) (ii) Air Courier Conference of America (ACCA) (iii) Conference of Latin American Express Carriers (CLADEC) (iv) Hong Kong International Courier Association (HICA)
Format:	◆ Memorandum of Understanding
Objective:	◆ Enforcement oriented ◆ Facilitation oriented
Theme:	◆ Anti-narcotics ◆ Anti-smuggling ◆ Facilitation of Customs clearance ◆ Protection of revenue ◆ Protection of intellectual property rights ◆ Protection of endangered species ◆ Other offences against the laws being enforced by the Hong Kong Customs
Area of cooperation:	◆ Customs clearance ◆ Paperless release ◆ Risk management ◆ Information exchange ◆ Cross training ◆ Information technology

<p>Customs obligations under the partnership programme:</p>	<ul style="list-style-type: none"> ◆ To communicate with the business partners to discuss and resolve operational matters ◆ To maximize the use of information technology for data capture, processing and exchange of information ◆ To receive cargo data from and send Customs' instructions to the business partners by means of computer system interface ◆ To provide staff of business partners with training for the purpose of understanding Customs' requirements and computer system
<p>Business obligations under the partnership programme:</p>	<ul style="list-style-type: none"> ◆ To communicate with Customs to discuss and resolve operational matters ◆ To maximize the use of information technology for data capture, processing and exchange of information ◆ To send cargo data to and receive Customs' instructions from the Hong Kong Customs by means of computer system interface ◆ To provide Customs personnel with training for the purpose of understanding their facilities, procedures and computer systems
<p>Key achievement:</p>	<ul style="list-style-type: none"> ◆ Improvement of communication with the trade ◆ Improvement of law compliance by business sector ◆ Improvement of Customs facilitation to trade
<p>Related publication/reference material:</p>	<p>--</p>

4th programme

Name of programme:	Anti-Cigarette Smuggling Reward Scheme
Year of establishment:	1994
Business promoted by the programme:	To combat cigarette smuggling
Signing authority:	For Customs: Customs & Excise Department of the Hong Kong Special Administrative Region
	For Business: Tobacco Institute of HK Ltd.
Format:	◆ Agreement (to be signed on a yearly basis)
Objective:	◆ Enforcement oriented
Theme:	◆ Anti-smuggling
	◆ Protection of revenue
Area of cooperation:	◆ Incentive to combat cigarette smuggling
Customs obligations under the partnership programme:	◆ To collect information and combat cigarette smuggling
Business obligations under the partnership programme:	◆ To finance rewards for informers who provide significant information leading to seizure and forfeiture of illicit cigarettes and conviction of persons involved
Key achievement:	◆ Successful interdiction of contraband ◆ Protection of revenue
Related publication/reference material:	--

5th programme

Name of programme:	Oil Industry Reward Scheme
Year of establishment:	1996
Business promoted by the programme:	To combat illicit fuel activities
Signing authority:	For Customs: Customs & Excise Department of the Hong Kong Special Administrative Region
	For Business: Local oil companies
Format:	◆ Agreement (to be signed on a yearly basis)
Objective:	◆ Enforcement oriented
Theme:	◆ Anti-smuggling ◆ Protection of revenue ◆ Combat illicit fuel activities
Area of cooperation:	◆ Incentive to combat illicit fuel activities as well as to protect public safety
Customs obligations under the partnership programme:	◆ To collect information and combat illicit fuel activities
Business obligations under the partnership programme:	◆ To finance rewards for informers who provide significant information leading to seizure and forfeiture of illicit fuel and conviction of persons involved
Key achievement:	◆ Successful interdiction of contraband ◆ Protection of revenue and public safety
Related publication/reference material:	--

6th programme

Name of programme:	Watch-Out Programme
Year of establishment:	2002
Business promoted by the programme:	To promote and support efficiency in Customs controls and trade facilitation
Signing authority:	For Customs: Customs & Excise Department of the Hong Kong Special Administrative Region
	For Business: Three cargo terminal operators and 13 cross-boundary transportation associations / companies
Format:	◆ Memorandum of Understanding
Objective:	◆ Facilitation oriented
	◆ Enforcement oriented
Theme:	◆ Facilitation of cargo movements
	◆ Prevention and detection of smuggling and other Customs offences
Area of cooperation:	◆ Customs clearance
	◆ Intelligence
	◆ Information exchange
Customs obligations under the partnership programme:	◆ To appoint designated staff for establishing effective communication and consultation channel
	◆ To provide training and guidance to staff of business partners on Customs procedures
	◆ To cooperate and apply risk management in Customs procedures pertaining to cargo handling, delivery and clearance with a view to detecting and preventing smuggling and other Customs offences

<p>Business obligations under the partnership programme:</p>	<ul style="list-style-type: none"> ◆ To designate contact points with Customs and provide Customs with their contact details ◆ To notify Customs upon discovery of any suspicious cargo shipments which appear to constitute a Customs offence ◆ To exchange information and transfer cargo data and Customs instruction in advance to the arrival of cargo shipments to facilitate the Customs clearance procedures
<p>Key achievement:</p>	<ul style="list-style-type: none"> ◆ Referral by business sector to Customs of cases of suspected offences ◆ Successful interdiction of contraband ◆ Improvement of communication with the trade ◆ Improvement of law compliance by business sector ◆ Improvement of Customs facilitation to trade
<p>Related publication/reference material:</p>	<p>--</p>

7th programme

Name of programme:	Anti-piracy Reward Scheme
Year of establishment:	1998
Business promoted by the programme:	To combat copyright piracy activities
Signing authority:	<p>For Customs: Customs & Excise Department of the Hong Kong Special Administrative Region</p> <p>For Business (for the year 2004): Major copyright organizations:-</p> <ul style="list-style-type: none"> ◆ International Federation of the Phonographic Industry (Hong Kong Group) Limited ◆ Motion Picture Association ◆ Motion Picture Industry Association ◆ Business Software Alliance ◆ Entertainment Software Association ◆ Hong Kong Optical Disc Manufacturers Association ◆ Sony Computer Entertainment Inc.
Format:	◆ Agreement (to be signed on a yearly basis)
Objective:	◆ Enforcement oriented
Theme:	<ul style="list-style-type: none"> ◆ Anti-smuggling of pirated optical discs ◆ Combat copyright piracy activities
Area of cooperation:	◆ Incentive to combat copyright piracy activities
Customs obligations under the partnership programme:	◆ To collect information and combat copyright piracy activities
Business obligations under the partnership programme:	◆ To finance rewards for informers who provide significant information leading to seizure and forfeiture of copyright piracy and conviction of persons involved
Key achievement:	<ul style="list-style-type: none"> ◆ Successful interdiction of contraband ◆ Protection of intellectual property rights
Related publication/reference material:	--

8th programme

Name of programme:	Reward Scheme to Combat Illegal Use of Software in Business
Year of establishment:	2002
Business promoted by the programme:	To combat the use of pirated software in business
Signing authority:	For Customs: Customs & Excise Department of the Hong Kong Special Administrative Region
	For Business: Business Software Alliance (BSA)
Format:	◆ Agreement (the agreement will be terminated automatically when the balance of the fund is exhausted)
Objective:	◆ Enforcement oriented
Theme:	◆ Combat pirated software in business
Area of cooperation:	◆ Incentive to combat pirated software in business
Customs obligations under the partnership programme:	◆ To collect information and combat pirated software in business
Business obligations under the partnership programme:	◆ To finance rewards of \$5,000 for informers who provide significant information on the use of pirated software in business leading to seizures of at least 8 computers installed with pirated software in the company and conviction of persons involved
Key achievement:	◆ Successful interdiction of contraband ◆ Protection of intellectual property rights
Related publication/reference material:	--

9th programme

Name of programme:	Reward Scheme to Combat Counterfeit and Trade Mark Infringed Pharmaceutical Products
Year of establishment:	2003
Business promoted by the programme:	To combat counterfeit and trade mark infringed pharmaceutical products
Signing authority:	For Customs: Customs & Excise Department of the Hong Kong Special Administrative Region
	For Business: The Hong Kong Association of the Pharmaceutical Industry
Format:	◆ Agreement (to be signed on a yearly basis)
Objective:	◆ Enforcement oriented
Theme:	◆ Anti-smuggling ◆ Combat counterfeit and trade mark infringed pharmaceutical products
Area of cooperation:	◆ Incentive to combat counterfeit and trade mark infringed pharmaceutical products
Customs obligations under the partnership programme:	◆ To collect information and combat counterfeit and trade mark infringed pharmaceutical products
Business obligations under the partnership programme:	◆ To finance rewards of a maximum of \$10,000 for informers who provide significant information leading to seizure and forfeiture of counterfeit and trade mark infringed pharmaceutical products and formal charging against any person/company under the Trade Descriptions Ordinance
Key achievement:	◆ Successful interdiction of contraband ◆ Protection of intellectual property rights
Related publication/reference material:	--

10th programme

Name of programme:	Trial run of implementation of unified road cargo manifest
Year of establishment:	2004
Business promoted by the programme:	To enhance the efficiency of cross-boundary transport industry by way of compiling one set instead of two sets of road cargo manifests for submission to both Customs administrations
Signing authority:	For Customs:
	<ul style="list-style-type: none"> ◆ Customs & Excise Department of the Hong Kong Special Administrative Region ◆ Customs General Administration of the People's Republic of China
	For Business: Cross-boundary transport industry
Format:	◆ Arrangement on mutual cooperation
Objective:	◆ Facilitation oriented
Theme:	◆ Facilitation of Customs clearance
Area of cooperation:	◆ Customs clearance
Customs obligations under the partnership programme:	◆ To prescribe the cargo information that shall be provided/recorded in the unified road cargo manifest.
Business obligations under the partnership programme:	◆ To submit the unified road cargo manifest to both Customs administrations for clearance on a cooperation basis.
Key achievement:	◆ Improvement of Customs' facilitation to trade
Related publication/reference material:	◆ Website (www.info.gov.hk/customs/eng/notice/road_manifest_e.html)

11th programme

Name of programme:	New Payment Facility at Air Cargo Terminals of HK International Airport
Year of establishment:	2004
Business promoted by the programme:	To provide additional payment facility for payment of duty on imported dutiable commodities at designated Air Cargo Terminals
Signing authority:	For Customs: Customs & Excise Department of the Hong Kong Special Administrative Region
	For Business: 2 express cargo operators: ◆ DHL Aviation (Hong Kong) Limited ◆ TNT Express Worldwide (HK) Ltd
Format:	◆ Memorandum of Understanding
Objective:	◆ Facilitation oriented
Theme:	◆ Facilitation of Customs clearance ◆ Protection of revenue
Area of cooperation:	◆ Customs clearance ◆ On-line payment of duties and fees
Customs obligations under the partnership programme:	◆ To allow deferred duty payment of duty on imported dutiable commodities under the facility scheme.
Business obligations under the partnership programme:	◆ To provide security bond (in the form of cash or bank guarantee) as defined by the Commissioner of Customs & Excise.
Key achievement:	◆ Improvement of Customs' facilitation to trade
Related publication/reference material:	--

Indonesia

Total number of programmes implemented by Indonesian Customs & Excise: 6

For details of the programmes, please contact:

Mr Irwan Ridwan

Post Title: Director of International Affairs

Email: irwanr@indosat.net.id

Fax No.: 62 21 4891835

Telephone No.: 62 21 4891053

1st programme

Name of programme:	(i) MOU between Customs & the Association of Indonesian Freight & Forwarder (GAFEKSI) (ii) MOU between Customs & the Association of Indonesian Consignment (ASPERINDO) (iii) MOU between Customs & the Association of Indonesian Importer (GINSI)
Year of establishment:	1994, 1995 and 1999
Business promoted by the programme:	Improve cooperation, professionalism and communication
Signing authority:	For Customs: Director General For Business: (i) Chairman of GAFEKSI (1994) (ii) Chairman of ASPERINDO (1995) (iii) Chairman of Central Board of GINSI (1999) (Remarks: figure in bracket denotes the year the industry joined the programme)
Format:	◆ Memorandum of Understanding

Objective:	<ul style="list-style-type: none"> ◆ Enforcement oriented ◆ Facilitation oriented
Theme:	<ul style="list-style-type: none"> ◆ Anti-smuggling ◆ Facilitation of Customs clearance ◆ Protection of revenue ◆ Integrity
Area of cooperation:	<ul style="list-style-type: none"> ◆ Customs clearance ◆ Information exchange ◆ Staff integrity ◆ Cross training
Customs obligations under the partnership programme:	<ul style="list-style-type: none"> ◆ To improve cooperation in the above mentioned areas
Business obligations under the partnership programme:	<ul style="list-style-type: none"> ◆ To improve cooperation in the above mentioned areas
Key achievement:	<ul style="list-style-type: none"> ◆ Improvement of communication with the trade ◆ Improvement of law compliance by business sector ◆ Improvement of Customs facilitation to trade
Related publication/reference material:	<ul style="list-style-type: none"> ◆ Copy of MOU

2nd programme

Name of programme:	MOU between Customs & PT. Superintending Company of Indonesia (SUCOFINDO)
Year of establishment:	1997
Business promoted by the programme:	Information exchange, coordination and consultation, using electronic data, laboratory and expert
Signing authority:	For Customs: Director General
	For Business: CEO of SUCOFINDO
Format:	◆ Memorandum of Understanding
Objective:	◆ Facilitation oriented
Theme:	◆ Anti-smuggling ◆ Facilitation of Customs clearance ◆ Protection of revenue ◆ Integrity
Area of cooperation:	◆ Customs clearance ◆ Information exchange ◆ Information technology
Customs obligations under the partnership programme:	◆ To improve cooperation in the above mentioned areas
Business obligations under the partnership programme:	◆ To improve cooperation in the above mentioned areas
Key achievement:	◆ Improvement of law compliance by business sector ◆ Improvement of Customs facilitation to trade
Related publication/reference material:	◆ Copy of MOU

3rd programme

Name of programme:	The Application & Utilization of ATA Carnet in Indonesia
Year of establishment:	1997
Business promoted by the programme:	To support the development and application of facilities of ATA Carnet
Signing authority:	For Customs: Director General
	For Business: Board of Executive of Indonesian Chamber of Commerce & Industry
Format:	◆ Agreement
Objective:	◆ Facilitation oriented
Theme:	◆ Facilitation of Customs clearance
Area of cooperation:	◆ Procedural propriety ◆ Customs clearance
Customs obligations under the partnership programme:	◆ To administer and implement the signing of ATA Carnet ◆ To arrange programme for the preparation and implementation of ATA Carnet
Business obligations under the partnership programme:	◆ To set up an organization ATA Carnet within KADIN ◆ To implement, educate and train personnel on ATA Carnet
Key achievement:	◆ Improvement of communication with the trade ◆ Improvement of law compliance by business sector ◆ Improvement of Customs facilitation to trade
Related publication/reference material:	◆ Copy of Agreement

4th programme

Name of programme:	Online Payment
Year of establishment:	2003
Business promoted by the programme:	Improvement of trade facilitation, simplification of payment procedures, paperless transaction
Signing authority:	For Customs: Director General
	For Business: Directors of Banks
Format:	◆ Memorandum of understanding
Objective:	◆ Facilitation oriented
Theme:	◆ Facilitation of Customs clearance
	◆ Online payment
Area of cooperation:	◆ Intelligence
Customs obligations under the partnership programme:	◆ To simplify payment procedures
Business obligations under the partnership programme:	◆ To facilitate online payment
Key achievement:	◆ Improvement of Customs facilitation to trade
Related publication/reference material:	◆ Copy of memorandum of understanding

5th programme

Name of programme:	Cooperation and Information Exchange against Money Laundering
Year of establishment:	2003
Business promoted by the programme:	Improving law compliance by business sector
Signing authority:	For Customs: Director General
	For Business: Head of Report and Analysis of Financial Transaction Center
Format:	◆ Memorandum of understanding
Objective:	◆ Enforcement oriented
Theme:	◆ Anti money laundering
Area of cooperation:	◆ Information technology
Customs obligations under the partnership programme:	◆ To exchange information
Business obligations under the partnership programme:	◆ To exchange information
Key achievement:	◆ Improvement of law compliance by business sector
Related publication/reference material:	◆ Copy of memorandum of understanding

6th programme

Name of programme:	Implementation of EDI system for Exporter and Customs Broker
Year of establishment:	2004
Business promoted by the programme:	<ul style="list-style-type: none"> ◆ Improving law compliance by business sector ◆ Paperless trading
Signing authority:	For Customs: Head of Region Offices
	For Business: Director
Format:	◆ Memorandum of understanding
Objective:	◆ Facilitation oriented
Theme:	◆ Facilitation of Customs clearance
Area of cooperation:	<ul style="list-style-type: none"> ◆ Customs clearance ◆ Paperless release ◆ On-line payment of duties and fees
Customs obligations under the partnership programme:	<ul style="list-style-type: none"> ◆ To improve trade facilitation ◆ To provide EDI system for submitting export declaration ◆ To provide software and training
Business obligations under the partnership programme:	<ul style="list-style-type: none"> ◆ To submit export declaration by using DEI system ◆ To provide hardware and human resources
Key achievement:	◆ Improvement of Customs facilitation to trade
Related publication/reference material:	◆ Copy of memorandum of understanding

Japan

Total number of programmes implemented by Japan Customs and Tariff Bureau: 5

<i>For details of the programmes, please contact:</i>	
	<i>Mr Mitsuhiro <u>Mochizuki</u></i>
<i>Post Title:</i>	<i>Deputy Director, Office of Regional Customs Cooperation</i>
<i>Email:</i>	<i>mitsuhiro.mochizuki@mof.go.jp</i>
<i>Fax No.:</i>	<i>81 3 5251 2123</i>
<i>Telephone No.:</i>	<i>81 3 3581 3825</i>

1st programme

Name of programme:	MOU/Agreement regarding Anti-narcotics and Anti-firearms
Year of establishment:	1992
Business promoted by the programme:	Forwarders, importers/exporters, customs brokers, warehousing, travel agents, etc.
Signing authority:	For Customs: Customs and Tariff Bureau, Regional Customs
	For Business: 37 Groups
Format:	<ul style="list-style-type: none"> ◆ Memorandum of Understanding ◆ Agreement
Objective:	<ul style="list-style-type: none"> ◆ Enforcement oriented
Theme:	<ul style="list-style-type: none"> ◆ Anti-narcotics ◆ Anti-firearms
Area of cooperation:	<ul style="list-style-type: none"> ◆ Shipment security ◆ Personnel security ◆ Procedural propriety ◆ Information exchange ◆ Staff integrity ◆ Cross training

<p>Customs obligations under the partnership programme:</p>	<ul style="list-style-type: none"> ◆ To provide business with advice on how to respond to findings of actual and possible smuggling ◆ To contribute to the maintenance of business ethics by providing lectures aimed at raising awareness regarding the impact of illicit drugs and firearms smuggling on public security
<p>Business obligations under the partnership programme:</p>	<ul style="list-style-type: none"> ◆ To take appropriate security measures against ships, crew members, and consignments so as to prevent illicit drugs and firearms from being smuggled to the extent possible under their realm of responsibility
<p>Key achievement:</p>	<ul style="list-style-type: none"> ◆ Referral by business sector to Customs of cases of suspected offences ◆ Successful interdiction of contraband
<p>Related publication/reference material:</p>	<p>--</p>

2nd programme

Name of programme:	Meeting to exchange views with hozei associations
Year of establishment:	
Business promoted by the programme:	Hozei associations
Signing authority:	For Customs:
	For Business:
Format:	◆ Meeting
Objective:	<ul style="list-style-type: none"> ◆ Improvement of related associations' knowledge concerning hozei system ◆ Exchange of views on hozei system
Theme:	◆ Hozei system
Area of cooperation:	<ul style="list-style-type: none"> ◆ Management of hozei system ◆ Exchange of views on hozei system
Customs obligations under the partnership programme:	<ul style="list-style-type: none"> ◆ To explain the revision of hozei system ◆ To take into account the requests from hozei associations
Business obligations under the partnership programme:	<ul style="list-style-type: none"> ◆ To understand accurately and comply with hozei system ◆ To report the violations to Customs immediately after finding cases
Key achievement:	<ul style="list-style-type: none"> ◆ Enhancement to implement the smooth Customs procedures ◆ Enhancement of the compliance with the law ◆ Enhancement of the cooperation between Customs and hozei associations
Related publication/reference material:	◆ Customs Bulletin

Reference: the term "hozei" means the circumstances where the customs duty and tax are not levied on goods. Areas where goods can be treated in this manner, "hozei", are called "hozei" areas. Imported goods are under the Customs control if they are placed in the "hozei" area; in such cases an importer does not have to submit any bond to the customs.

3rd programme

Name of programme:	Meeting to exchange views with intellectual property right (IPR) holders, etc.
Year of establishment:	
Business promoted by the programme:	IPR holders, etc.
Signing authority:	For Customs:
	For Business:
Format:	◆ Meeting
Objective:	<ul style="list-style-type: none"> ◆ Informing of knowledge concerning customs system to IPR holders, etc. ◆ Exchange of views on customs system concerning IPR enforcement
Theme:	◆ Customs procedures concerning IPR
Area of cooperation:	<ul style="list-style-type: none"> ◆ Management of customs system concerning IPR ◆ Exchange of views on customs system concerning IPR holders ◆ Joint work such as campaign to get rid of imitations
Customs obligations under the partnership programme:	<ul style="list-style-type: none"> ◆ To explain the revision of customs system concerning IPR ◆ Precise enforcement based on provided information
Business obligations under the partnership programme:	<ul style="list-style-type: none"> ◆ To understand accurately and comply with customs system concerning IPR ◆ To provide information concerning IPR infringing/infringed goods to Customs ◆ To utilize system of application for import suspension ◆ To be active personally without rest on their rights

Key achievement:	<ul style="list-style-type: none"> ◆ Enhancement to implement the smooth Customs procedures ◆ Enhancement of the compliance with the law ◆ Enhancement of the cooperation between Customs and related associations ◆ Enhancement to utilize system of application for import suspension ◆ Education to the nation ◆ Ripple effect on the other IPR holders ◆ Deterrent effect to traders handling goods infringing IPR
Related publication/reference material:	<ul style="list-style-type: none"> ◆ Customs Bulletin

4th programme

Name of programme:	Meeting to exchange views with customs brokers
Year of establishment:	
Business promoted by the programme:	Customs brokers
Signing authority:	For Customs:
	For Business:
Format:	◆ Meeting
Objective:	<ul style="list-style-type: none"> ◆ Improvement of related associations' knowledge concerning customs procedures such as customs clearance ◆ Exchange of views on customs procedures such as customs clearance
Theme:	◆ Customs procedures such as customs clearance
Area of cooperation:	<ul style="list-style-type: none"> ◆ Management of the customs procedures such as customs clearance ◆ Exchange of views on the customs procedures such as customs clearance
Customs obligations under the partnership programme:	<ul style="list-style-type: none"> ◆ To explain the revision of customs procedures such as customs clearance ◆ To take into account the requests from customs brokers
Business obligations under the partnership programme:	<ul style="list-style-type: none"> ◆ To understand accurately and comply with customs procedures such as customs clearance ◆ To report the violations to Customs immediately after finding cases
Key achievement:	<ul style="list-style-type: none"> ◆ Enhancement to implement the smooth customs procedures ◆ Enhancement of the compliance with the law ◆ Enhancement of the cooperation between Customs and customs brokers

Related publication/reference material:	<ul style="list-style-type: none">◆ Customs Bulletin◆ Customs website
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5th programme

Name of programme:	Meeting to exchange views with shipping companies and airlines, etc.
Year of establishment:	
Business promoted by the programme:	Shipping companies and airlines, etc.
Signing authority:	For Customs:
	For Business:
Format:	◆ Meeting
Objective:	<ul style="list-style-type: none"> ◆ Improvement of related associations' knowledge of customs procedures concerning shipping companies and airlines, etc. ◆ Exchange of views on customs procedures concerning shipping companies and airlines, etc.
Theme:	◆ Customs procedures concerning shipping companies and airlines, etc.
Area of cooperation:	<ul style="list-style-type: none"> ◆ Management of customs procedures concerning shipping companies and airlines, etc. ◆ Exchange of views on customs procedures concerning shipping companies and airlines, etc.
Customs obligations under the partnership programme:	<ul style="list-style-type: none"> ◆ To explain the revision of customs procedures concerning shipping companies and airlines, etc. ◆ To take into account the requests from shipping companies and airlines, etc.
Business obligations under the partnership programme:	<ul style="list-style-type: none"> ◆ To understand accurately and comply with customs procedures concerning shipping companies and airlines, etc. ◆ To report the violations to Customs immediately after finding cases

Key achievement:	<ul style="list-style-type: none"> ◆ Enhancement to implement the smooth customs procedures ◆ Enhancement of the compliance with the law ◆ Enhancement of the cooperation between Customs, and shipping companies and airlines, etc.
Related publication/reference material:	<ul style="list-style-type: none"> ◆ Customs Bulletin

Korea

Total number of programmes implemented by Korea Customs Service: 3

For details of the programmes, please contact:

Mr Yoon Sangkev

Post Title: Deputy Director, Trade Cooperation Division

Email: sccp_korea@customs.go.kr

Fax No.: 82 042 481 7969

Telephone No.: 82 042 481 7961

1st programme

Name of programme:	The MOU between Customs and express consignment companies on the prompt clearance of express consignment goods and the prevention of illegal trade
Year of establishment:	1996
Business promoted by the programme:	<ul style="list-style-type: none"> ◆ Prompt clearance of express consignment goods ◆ Prevention of smuggling
Signing authority:	For Customs: Customs collector (Kimpo & Incheon)
	For Business: Express consignment companies (registered by Customs collector)
Format:	◆ Memorandum of Understanding
Objective:	◆ Enforcement oriented
	◆ Facilitation oriented
Theme:	◆ Anti-narcotics
	◆ Anti-smuggling
	◆ Facilitation of Customs clearance
	◆ Protection of revenue
	◆ Protection of intellectual property rights
	◆ Protection of endangered species

Area of cooperation:	<ul style="list-style-type: none"> ◆ Customs clearance ◆ Risk management ◆ Intelligence ◆ Information exchange
Customs obligations under the partnership programme:	<ul style="list-style-type: none"> ◆ To exempt physical inspection by Customs (except for selective inspection) ◆ To educate and offer documents about the modus operandi of smuggling and inspection methods ◆ To standby a professional team on clearance barrier in the clearance area
Business obligations under the partnership programme:	<ul style="list-style-type: none"> ◆ To provide the clearance area for controlling the express consignment goods ◆ To provide the information about narcotics, smuggling and anti-safety goods ◆ To operate X-ray instruments and interpretation service
Key achievement:	<ul style="list-style-type: none"> ◆ Referral by business sector to Customs of cases of suspected offences ◆ Successful interdiction of contraband ◆ Improvement of law compliance by business sector
Related publication/reference material:	--

2nd programme

Name of programme:	Customs Conference for Foreign Business
Year of establishment:	1998
Business promoted by the programme:	Foreign companies
Participating party:	For Customs: Commissioner
	For Business: Foreign companies (domestic and foreign companies which have been invested by foreigners)
Format:	◆ Customer Liaison Group
Objective:	◆ Facilitation oriented
Theme:	◆ Facilitation of Customs clearance
Area of cooperation:	◆ Customs clearance ◆ Paperless release
Customs obligations under the partnership programme:	◆ To improve environment for foreign investment ◆ To support for clearance of import/export goods ◆ To strengthen cooperation with related parties to tackle difficulties
Business obligations under the partnership programme:	◆ To enhance foreign investment
Key achievement:	◆ Improvement of communication with the trade ◆ Improvement of Customs facilitation to trade
Related publication/reference material:	◆ Printed publication "Customs Conference for Foreign Business"

3rd programme

Name of programme:	The cooperation programme with honest import company (Green declaration company)
Year of establishment:	2000
Business promoted by the programme:	Reduction of transaction cost by prompt clearance
Signing authority:	For Customs: Customs collector (Seoul, Busan, Incheon, Gwangju & Daegu)
	For Business: Presidents of 18 import companies
Format:	◆ Memorandum of Understanding
Objective:	◆ Facilitation oriented
Theme:	◆ Facilitation of Customs clearance
Area of cooperation:	<ul style="list-style-type: none"> ◆ Procedural propriety ◆ Customs clearance ◆ Risk management
Customs obligations under the partnership programme:	<ul style="list-style-type: none"> ◆ To reduce the rate of cargo selectivity inspection ◆ To exempt the on-site audit ◆ To make the company get a prompt clearance ◆ To make the company use the credit security
Business obligations under the partnership programme:	<ul style="list-style-type: none"> ◆ To declare the import/export sheet exactly ◆ To observe the Customs law and regulations voluntarily
Key achievement:	<ul style="list-style-type: none"> ◆ Improvement of law compliance by business sector ◆ Improvement of Customs facilitation to trade
Related publication/reference material:	--

Malaysia

Total number of programmes implemented by Royal Customs and Excise Department: 1

For details of the programme, please contact:

Mr Ismail Niza bin Ali

Post Title: Superintendent of Customs International Affairs

Email: ismailniza@customs.gov.my

Fax No.: 603 8889 5861

Telephone No.: 603 8882 2416

Name of programme:	Customs-Private Sector Consultative Panel
Year of establishment:	1988
Business promoted by the programme:	Customs facilitation and private sectors compliance to the legislations
Signing authority:	<p>For Customs: Director-General of Customs</p> <p>For Business: (i) Malaysian International Chamber of Commerce (ii) Air Freight Association of Malaysia (iii) Freight Forwarders Association</p>
Format:	◆ Customs Notices to Customs officers and private sectors
Objective:	<p>◆ Facilitation oriented</p> <p>◆ Compliance oriented</p>
Theme:	<p>◆ Facilitation of Customs clearance</p> <p>◆ Protection of revenue</p> <p>◆ Integrity</p> <p>◆ General enforcement issues</p>
Area of cooperation:	<p>◆ Customs clearance</p> <p>◆ Paperless release</p> <p>◆ On-line payment of duties and fees</p> <p>◆ Information exchange</p>

Customs obligations under the partnership programme:	<ul style="list-style-type: none"> ◆ To clarify policy matters and new/amended procedures ◆ To expedite Customs clearance
Business obligations under the partnership programme:	<ul style="list-style-type: none"> ◆ To increase level of compliance ◆ To provide suggestions for improvement of Customs services rendered
Key achievement:	<ul style="list-style-type: none"> ◆ Improvement of communication with the trade ◆ Improvement of law compliance by business sector ◆ Improvement of Customs facilitation to trade
Related publication/reference material:	--

Mexico

Total number of programmes implemented by Administration General of Customs: 1

For details of the programme, please contact:

Mr Mario Randal de Los Santos

Post Title: Administrator of Asia-Pacific Customs Affairs

Email: mario.randal@sat.gob.mx

Fax No.: 52 55 9157 3355

Telephone No.: 52 55 9157 3381

Name of programme:	Co-operation Agreement on Internet Trade
Year of establishment:	2000 - 2001
Business promoted by the programme:	<ul style="list-style-type: none"> (i) Industrial and Textile Chambers (ii) Sugar Industry (iii) Electric and Electronic Industries (iv) Pharmaceutical and pharma-chemical (v) Leather Articles Industry (vi) Toy Industry (vii) Dairy Products Industry (viii) Wines and Liquors Industry (ix) Scholar Articles Industry (x) Locks and Padlocks Industry (xi) Chocolates, Candies and Similar Industry (xii) Canned Food Industry (xiii) Corn Derivatives (xiv) Lighters Industry (xv) Tools Industry (xvi) Lard and Grease Industry (xvii) Home Cleaning Products Industry (xviii) Coffee Industry (xix) Meat and Poultry Disposals Industry (xx) Meat and Bovine Disposals Industry (xxi) Meat and Pig Disposals Industry (xxii) Glass Industry

	<ul style="list-style-type: none"> (xxiii) Chemical Industry (xxiv) Wear Accessories Industry (xxv) Steel Industry (xxvi) Aluminum Industry (xxvii) Bicycle Industry (xxviii) Shoe Industry (xxix) Matches Industry (xxx) Beer Industry (xxxi) Cinematography Industry (xxxii) Metallic Packing Industry (xxxiii) Flour Industry (xxxiv) Oilcloth Industry (xxxv) Medical Industry (xxxvi) Metallurgical Industry (xxxvii) Diapers Industry (xxxviii) Paper and Cardboard Industry (xxxix) Natural Pigment Industry (xl) Sodas and Carbonated Water Industry (xli) Wood Industry (xlii) Furniture Industry
Signing authority:	<p>For Customs: Tax Administration Service/Administration General of Customs</p>
	<p>For Business:</p> <ul style="list-style-type: none"> (i) Business Coordination Council (2000) (ii) National Chamber of Sugar and Alcohol Industries (2000) (iii) Transformation Industry Chamber of Nuevo Leon State (2001) (iv) Manufacturers of Leather, Trip and Synthetic Articles (2000) (v) Mexican Association of Toy Industry (2000) (vi) National Association of Dairy Livestock Farmers (2000) (vii) Manufacturers of Wines and Liquors (2000)

	(viii)	Industrial Chamber of Steel and Iron (2000)
	(ix)	Mexican Institute of Aluminum (2000)
	(x)	National Association of Bicycle Manufacturers (2000)
	(xi)	National Association of Coffee Industry (2000)
	(xii)	National Association of Shoe Industry Suppliers (2001)
	(xiii)	National Association of Forge, Locks and Padlocks Industrials (2000)
	(xiv)	National Agricultural Council (2000)
	(xv)	National Chamber of Match Industry (2000)
	(xvi)	National Chamber of Beer and Malt Industry (2000)
	(xvii)	National Association of Chocolates, Candies and Similars Industry (2000)
	(xviii)	Cigarettes Manufacturers (2000)
	(xix)	National Chamber of Cinematographic Industry (2000)
	(xx)	National Chamber of Canned Food Industry (2000)
	(xxi)	National Chamber of Industrialized Corn (2000)
	(xxii)	Manufacturers of Office Articles (2000)
	(xxiii)	National Chamber of Metallic Containers Manufacturers (2001)
	(xxiv)	Industry Chamber of Flour of the Federal District and Mexican State (2000)
	(xxv)	Tools Manufacturers (2000)
	(xxvi)	National Council of Medical Industry (2000)
	(xxvii)	National Council of Oilcloth

	<p>Industry (2000)</p> <p>(xxviii) National Association of Chemical Industry (2000)</p> <p>(xxix) National Association of Oils and Lard Industrials (2000)</p> <p>(xxx) Coordinator Council of Furniture Industry (2000)</p> <p>(xxxii) Mexican Association of Diapers and Similar (2000)</p> <p>(xxxiii) Chamber of Paper Industries (2000)</p> <p>(xxxiiii) National Association of Natural Pigment Manufacturers (2000)</p> <p>(xxxv) National Association of Carbonated Water and Soda Manufacturers (2000)</p> <p>(xxxvi) National Association of Wood Boards Industry (2000)</p> <p>(xxxvii) Wood Industry Coordination Council (2000)</p> <p>(Remarks: figure in bracket denotes the year the industry joined the programme)</p>
Format:	◆ Agreement
Objective:	Verifying sensible goods in importation
Theme:	<ul style="list-style-type: none"> ◆ Anti-smuggling ◆ Protection of revenue ◆ Training
Area of cooperation:	<ul style="list-style-type: none"> ◆ Intelligence ◆ Information exchange ◆ Cross training
Customs obligations under the partnership programme:	◆ To provide the necessary tools and equipment for training and efficient goods inspection

<p>Business obligations under the partnership programme:</p>	<ul style="list-style-type: none"> ◆ To provide the necessary training by supplying the specialized technical personnel in each sector of the international trade ◆ To analyze the level of equipment at different ports of entry and recommend the acquisition of the essential equipment for a good import-export operation
<p>Key achievement:</p>	<ul style="list-style-type: none"> ◆ Referral by business sector to Customs of cases of suspected offences ◆ Improvement of law compliance by business sector
<p>Related publication/reference material:</p>	<p>--</p>

New Zealand

Total number of programmes implemented by New Zealand Customs Service: 3

<i>For details of the programmes, please contact:</i>	
	<i>Mr Roger <u>Weston</u></i>
<i>Post Title:</i>	<i>International Trade Analyst, Goods Management</i>
<i>Email:</i>	<i>roger.weston@customs.govt.nz</i>
<i>Fax No.:</i>	<i>64 4 472 3886</i>
<i>Telephone No.:</i>	<i>64 4 462 0259</i>

1st programme

Name of programme:	Frontline Programme
Year of establishment:	2001
Business promoted by the programme:	Provide security assurance over exports & cargo moving from & through New Zealand
Signing authority:	For Customs: Designated Customs Officer
	For Business: Manager or similar
Format:	◆ Agreement
Objective:	◆ Facilitation oriented
Theme:	<ul style="list-style-type: none"> ◆ Anti-smuggling ◆ Facilitation of Customs clearance ◆ Protection of revenue ◆ Protection of endangered species ◆ Integrity

Area of cooperation:	<ul style="list-style-type: none"> ◆ Shipping security ◆ Personnel security ◆ Procedural propriety ◆ Customs clearance ◆ On-line payment of duties and fees ◆ Risk management ◆ Intelligence ◆ Information exchange ◆ Cross training
Customs obligations under the partnership programme:	<ul style="list-style-type: none"> ◆ To provide information and support to new & developing businesses. ◆ To undertake to equip Frontline partners with additional skills in the detection of illegal activities. ◆ To break down barriers to trade by supplying accurate advice & improving communication
Business obligations under the partnership programme:	<ul style="list-style-type: none"> ◆ To cooperate with Customs to provide accurate trade information. ◆ To use their commercial expertise to help identify unusual or suspicious activity. ◆ To understand Customs role & requirements.
Key achievement:	<ul style="list-style-type: none"> ◆ Referral by business sector to Customs of cases of suspected offences ◆ Successful interdiction of contraband ◆ Improvement of communication with the trade ◆ Improvement of law compliance by business sector ◆ Improvement of Customs facilitation to trade
Related publication/reference material:	<p>New Zealand Customs Website: www.customs.govt.nz or through New Zealand Customs Offices</p>

2nd programme

Name of programme:	Tomorrow's Cargo Logistics
Year of establishment:	2001
Business promoted by the programme:	Improvement of cargo logistics – consideration of the total supply chain
Participating party:	For Customs: National Manager, Goods Management of New Zealand Customs Service
	For Business: Individual Chief Executive
Format:	◆ Customer Liaison Group
Objective:	<ul style="list-style-type: none"> ◆ Enforcement oriented ◆ Facilitation oriented ◆ Consideration given to process improvements through the supply chain
Theme:	<ul style="list-style-type: none"> ◆ Anti-narcotics ◆ Anti-smuggling ◆ Facilitation of Customs clearance ◆ Protection of revenue ◆ Protection of intellectual property rights ◆ Protection of endangered species ◆ Integrity
Area of cooperation:	<ul style="list-style-type: none"> ◆ Shipment security ◆ Personnel security ◆ Post shipment audit ◆ Procedural propriety ◆ Customs clearance ◆ Paperless release ◆ On-line payment of duties and fees ◆ Risk management ◆ Intelligence ◆ Information exchange ◆ Staff integrity ◆ Cross training ◆ Information technology

<p>Customs obligations under the partnership programme:</p>	<ul style="list-style-type: none"> ◆ “Tomorrow’s Cargo Logistics” is a sub-group of a broad Joint Industry Consultative Group that has been established between industry and Government administrations to specifically consider process improvements as a means of reducing delivery times for cargo facilitation.
<p>Business obligations under the partnership programme:</p>	<ul style="list-style-type: none"> ◆ The “Tomorrow’s Cargo Logistics ” has no legal obligations. It is designed to facilitate discussion and understanding between industry and Government regarding the obligations of each and try to jointly resolve issues and introduce initiatives that can provide an overall improvement to the delivery of cargo internationally.
<p>Key achievement:</p>	<ul style="list-style-type: none"> ◆ Improvement of communication with the trade ◆ Improvement of law compliance by business sector ◆ Improvement of Customs facilitation to trade
<p>Related publication/reference material:</p>	<p>--</p>

3rd programme

Name of programme:	Secure Exports Partnership Scheme
Year of establishment:	2003
Business promoted by the programme:	Provide security assurance over exports and cargo moving from & through New Zealand
Participating party:	For Customs: Designated Customs Officer
	For Business: Manager or similar
Format:	◆ Agreement
Objective:	◆ Enforcement oriented
Theme:	<ul style="list-style-type: none"> ◆ Anti-narcotics ◆ Anti-smuggling ◆ Facilitation of Customs clearance ◆ Protection of revenue ◆ Protection of intellectual property rights ◆ Protection of endangered species ◆ Integrity ◆ Trade security
Area of cooperation:	<ul style="list-style-type: none"> ◆ Shipment security ◆ Personnel security ◆ Customs clearance ◆ Risk management ◆ Intelligence ◆ Information exchange ◆ Cross training
Customs obligations under the partnership programme:	<ul style="list-style-type: none"> ◆ To provide advice on security requirements ◆ To monitor compliance with the agreed level of security ◆ To provide security assurance to trading partners
Business obligations under the partnership programme:	<ul style="list-style-type: none"> ◆ To secure their operations ◆ To monitor and maintain an agreed level of security

Key achievement:	<ul style="list-style-type: none"> ◆ Referral by business sector to Customs of cases of suspected offence ◆ Successful interdiction of contraband ◆ Improvement of communication with the trade ◆ Improvement of law compliance by business sector ◆ Improvement of Customs facilitation to trade
Related publication/reference material:	New Zealand Customs website: www.customs.govt.nz or through New Zealand Customs Offices

Papua New Guinea

Total number of programmes implemented by Papua New Guinea Customs: 1

For details of the programme, please contact:

Mr Clement Taipala

Post Title: Assistant Commissioner Customs Enforcement

Email: ctaipala.irc@global.net.pg

Fax No.: 675 321 2169

Telephone No.: 675 322 6892

Name of programme:	Customs Monitoring and Procedures Working Group
Year of establishment:	1999
Business promoted by the programme:	The objective of the program is for the business to help Customs improve the manner in which imports are dealt with especially in relation to invoicing.
Signing authority:	For Customs: Commissioner of Customs
	For Business: President, Papua New Guinea Chamber of Commerce
Format:	◆ It is intended that an MOU will result from this.
Objective:	◆ Enforcement oriented
Theme:	◆ Anti-smuggling ◆ Facilitation of Customs clearance
Area of cooperation:	◆ Post shipment audit ◆ Procedural propriety ◆ On-line payment of duties and fees ◆ Risk management ◆ Intelligence ◆ Information exchange

Customs obligations under the partnership programme:	<ul style="list-style-type: none"> ◆ To establish a mechanism through which the propriety of invoices and documents are verified and imports are done without breaching Customs laws ◆ To ensure that Customs achieves a level playing field
Business obligations under the partnership programme:	<ul style="list-style-type: none"> ◆ To supply Customs with information on any breach of which the business sector has knowledge ◆ To assist in investigation and prosecution
Key achievement:	<ul style="list-style-type: none"> ◆ Referral by business sector to Customs of cases of suspected offences ◆ Improvement of communication with the trade ◆ Improvement of communication with the industry for improving mutual benefit
Related publication/reference material:	--

Philippines

Total number of programmes implemented by Bureau of Customs: 3

For details of the programmes, please contact:

Mr John M Simon

Post Title: Chief, International Affairs

Email: jm_simon@hotmail.com

Fax No.: 632 527 1953

Telephone No.: 632 527 4508

1st programme

Name of programme:	Review of System & Procedures for Monitoring and Control of Goods brought to the Economic Zone under PEZA (Automated Export Declaration System)
Year of establishment:	April 28, 2001
Business promoted by the programme:	Export
Signing authority:	<p>For Customs: Commissioner</p> <p>For Business: Mactan Export Processing Zone Chamber of Exporters & Manufacturers (MEPZEM)</p>
Format:	<ul style="list-style-type: none"> ◆ Memorandum of Understanding ◆ Agreement
Objective:	◆ Facilitation oriented
Theme:	◆ Facilitation of Customs clearance
Area of cooperation:	<ul style="list-style-type: none"> ◆ Shipment security ◆ Procedural propriety ◆ Customs clearance ◆ Risk management ◆ Information exchange ◆ Information technology

Customs obligations under the partnership programme:	<ul style="list-style-type: none"> ◆ To provide latest version of ASYCUDA
Business obligations under the partnership programme:	<ul style="list-style-type: none"> ◆ To provide hardware for AEDS
Key achievement:	<ul style="list-style-type: none"> ◆ Improvement of communication with the trade ◆ Improvement of law compliance by business sector ◆ Improvement of Customs facilitation to trade ◆ Referral by business sector to Customs of cases of suspected offences
Related publication/reference material:	<ul style="list-style-type: none"> ◆ Memorandum of Agreement (MOA) disseminated through Customs Memorandum Circular (CMC).

2nd programme

Name of programme:	X-ray Container System Project
Year of establishment:	2002
Business promoted by the programme:	
Signing authority:	For Customs: Commissioner Titus B. Villanueva
	For Business: (i) EDGARDO Q. ABESAMIS, EVP for International Container Terminal Services Inc. (ii) RAMON ATAYDE SVP for Asian Terminal Services Inc.
Format:	◆ Memorandum of Understanding
Objective:	◆ Facilitation oriented
Theme:	<ul style="list-style-type: none"> ◆ Anti-narcotics ◆ Anti-smuggling ◆ Facilitation of Customs clearance ◆ Protection of revenue ◆ Integrity
Area of cooperation:	<ul style="list-style-type: none"> ◆ Customs clearance ◆ Risk management ◆ Intelligence ◆ Information technology
Customs obligations under the partnership programme:	◆ To cooperate with business partners towards the establishment of the X-ray container facility
Business obligations under the partnership programme:	◆ To cooperate with Customs towards the establishment of the X-ray container facility

Key achievement:	<ul style="list-style-type: none"> ◆ Referral by business sector to Customs of cases of suspected offences ◆ Successful interdiction of contraband ◆ Improvement of communication with the trade ◆ Improvement of law compliance by business sector ◆ Improvement of Customs facilitation to trade
Related publication/reference material:	<ul style="list-style-type: none"> ◆ Website: www.customs.gov.ph

3rd programme

Name of programme:	M-Governance Projects
Year of establishment:	2002
Business promoted by the programme:	
Signing authority:	For Customs: Commissioner Titus B. Villanueva
	For Business: President of Ylolo Telecom and Smart Money Corporation
Format:	◆ Memorandum of Understanding
Objective:	◆ Facilitation oriented
Theme:	◆ Facilitation of Customs clearance
	◆ Protection of revenue
Area of cooperation:	◆ Customs clearance
	◆ Paperless release
	◆ On-line payment of duties and fees
	◆ Information exchange
	◆ Information technology
Customs obligations under the partnership programme:	◆ To transmit the text message to business on computed taxes due via smart mobile communication facilities
Business obligations under the partnership programme:	◆ To transmit the text message to Customs on transfer of computed funds from smart money access
Key achievement:	◆ Improvement of communication with the trade
	◆ Improvement of law compliance by business sector
	◆ Improvement of Customs facilitation to trade
Related publication/reference material:	◆ Website: www.customs.gov.ph

Singapore

Total number of programmes implemented by Singapore Customs: 4

<i>For details of the programmes, please contact:</i>	
	<i>Miss Ivy Chong</i>
<i>Post Title:</i>	<i>Head Research and International</i>
<i>Email:</i>	<i>CUSTOMS_International@CUSTOMS.gov.sg</i>
<i>Fax No.:</i>	<i>65 62508663</i>
<i>Telephone No.:</i>	<i>65 63552086</i>

1st programme

Name of programme:	Advance Clearance for Couriers and Express Shipment System
Year of establishment:	1994
Business promoted by the programme:	Air Express Companies
Signing authority:	For Customs: --
	For Business: --
Format:	◆ Arrangement
Objective:	◆ Facilitation oriented
Theme:	◆ Facilitation of Customs clearance
Area of cooperation:	◆ Customs clearance ◆ Information technology
Customs obligations under the partnership programme:	◆ To review and improve the system to further facilitate clearance for express consignments
Business obligations under the partnership programme:	◆ To lodge declarations through the system

Key achievement:	<ul style="list-style-type: none"> ◆ Improvement of communication with the trade ◆ Improvement of Customs facilitation to trade
Related publication/reference material:	<ul style="list-style-type: none"> ◆ Annual Reports, Customs Newsletters and the Customs' Website contain general information on the programme.

2nd programme

Name of programme:	Dialogue Sessions with Trade
Year of establishment:	1999
Business promoted by the programme:	All traders
Participating party:	For Customs: --
	For Business: --
Format:	◆ Customer Liaison Group
Objective:	◆ Communication and exchange of views
Theme:	◆ All issues pertaining to Customs operations
Area of cooperation:	◆ All areas pertaining to Customs operations
Customs obligations under the partnership programme:	◆ To meet with companies, warehouse operators, trade associations thrice every year and follow up on issues raised
Business obligations under the partnership programme:	◆ To participate and offer advice, and collaborate on matters arising where relevant
Key achievement:	<ul style="list-style-type: none"> ◆ Improvement of communication with the trade ◆ Improvement of law compliance by business sector ◆ Improvement of Customs facilitation to trade
Related publication/reference material:	◆ Annual Reports, Customs Newsletters and the Customs' Website contain general information on the programme.

3rd programme

Name of programme:	Customs Documentation Course
Year of establishment:	2000
Business promoted by the programme:	All traders
Signing authority:	For Customs: --
	For Business: --
Format:	<ul style="list-style-type: none"> ◆ Training course for the trade to improve their understanding of Customs documentation and procedures for importing, exporting and transshipping goods subject to duties and GST.
Objective:	<ul style="list-style-type: none"> ◆ Training
Theme:	<ul style="list-style-type: none"> ◆ Facilitation of Customs clearance ◆ Training
Area of cooperation:	<ul style="list-style-type: none"> ◆ Customs clearance ◆ Training
Customs obligations under the partnership programme:	<ul style="list-style-type: none"> ◆ To conduct training on a monthly basis
Business obligations under the partnership programme:	--
Key achievement:	<ul style="list-style-type: none"> ◆ Improvement of communication with the trade ◆ Improvement of law compliance by business sector ◆ Improvement of Customs facilitation to trade
Related publication/reference material:	<ul style="list-style-type: none"> ◆ Annual Reports, Customs Newsletters and the Customs' Website contain general information on the programme.

4th programme

Name of programme:	Customs Advisory Committee
Year of establishment:	2000
Business promoted by the programme:	All traders
Signing authority:	For Customs: --
	For Business: --
Format:	◆ Working Group
Objective:	<ul style="list-style-type: none"> ◆ Enforcement oriented ◆ Facilitation oriented ◆ Communication and exchange of views
Theme:	◆ All issues pertaining to Customs operations
Area of cooperation:	◆ All areas pertaining to Customs operations
Customs obligations under the partnership programme:	◆ To meet twice every year and follow up on issues raised
Business obligations under the partnership programme:	◆ To participate and offer advice, and collaborate on matters arising where relevant
Key achievement:	<ul style="list-style-type: none"> ◆ Improvement of communication with the trade ◆ Improvement of law compliance by business sector ◆ Improvement of Customs facilitation to trade
Related publication/reference material:	◆ Annual Reports, Customs Newsletters and the Customs' Website contain general information on the programme.

Chinese Taipei

Total number of programmes implemented by Department of Customs Administration, MOF: 2

For details of the programme, please contact:

Mr Yang Chung-Wu

Post Title: Section Chief

Email: cwyang@mail.mof.gov.tw

Fax No.: 886 2 23941479

Telephone No.: 886 2 23228216

1st programme

Name of programme:	Dialogue Sessions with the Trade-related Parties
Year of establishment:	1980
Business promoted by the programme:	Facilitation of Customs clearance
Signing authority:	For Customs: --
	For Business: --
Format:	◆ Meetings
Objective:	◆ Facilitation oriented
Theme:	◆ All issues pertaining to customs operations
Area of cooperation:	◆ All issues pertaining to customs operations
Customs obligations under the partnership programme:	◆ To meet with local trade associations once or twice every year
	◆ To meet with local companies irregularly

Business obligations under the partnership programme:	<ul style="list-style-type: none"> ◆ To participate and offer advice on clearance to the Customs
Key achievement:	<ul style="list-style-type: none"> ◆ Improvement of communication with the trade ◆ Improvement of law compliance by business sector ◆ Improvement of Customs facilitation to trade
Related publication/reference material:	<ul style="list-style-type: none"> ◆ --

2nd programme

Name of programme:	Customs-Business Strategic Partnership
Year of establishment:	1999
Business promoted by the programme:	<ul style="list-style-type: none"> ◆ Facilitation of customs clearance ◆ Exchange of information ◆ Prevention of smuggling
Signing authority:	For Customs: Director of Customs Office
	For Business: President or General Manager of business sector
Format:	◆ Memorandum of Understanding
Objective:	<ul style="list-style-type: none"> ◆ Enforcement oriented ◆ Facilitation oriented
Theme:	<ul style="list-style-type: none"> ◆ Prevention of illicit activities ◆ Facilitation of Customs clearance ◆ Integrity
Area of cooperation:	<ul style="list-style-type: none"> ◆ Shipment security ◆ Personnel security ◆ Customs clearance ◆ Risk management ◆ Intelligence ◆ Information exchange ◆ Cross training
Customs obligations under the partnership programme:	<ul style="list-style-type: none"> ◆ To establish single window contact point ◆ To treat intelligence confidentially ◆ To facilitate customs clearance ◆ To provide training courses to staff of the related parties
Business obligations under the partnership programme:	<ul style="list-style-type: none"> ◆ To establish single window contact point ◆ To comply with customs laws and regulations voluntarily ◆ To notify Customs of suspicion ◆ To prevent employees from involving in illicit activities

<p>Key achievement:</p>	<ul style="list-style-type: none"> ◆ Referral by business sector to Customs of cases of suspected offences ◆ Improvement of communication with the trade-related parties ◆ Improvement of law compliance by business sector ◆ Enhancement of facilitation to international trade
<p>Related publication/reference material:</p>	<ul style="list-style-type: none"> ◆ Information on Customs-Business Strategic Partnership is available at Directorate General of Customs website: http://wwweng.dgoc.gov.tw/ (Chinese version)

Thailand

Total number of programmes implemented by Thai Customs Department: 3

<i>For details of the programmes, please contact:</i>	
	<i>Mr Narin <u>Kalayanamit</u></i>
<i>Post Title:</i>	<i>Secretary to the Department</i>
<i>Email:</i>	<i>103107@customs.go.th</i>
<i>Fax No.:</i>	<i>662 6728127</i>
<i>Telephone No.:</i>	<i>662 6717980</i>

1st programme

Name of programme:	Joint Committee between Customs and Customs Broker
Year of establishment:	1999
Business promoted by the programme:	
Signing authority:	For Customs:
	For Business:
Format:	◆ Committee
Objective:	◆ Facilitation oriented
Theme:	◆ Facilitation of Customs clearance
Area of cooperation:	◆ Customs clearance
Customs obligations under the partnership programme:	
Business obligations under the partnership programme:	
Key achievement:	◆ Improvement of Customs facilitation to trade
Related publication/reference material:	--

2nd programme

Name of programme:	Committee on Improving Customs Services
Year of establishment:	2001
Business promoted by the programme:	
Signing authority:	For Customs:
	For Business:
Format:	◆ Committee
Objective:	◆ Facilitation oriented
Theme:	◆ Facilitation of Customs clearance
Area of cooperation:	◆ Customs clearance
Customs obligations under the partnership programme:	
Business obligations under the partnership programme:	
Key achievement:	◆ Improvement of Customs facilitation to trade
Related publication/reference material:	--

3rd programme

Name of programme:	Working Group
Year of establishment:	2003
Business promoted by the programme:	Automotive parties
Signing authority:	<p>For Customs: CUSTOMS STANDARD PROCEDURE AND VALUATION DIVISION</p> <p>For Business: THAI-AUTO PARTS MANUFACTURERS ASSOCIATION</p>
Format:	◆ Working Group
Objective:	◆ Facilitation oriented
Theme:	<ul style="list-style-type: none"> ◆ Facilitation of Customs clearance ◆ Protection of revenue
Area of cooperation:	<ul style="list-style-type: none"> ◆ Customs clearance ◆ Risk management ◆ Information exchange
Customs obligations under the partnership programme:	To discuss and conclude the mutual automotive valuation between Customs Department and importers
Business obligations under the partnership programme:	<ul style="list-style-type: none"> ◆ To provide automotive information as requested ◆ To participate when the new valuation needs
Key achievement:	<ul style="list-style-type: none"> ◆ Improvement of communication with the trade ◆ Improvement of Customs facilitation to trade
Related publication/reference material:	Customs Department's Notification

4th programme

Name of programme:	Customs Alliance Club (CAC)
Year of establishment:	August 2004
Business promoted by the programme:	Import, Export, SMEs
Signing authority:	For Customs:
	For Business:
Format:	◆ Club with selected members
Objective:	<ul style="list-style-type: none"> ◆ To exchange information and recommendation ◆ To facilitate international trade ◆ To enhance the competitiveness of private sector
Theme:	◆ Facilitation oriented
Area of cooperation:	◆ All areas in Customs work
Customs obligations under the partnership programme:	To provide the best services
Business obligations under the partnership programme:	To comply with the conditions
Key achievement:	◆ Increasing the cooperation between business and customs
Related publication/reference material:	--

United States

Total number of programmes implemented by U.S. Customs Service: 3

For details of the programmes, please contact:

Ms Eileen McLucas

Post Title: Office of International Affairs

Email: eileen.mclucas@dhs.gov

Fax No.: 1 202 927 6892

Telephone No.: 1 202 927 6151

1st programme

Name of programme:	Carrier Initiative Programme
Year of establishment:	1988
Business promoted by the programme:	Air, sea and land commercial transport companies
Signing authority:	For Customs: Assistant Commissioner, Office of Field Operations
	For Business: Individual business representative
Format:	◆ Agreement
Objective:	◆ Enforcement oriented
Theme:	◆ Anti-narcotics
Area of cooperation:	<ul style="list-style-type: none"> ◆ Shipment security ◆ Personnel security ◆ Intelligence ◆ Staff integrity
Customs obligations under the partnership programme:	<ul style="list-style-type: none"> ◆ To train employees of commercial carriers on anti-drug smuggling ◆ To conduct site surveys and provide appropriate training and recommendations for improving security

Business obligations under the partnership programme:	<ul style="list-style-type: none"> ◆ To open the training programme to other interested parties (including law enforcement officials) and provide venue, training equipment and interpreters
Key achievement:	<ul style="list-style-type: none"> ◆ Referral by business sector to Customs of cases of suspected offences ◆ Successful interdiction of contraband ◆ Improvement of communication with the trade ◆ Improvement of law compliance by business sector
Related publication/reference material:	<p>--</p>

2nd programme

Name of programme:	Business Anti-Smuggling Coalition
Year of establishment:	1995
Business promoted by the programme:	Exporters, carriers, manufacturers
Signing authority:	For Customs:
	For Business:
Format:	◆ Arrangement
Objective:	◆ Enforcement oriented
Theme:	◆ Anti-narcotics ◆ Anti-smuggling
Area of cooperation:	◆ Shipment security ◆ Personnel security ◆ Risk management ◆ Information technology
Customs obligations under the partnership programme:	◆ To provide voluntary programme for businesses with no government imposed mandates ◆ To exchange ideas and information on “best practices” ◆ To provide training to employees responsible for facilities security, transit operations, cargo security, cargo selection, personnel security, and vessel and aircraft search
Business obligations under the partnership programme:	◆ To set self-imposed standards that will significantly deter narcotics traffickers ◆ To ensure appropriate security measures are in place to prevent commercial transactions from becoming a tool for narcotics traffickers ◆ To accept recommendations for increasing security in factories, warehouses, terminals and aboard aircraft, vessels, and other conveyances

Key achievement:	<ul style="list-style-type: none"> ◆ Referral by business sector to Customs of cases of suspected offences ◆ Successful interdiction of contraband ◆ Improvement of communication with the trade ◆ Improvement of law compliance by business sector
Related publication/reference material:	--

3rd programme

Name of programme:	Americas Counter Smuggling Initiative
Year of establishment:	1998
Business promoted by the programme:	Exporters, carriers, manufacturers
Signing authority:	For Customs: Commissioner, U.S. Customs Service for government to government training
	For Business:
Format:	◆ Arrangement
Objective:	◆ Enforcement oriented
Theme:	◆ Anti-narcotics ◆ Anti-smuggling
Area of cooperation:	◆ Shipment security ◆ Personnel security ◆ Customs clearance ◆ Risk management ◆ Intelligence ◆ Information technology
Customs obligations under the partnership programme:	◆ To detail US Customs officers overseas to aid in the development and implementation of security programmes and initiatives to safeguard legitimate trade from being used to smuggle drugs ◆ To perform site surveys at manufacturing plants and port facilities ◆ To provide training to Customs administrations or appropriate government anti-drug force

<p>Business obligations under the partnership programme:</p>	<ul style="list-style-type: none"> ◆ To set self-imposed standards that will significantly deter narcotics traffickers ◆ To ensure appropriate security measures are in place to prevent commercial transactions from becoming a tool for narcotics traffickers ◆ To accept recommendations for increasing security at terminals and aboard aircraft, vessels, and other conveyances
<p>Key achievement:</p>	<ul style="list-style-type: none"> ◆ Referral by business sector to Customs of cases of suspected offences ◆ Successful interdiction of contraband ◆ Improvement of communication with the trade ◆ Improvement of law compliance by business sector
<p>Related publication/reference material:</p>	<p>--</p>

Annex I – Questionnaires

(i) Questionnaire for the 1st survey in December 2001 and the 4th survey in June 2004

**APEC SCCP Questionnaire
on Customs-Business Partnership Programmes**

1. Has your administration implemented any Customs-Business Partnership Programme?

Yes
(please go to Q.5)

No
(please answer Q.2-4, 10-12)

2. If no, please advise why a Customs-Business Partnership Programme has not been implemented.

Lack of expertise

Lack of resources

Others: _____

3. Is your administration willing to implement any Customs-Business cooperative programme in the future?

Yes

No

4. If yes, whether your administration would require any technical assistance in the form of a mentor system?

Yes

No

Note: Please tick in the appropriate box.

5. Please provide details of the Customs-Business Partnership Programme(s) currently being implemented in your economy. (Use separate sheets for different programmes.)

Name of programme:	
Year of establishment:	
Durations:	<input type="checkbox"/> Permanent until cancelled <input type="checkbox"/> ad-hoc, from _____ to _____ (please specify the period)
Signing authority:	For Customs:
	For Business:
Business promoted by the programme:	
Format:	<input type="checkbox"/> MOU <input type="checkbox"/> Agreement <input type="checkbox"/> Arrangement <input type="checkbox"/> Declaration <input type="checkbox"/> Customer Liaison Group Others: _____
Nature:	<input type="checkbox"/> Legally binding <input type="checkbox"/> Legally non-binding
Objective:	<input type="checkbox"/> Enforcement oriented <input type="checkbox"/> Facilitation oriented <input type="checkbox"/> Others: _____
Partnership:	<input type="checkbox"/> with an international trade association e.g. IECC <input type="checkbox"/> with a local trade association <input type="checkbox"/> with a local company <input type="checkbox"/> Others: _____

Note: Please tick in the appropriate box.

Theme:	<input type="checkbox"/> Anti-narcotics <input type="checkbox"/> Anti-smuggling <input type="checkbox"/> Facilitation of Customs clearance <input type="checkbox"/> Protection of revenue <input type="checkbox"/> Protection of intellectual property rights <input type="checkbox"/> Protection of endangered species <input type="checkbox"/> Integrity <input type="checkbox"/> Others: _____
Area of cooperation:	<input type="checkbox"/> Shipment security <input type="checkbox"/> Personnel security <input type="checkbox"/> Post shipment audit <input type="checkbox"/> Procedural propriety <input type="checkbox"/> Customs clearance <input type="checkbox"/> Paperless release <input type="checkbox"/> On-line payment of duties and fees <input type="checkbox"/> Risk management <input type="checkbox"/> Intelligence <input type="checkbox"/> Information exchange <input type="checkbox"/> Staff integrity <input type="checkbox"/> Cross training <input type="checkbox"/> Information technology <input type="checkbox"/> Others: _____ _____ _____
Customs' obligations under the partnership programme:	
Business obligations under the partnership programme:	

Note: Please tick in the appropriate box.

Key achievement:	<input type="checkbox"/> Referral by business sector to Customs of cases of suspected offence <input type="checkbox"/> Successful interdiction of contraband <input type="checkbox"/> Improvement of communication with the trade <input type="checkbox"/> Improvement of law compliance by business sector <input type="checkbox"/> Improvement of Customs' facilitation to trade <input type="checkbox"/> Others: _____ _____ _____
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6. Is there any printed or electronic version of booklet/materials available on the Customs-Business Partnership Programme(s) mentioned in question 5?

Yes

No



Please specify the names of the publications/websites/CD-ROM , etc.

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7. Is your administration willing to make the above materials available for other members' reference?

Yes

No

Note: Please tick in the appropriate box.

8. Does your administration wish to be a mentor on any of the above Customs-Business Partnership Programme(s)?

(A mentor administration will only be required to provide information and implementation details of a partnership programme to another administration which is interested in implementing a similar programme.)

Yes

No



Please specify the name(s) of the partnership programme(s).

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9. If your administration is willing to be a mentor, please provide details of the contact officer.

Name:

Office:

Position:

Office Address:

.....

.....

Telephone:

Fax No.:

E-mail:

.....

Note: Please tick in the appropriate box.

10. Does your administration have any specific needs with regard to 'theme' and 'area of cooperation' for the Customs-Business Partnership Programme?

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11. A consultation with the business sectors will provide Customs with a better understanding of their need and preference in the Customs-Business Partnership Programme. Is a separate survey on your home business sector required in this regard?

Yes No



Does your administration need a specimen questionnaire on that?

Yes No

12. Do you have any other comments?

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.....

Note: Please tick in the appropriate box.

(ii) Questionnaire for the 2nd survey in June 2003

**Survey Questionnaire
under CAP “Customs-Business Partnership”**

Economy: _____

1.	Any new partnership programme implemented since the last survey in 2001? If no, please go to No. 3	Yes	No
2.	How many new partnership programmes have been implemented since the last survey in 2001?		
3.	Any expansion in scope of the existing partnership programmes since the last survey in 2001? If no, please go to No. 5.	Yes	No
4.	How many partnership programmes' scope have been expanded? Which programmes?		
5.	Will there be any new partnership programme implemented in the coming six months? If no, please go to No. 7.	Yes	No
6.	How many new partnership programme is planned to be implemented?		
7.	Any technical assistance required for the implementation of partnership programmes? If yes, please go to No. 8.	Yes	No
8.	Please state the assistance you request/mentor you would like to contact.		

Annex II – Showcases of partnership programmes

Australia

Total number of showcases by Australia Customs Service: 1

Showcase programme: Frontline

Customs and Industry working together to protect Australia

Australian Customs plays a vital role in protecting Australia's borders from the entry of illegal and harmful goods and unauthorised people.

The Frontline program was established in 1990 as a result of the Ministerial Council on Drug Strategy calling on the Commonwealth, State and Territory Governments to allocate additional funding for law enforcement efforts to combat drug trafficking. The program is a cooperative link between Australian Customs and industry groups and companies involved in international trade and transport. The program draws on the knowledge and expertise of people in the industry to help prevent illicit drug trafficking and the entry of illegal and harmful goods into Australia.

How Frontline works

Frontline encourages Australia's trading community to assist in protecting Australia's borders by reporting any suspicious activities to a 24-hour Customs hotline.

Frontline members sign a Memorandum of Understanding (MOU) with Australian Customs to formalise this cooperation. The MOU represents a voluntary commitment to cooperation by both parties to work against illegal activities. It is not a legally binding or enforceable contract.

Customs provides comprehensive training to Frontline members as well as information to assist to them identify activities or incidents that are of interest to Customs. A maintenance program is established so that members are contacted on a regular basis to reinforce awareness.

The benefits of membership

Frontline members are acknowledged by Australian Customs as partners in the fight against illegal activities. This establishes a good reputation for the industry, which ultimately benefits members business clients and the community.

Industry can use the opportunity of becoming a Frontline member to review their security arrangements and minimise the chance of their business becoming an unwitting participant in any illegal trade.

Frontline members enjoy rewards for their efforts in assisting Customs gather information and intelligence that may help prevent illegal activity. New members to Frontline are presented with a pen and certificate. Positive results are rewarded with Certificates of Appreciation, wall plaques and a number of other gifts dependent on the result.

Results

Australian Customs has achieved good success from the Frontline program. Currently, there is in excess of 700 Frontline members Australia wide.

In the period May to September 2003, there has been 23 positive results as a consequence of Frontline referrals. Seizures of prohibited imports included cocaine, cannabis, khat, weapons, ecstasy, copyright infringement and illegal entry vessels/non citizens.

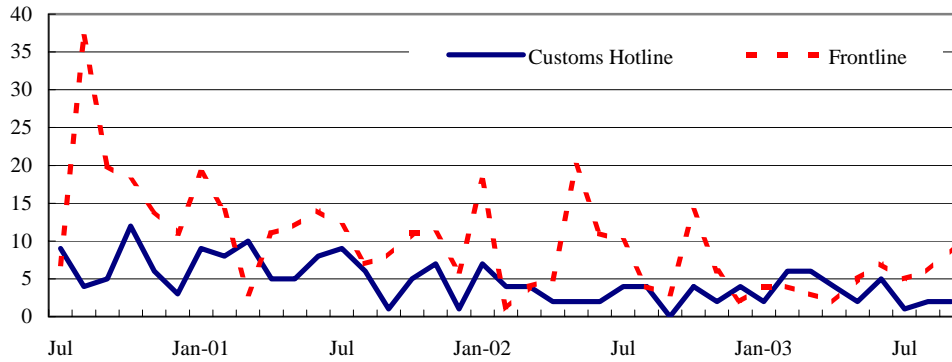
In July 2003, a suspect illegal entry vessel with 53 passengers was intercepted off the Western Australian coast as a result of a Frontline referral.

From 1 July 2002 – 30 June 2003, over 370 information reports were received from Frontline members, 20% of these reports resulted in a positive seizure.

Since 2000, there have been six cigarette/tobacco seizures as a result of Frontline referrals with total potential evaded duty in excess of 7.5 million

Australian dollars.

Number of Positive Results - Monthly



* Note: Customs Hotline is a community participation program which draws on the knowledge and expertise of people living and travelling throughout Australia to report potential or actual illegal activities. Customs Hotline was formerly known as Customs Watch.

Source: *Customs Figures* Issue 32, Australian Customs Service Quarterly Statistical Bulletin, Data to September Quarter 2003

Canada

Total number of showcases by Canada Border Services Agency: 3

1st showcase programme: Partners in Protection

The Canada Border Services Agency's Partners in Protection (PIP) program was developed to work cooperatively with the private sector to enhance border security and to suppress contraband smuggling. To participate in the program, participants are asked to sign a Memorandum of Understanding (MOU) that sets out ways in which the parties can work together to accomplish the goals of the program.

Modifications were made to the MOU in the fall of 2002 to place a greater emphasis on border security. Participants are now required to provide the CBSA a self-assessment of their current security measures by completing a Security Questionnaire. Responses to the questionnaire are used to work with our partners to identify areas where vulnerabilities may exist with regard to illegal cross border activity and to make recommendations where necessary. Our efforts to date have been focused on the receipt and processing of several hundred new applications since the modifications were made.

We believe the program is successful with the signing of over 575 partnership agreements and another 400 applications waiting to be processed. When the agreements are signed, CBSA Regional Intelligence Officers located throughout the country begin working with the partner organization to advance the goals of the program.

Several factors contribute to the success of the PIP program including the number of MOUs signed, the number of tips received regarding suspicious shipments, an improved working relationship with the partner to enhance border security and increase compliance and an improved intelligence capability available to the CBSA as a result of the partnership.

Information from PIP participants have resulted in enforcement actions such as seizures of alcohol, illicit drugs and other contraband as well as information contributing to ongoing investigations. The CBSA will continue to work with our partners under this program to share and exchange information that we believe is helping to keep Canada safe.

2nd showcase programme: Customs Self-Assessment

In 2001, the Canada Border Services Agency (CBSA) introduced the Customs Self Assessment (CSA) program, a progressive trade option for clients who invest in compliance.

Based on the principles of risk management and partnership, the CSA program is of mutual benefit to the importing community and the CBSA. With CSA, clients have the opportunity to significantly reduce the costs of compliance while enhancing their ability to comply with customs requirements. The CBSA has the opportunity to better align its resources with trade of higher or unknown risk.

The CSA program has given approved importers the benefits of a streamlined accounting and payment process for all imported goods. The streamlined accounting and payment process ends the need for importers to maintain separate and costly customs processes, allowing them to use their own business systems to fully self assess and meet their customs obligations.

The CSA program has also given approved importers, approved carriers, and registered drivers the benefits of a streamlined clearance option for CSA eligible goods. The streamlined clearance process ends the need for transactional transmissions of data related to eligible goods. This allows for the clearance of goods based on the identification of the approved importer, approved carrier, and registered driver.

The success of the CSA program has been built upon through the Free and Secure Trade (FAST) program, a harmonized commercial process between the United States and Canada.

3rd showcase programme: Free and Secure Trade

The Free and Secure Trade (FAST) program is a joint Canada-U.S. initiative involving the Canada Border Services Agency, Citizenship and Immigration Canada, the United States Bureau of Customs and Border Protection (CBP). FAST supports moving pre-approved eligible goods across the border quickly and verifying trade compliance away from the border.

It is a harmonized commercial process offered to pre-approved importers, carriers, and registered drivers. Shipments for approved companies, transported by approved carriers using registered drivers, will be cleared into either country with greater speed and certainty, and at a reduced cost of compliance.

In Canada, FAST builds on the Customs Self-Assessment (CSA) program and its principles of pre-approval and self-assessment, as well as increased security measures under the Partners in Protection (PIP) program. FAST also includes aligning the requirements of Canada's PIP program and the U.S. Customs Trade Partnership Against Terrorism (C-TPAT) program. As part of these programs, companies will have to adopt and implement security procedures to be compatible with guidelines set by both customs agencies.

FAST is currently available at the following border crossings:

- Pacific Highway, British Columbia / Blaine, Washington
- Sarnia, Ontario / Port Huron, Michigan
- Windsor, Ontario / Detroit, Michigan
- Fort Erie, Ontario / Buffalo, New York
- Queenston, Ontario / Lewiston, New York
- Lacolle, Quebec / Champlain, New York (
- Stanstead (55), Quebec/Derby Line, Vermont
- St. Armand/Philipsburg, Quebec/Highgate Springs, Vermont
- Lansdowne, Ontario/Alexandria Bay, New York
- Emerson, Manitoba/Pembina, North Dakota
- North Portal, Saskatchewan/Portal, North Dakota
- Coutts, Alberta/Sweetgrass, Montana

Hong Kong, China

**Total number of showcases by Customs & Excise Department:
3**

1st showcase programme: Customer Liaison Group

Hong Kong Customs has established four Customer Liaison Groups with the industry of air freight, sea freight, dutiable commodities and cross boundary transportation for the purpose of providing better customer service and enhancing cooperation.

The four Customer Liaison Groups, namely Air Cargo Customer Liaison Group, Sea Cargo Customer Liaison Group, Dutiable Commodities Customer Liaison Group and Cross-boundary Transport Industry Customer Liaison Group, were established in 1992, 1994, 1994 and 1999 respectively.

Advantages and Benefits

The setting up of the Customer Liaison Groups not only facilitates trade, but also enhances the mutual understanding and cooperation between Hong Kong Customs and the industries. Each Group would hold four meetings a year for exchange of views on customs procedures and both parties' recent development and for enhancement of both parties' mutual understanding on their daily work.

After years of operations, Hong Kong Customs witnesses that the Customer Liaison Groups has played an important role on partnership cooperation and trade facilitation, as they have greatly enhanced and strengthened the communication and cooperation between Hong Kong Customs and the industries.

2nd showcase programme: Sponsored Reward Scheme

To encourage the public to report and provide information on activities on illicit cigarette, illicit fuel, counterfeit pharmaceutical products and copyright piracy, Hong Kong Customs has launched five sponsored reward schemes. Under the schemes, the business counterparts will contribute an amount as reward to persons who have provided information leading to seizure and successful prosecution or conviction of the culprit.

Anti-Cigarette Smuggling Reward Scheme

In January 1994, an agreement was signed between Hong Kong Customs and the Tobacco Institute of Hong Kong Limited (TIHK) for suppressing the importation and local distribution of illicit cigarettes.

Since 1994, TIHK has contributed HK\$5.27 million to finance the scheme. Up to May 2004, a total of 142 cases were effected, with 221 persons arrested and 433.25 million contraband cigarettes seized.

The Anti-Cigarette Smuggling Reward Scheme not only proves to be very effective in assisting Hong Kong Customs to combat cigarette smuggling, but also heightens public awareness on illicit cigarettes offences.

Oil Industry Reward Scheme

The Oil Industry Reward Scheme, financed by four oil companies, namely Caltex, China Resources Petroleum Corporation, ExxonMobil and Shell, was implemented in April 1996 to encourage the public to provide information on illicit fuel activities.

Since the scheme's operation, the four companies have paid reward of HK\$1.52 million for information, leading to the effect of 87 cases, with 160 persons arrested and 2.77 million litres of illicit fuel seized.

The scheme is a very successful and effective vehicle in protecting government revenue as well as assisting Hong Kong Customs in combating illicit fuel activities.

Anti-Piracy Reward Scheme

To indicate the determination of both the government and the copyright organizations to further combat piracy, the Anti-Piracy Reward Scheme was launched in December 1997 between Hong Kong Customs and nine copyright organizations, namely the International Federation of the Phonographic Industry, Motion Picture Association, Hong Kong Motion Picture Industry, Business Software Alliance, Interactive Digital Software Association, Software Publishers Association, Optical Disc Manufacturers Association, Sony and Philips.

The scheme operates with the aim to suppress piracy activities in their production and at retail level. Up to May 2004, a total of HK\$1.652 million has been paid as reward for 29 cases with 100 persons arrested. The scheme proves to be very useful and helpful in combating piracy and protecting intellectual property rights.

Reward Scheme to Combat Illegal Use of Software in Business

A reward scheme to combat the use of pirated software in business was commenced in June 2002. It is administered by Hong Kong Customs and financed by the Business Software Alliance (BSA) with HK\$100,000 as initial deposit.

The aim of the scheme is to encourage the public to provide information against corporate piracy and to enhance public awareness on the illegal use of software in business. Under the scheme, reward money of HK\$5,000 will be given to a member of the public who provides information to Hong Kong Customs on the use of pirated software in business leading to seizure of at least 8 computers installed with pirated software in a company.

Reward Scheme to Combat Counterfeit and Trade Mark Infringed Pharmaceutical Products

In November 2003, Hong Kong Customs and the Hong Kong Association of the Pharmaceutical Industry entered into an agreement to launch a

reward scheme to combat counterfeit pharmaceutical products.

The scheme aims at enhancing public awareness on counterfeit and trade mark infringed pharmaceutical products, and encouraging the public to provide information on activities involving counterfeit pharmaceutical products that enables Hong Kong Customs to crack down the illicit activities more effectively.

Under the scheme, reward money will be payable to a person providing information in two stages:

- Initial payment of HK\$5,000: for information received which leads to any seizure of counterfeit or trade mark infringed pharmaceutical products and formal charge against the person/company involved.
- Additional payment of HK\$5,000: for information that ultimately results in the criminal conviction of the person/company involved.

3rd showcase programme: Memorandum of Understanding

In view of the continuous increase of international trade volumes, Hong Kong Customs faces much pressure on the maintenance and improvement of Customs controls on imports and exports. To effectively combat against the illicit trade and activities, it is important to maintain a better cooperation and communication between Hong Kong Customs and the business sector.

Hong Kong Customs has signed several Memoranda of Understanding (MOUs) with different business partners in order to enhance the efficiency and effectiveness of customs controls, and to facilitate cargo clearance. The exemplary ones are as follows.

MOU with Air Cargo Operator

In 1998, seven MOUs on interchange of electronic cargo information were signed between Hong Kong Customs and air cargo operators at the Hong Kong International Airport. Areas of cooperation include Customs clearance, paperless release, risk management, information exchange and information technology. Under these partnership programmes, Hong Kong Customs is able to receive cargo data from its business partners and send the customs clearance instructions to them electronically through a common system platform, and the air cargo operators can submit their cargo data electronically to Hong Kong Customs so as to speed up the clearance process. This kind of cooperative agreement significantly improves and enhances the mutual communication between Hong Kong Customs and the air cargo operators, and hence facilitates trade.

MOU with Express Cargo Industry

To enhance the efficiency of customs controls and facilitate express cargo clearance at the Hong Kong International Airport, Hong Kong Customs has signed four MOUs with express carriers/couriers in 2001.

The purposes of these MOUs are for anti-narcotics, anti-smuggling, facilitation of customs clearance, protection of revenue, protection of intellectual property rights, protection of endangered species, etc.

Under these partnership programmes, both Hong Kong Customs and the express carriers/couriers benefit immensely from each other. They can communicate and resolve operational matters at a very short period of time, maximize the use of information technology in data processing and information exchange, interchange the cargo data by means of computer system interface and provide cross training for better understanding the needs of each other.

'Watch Out' Programme

To promote and support efficiency in customs controls and trade facilitation, a 'Watch Out' programme was launched in 2002. A total of three cargo terminal operators and 13 cross-boundary transportation associations/companies joined the programme.

The main objectives of the programme are to facilitate cargo movement, and prevent and detect smuggling and other Customs offences. Areas of cooperation include customs clearance, intelligence and information exchange.

Under these cooperative agreements, Hong Kong Customs has the obligation to appoint designated staff for establishing effective communication and consultation channels, provide training and guidance to staff of business partners on Customs procedures, and cooperate and apply risk management in Customs procedures pertaining to cargo handling, delivery and clearance with a view to detecting and preventing smuggling and other Customs-related offences.

On the other hand, the business partners have also the responsibility to provide Hong Kong Customs with their contact details, notify Hong Kong Customs upon discovery of any suspicious cargo shipments, and exchange information and transfer cargo data prior to the arrival of cargo shipments to facilitate customs clearance.

In view of the sound and constructive partnership established between Hong Kong Customs and the business sector, there are improvements in the areas of referral of suspected offences, interdiction of contraband, law compliance by business sector and customs facilitation to trade.

Japan

Total number of showcases by Japan Customs and Tariff Bureau: 1

Showcase programme: *Strengthened Cooperation with Related Industries on Information Reporting, etc*

Since June 1992, in order to enhance effective law enforcement against smuggling, Customs and Tariff Bureau, and Regional Customs Administrations have completed a Memorandum of Understanding (MOU) and agreements concerning the prevention of drug smuggling with 37 organizations of trading and transport industries. Major MOUs are as follows:

- a. In June 1992, the Customs and Tariff Bureau of the Ministry of Finance concluded an MOU with the Japanese Shipowners' Association, the Scheduled Airlines Association of Japan, the Japan Air Cargo Forwarders Association, and the Japan Customs Brokers Association.
- b. In February 1995, the Customs and Tariff Bureau of the Ministry of Finance concluded an MOU with the Japan Foreign Steamship Association.
- c. In April 2000, the Customs and Tariff Bureau of the Ministry of Finance concluded an MOU with the Japan Fisheries Association.

Based on these MOUs, the Customs Administration has endeavored to strengthen cooperation. These include improving the information mechanism with the member corporations of each related industry associations to prevent drug trafficking. At the end of 2002, information has been provided in about 42,000 cases so far, which have contributed to interdictions of smuggling offenses.

Furthermore, each regional Customs is also making efforts to strengthen its positive cooperative relations with other transport and tourist industry organizations. Customs also cooperate with the Fishery Cooperatives Union to prevent the smuggling of goods via small boats to remote islands or closed ports.

New Zealand

**Total number of showcases by New Zealand Customs Service:
2**

1st showcase programme: Secure Exports Partnership Scheme (SEPS)

Background:

The New Zealand Government has identified a need to improve the security of the supply chain into and out of New Zealand, as the international environment grows more risky.

Effective security requires partnership, and we can only enhance supply chain security with active cooperation between Customs and the business sector. The program forms cooperative agreements between New Zealand Customs and the business sector involved in international trade and transport.

How SEPS Works:

SEPS is a key element in New Zealand's supply chain security strategy. Improving border security to meet emerging international requirements requires extra attention to exports.

Customs invites business to participate in SEPS. This participation is formalized by individual agreements between the SEPS Business Partner and the New Zealand Customs Service.

Every individual agreement is developed cooperatively to acknowledge the individual circumstances of the business, while maintaining security assurances.

SEPS is aligned with the US C-TPAT guidelines and is consistent with WCO guidelines for increased supply chain security to facilitate the flow of international trade.

The Business Partner:

Responsibilities: SEPS partners are responsible for securing their operations and for monitoring and maintaining an agreed level of security from the point of packing to delivery to a site for export loading.

Advantages: SEPS partners provide Customs with an agreed level of assurance over exports, which generally results in less Customs intervention with a partners' export activities.

Due to SEPS partners monitoring an agreed level of security the chances of their business becoming an unwitting participant in any illegal trade is greatly reduced.

New Zealand Customs:

Responsibilities: Customs is responsible for providing advice on security requirements, monitoring compliance with the agreed level of security and providing security assurance to trading partners.

Advantages: Through the SEPS partnership, Customs will have available more accurate information on the contents of export consignments to allow for improved risk assessment.

The SEPS partnership provides an avenue of communication for partners to report any suspicious activity to Customs.

2nd showcase programme: Frontline

Background:

FrontLine is a cooperative programme, which links Customs and business in a partnership to minimize the risks and maximize the benefits of international trade, in the interests of all New Zealanders.

Customs and the FrontLine partner undertake to examine ways to improve cooperation, to develop an understanding of each other's tasks and problems and to consider practical solutions.

How FrontLine Works:

FrontLine provides a framework for partnerships between Customs and individual businesses.

Customs invites business to participate in FrontLine and where appropriate, this participation is formalized by individual partnership agreements between the business partner and the New Zealand Customs Service.

Every individual agreement is developed cooperatively to acknowledge the individual circumstances of the business.

The Business Partner:

Responsibilities: The FrontLine partner undertakes to help protect the community by;

- Using their own commercial expertise to help identify unusual or suspicious activities;
- Taking precautions against becoming an unwitting tool in illegal activities by maintaining adequate security measures;
- Cooperate with Customs to provide accurate trade information; and
- To understand Customs role and requirements.

New Zealand Customs:

Responsibilities: Customs is responsible for;

- Providing information and support to new and developing businesses;
- Breaking down barriers to trade by supplying accurate advice and improving communication; and
- Equip FrontLine partners with additional skills in the detection of illegal activities by maintaining adequate security measures.

Advantages: FrontLine will;

- Facilitate the movement of legitimate goods;
- Improve communication between Customs and the business sector;
- Promote community development through international trade; and
- Detects prohibited goods and illegal activity

Thailand

Total number of showcases by Thai Customs Department: 4

1st showcase programme: Joint Customs Consultative Committee

The Customs Department has established a Joint Customs Consultative Committee (JCCC) which is a joint working group between the Thai Customs Department and private sector. The two main objectives of this working group are:

- to organize Customs-to-Business talks allowing the private sector to directly participate in Customs activities relating to the enactment of Customs-related laws and regulations on the basis of accuracy, transparency, and accountability ;
- to reduce the obstacles/barriers to the entrepreneurs or complaints of private sector by reviewing the Customs procedures .

2nd showcase programme: Working Group

The Customs Department has also established a working group between the Thai Customs Department and automotive parties to consult and discuss about Customs valuation of automotive imports to ensure its transparency and compliance with the GATT or WTO Valuation Agreement, as well as to study and follow price movement of the automotive imports so as to increase fairness to the entrepreneurs and efficiency of tax and duty collection management.

3rd showcase programme: Joint Working Committee

The Customs Department has established a joint working committee between Bangkok International Airport Customs Bureau and T.A.I.A.E.O. composing of operation-level representatives from Customs Department and representatives from the four global air express companies which their business are over 80% of Thailand's domestic market share. This working group will provide guidance for the improvement and revision of regulations concerning Customs express clearance procedures in compliance with international standard to facilitate international trade.

4th showcase programme: Customs Alliance Club

The Customs Department has planned to establish Customs Alliance Club (CAC) around August 2004 to provide Customs information to the importer, exporter and SMEs, also to be a channel for express views, comments and suggestion in order to improve Customs Services. Furthermore, the CAC also provides Customs benefits not only tax privileges but also non-tax privileges. The CAC is under supervision of the Customs Alliance Club Committee (CACC) which consists of representatives from private sector and the representatives from Customs Department.