



**Asia-Pacific Economic Cooperation**

**Best Practices  
on  
Customs-Business Partnership**

**APEC Sub-Committee on Customs Procedures**

**August 2002**

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## **Foreword**

Taking the directives of APEC Ministers on trade facilitation and enhancement of interaction with the business sector, the APEC Sub-Committee on Customs Procedures (SCCP) endorsed a set of measures to foster members' cooperation and communication with the business sector in February 2001. In August 2001, members further agreed to elevate the measures to a Collective Action Plan (CAP) – “Customs-Business Partnership”.

The CAP seeks to promote different Customs-Business cooperative programmes and encourages members to enter into cooperative relations with the business sector through the signing of cooperative instruments and the establishment of liaison channels. In December 2001, a survey was conducted under the CAP to understand the partnership programme implementation status in the region.

This handbook, containing contributions from 19 members who have responded to the survey, is compiled by Hong Kong, China for reference by all members. It also serves as a useful guide for those who are planning to expand their existing partnership programmes or implement new partnership programmes.

*Customs and Excise Department*

*Hong Kong, China*

**August 2002**

## **Overview of the CAP - Customs-Business Partnership**

### **Introduction**

The CAP seeks to enhance the cooperation and communication between Customs and the business sector. Mexico, Chinese Taipei and Hong Kong, China are the CAP coordinators.

Its work plan to be implemented over a span of three years starting from end-2001 consists of the following five action items:

- (a) to conduct a survey on members' current Customs-business partnership programmes and needs of establishing the programmes;
- (b) to identify the mentors of a voluntary mentor system and the best practices in the current implemented models;
- (c) to operate a voluntary mentor system;
- (d) to sign cooperative instruments; and
- (e) to establish liaison channels.

### **Purposes and deliverables of the survey**

The survey aims to:

- (a) understand the current implementation status of members' partnership programmes;
- (b) explore the objectives, obligations and merits of various models implemented by members;
- (c) identify mentors who are willing to provide technical assistance; and
- (d) identify the needs of members.

The tangible deliverables are:

- (a) a compendium of Best Practices on Customs-Business Partnership; and
- (b) identification of mentors and members in need of assistance on partnership programmes.

### Survey result and analysis

In December 2001, a questionnaire was sent out to all members. A sample questionnaire is attached at Annex for information. Out of the 21 members, 19 provided feedback. They are:

Australia	Japan	Philippines
Brunei Darussalam	Korea	Singapore
Canada	Malaysia	Chinese Taipei
Chile	Mexico	Thailand
China	New Zealand	United States
Hong Kong, China	Papua New Guinea	
Indonesia	Peru	

17 out of the 19 respondents indicated that their administrations had already implemented some kinds of partnership programmes. The remaining two respondents are now at the planning stage of implementing such programmes.

Apparently, some members are moving faster than others in fostering cooperative relations with their business partners. Two members have already started five partnership programmes, while most of the other members have at least one in place. The table below summarizes the number of partnership programmes implemented by members:

No. of partnership programme implemented	No. of member
0	2
1	5
2	5
3	5
4	0
5	2

The earliest partnership programmes - Carrier Initiative Programme and Customs-Private Sector Consultative Panel - were set up by the United States and Malaysia respectively in 1988. In 1991, Australia launched the Customs National Consultative Committee and the Frontline Programme in the form of a Customer Liaison Group. From 1992 onwards, other members have also

started to implement their partnership programmes. As at July 2002, 40 partnership programmes were implemented by members.

Major participants of these programmes are transportation industry, shipping industry and trade associations. The most popular format adopted is the signing of Memorandum of Understanding (MOU), followed by the drawing up of agreement/arrangement and setting up of Customer Liaison Group. Some members have their programmes on printed materials, while others have the related information on their websites, journals and newsletters.

### **Voluntary Mentor System**

Seven members, namely Australia; Canada; Hong Kong, China; New Zealand; Philippines; Singapore and Chinese Taipei have volunteered to offer technical assistance to other members in developing similar business partnership programmes. The particulars of their programmes are as follows:

<b>Mentor</b>	<b>Partnership Programme</b>
Australia	(i) Frontline Programme (ii) Accredited Client Programme
Canada	(i) Partners in Protection (ii) Customs Self Assessment Programme
Hong Kong, China	Customer Liaison Group
New Zealand	Frontline Programme
Philippines	M-Governance Projects
Singapore	(i) Advance Clearance for Couriers and Express Shipment System (ii) Dialogue Sessions with Trade (iii) Guide Programme (iv) Customs Advisory Committee (v) Work Improvement Team
Chinese Taipei	Customs Partnership MOU

## **Conclusion**

The survey has revealed that individual members have given tremendous efforts over the past years in enhancing the cooperation and communication between Customs and the business sector and a number of exemplary programmes have been developed.

***For mentors' assistance, please contact***

*Mr Rodrigo Navarro Fragoso*

*Post Title: Administrator of Asia-Pacific Customs Affairs*

*Email: [rodrigo.navarno@sat.gob.mx](mailto:rodrigo.navarno@sat.gob.mx)*

*Fax No.: 52 55 5228 3355*

*Telephone No.: 52 55 5228 3848*

## Summary of the Customs-Business Partnership (CBP) Survey

Description	Economy																
	Australia	Canada	Chile	China	Hong Kong, China	Indonesia	Japan	Korea	Malaysia	Mexico	New Zealand	Papua New Guinea	Philippines	Singapore	Chinese Taipei	Thailand	United States
<b>No. of CBP implemented</b>	3	2	1	3	5	3	2	3	1	1	2	1	2	5	1	2	3
<b>Year of the first CBP implemented</b>	1991	1995	1995	1995	1992	1994	1992	1996	1988	2000	2001	1999	2002	1994	1999	1999	1988
<b>No. of participating industry/trade</b>	7	3	5	6	5	5	4	2	2	16	1	2	2	3	1	5	3
<b>CBP format</b>	No. of Memorandum of Understanding																
	801	1		8	2	3	22	2			1		3		1		
	No. of Customer Liaison Group																
	1			1	1			1			1			1			
	No. of Agreement																
		1	5		2	1	15			36							1
	No. of Arrangement																
							15		3					1			2
	No. of Working Group																
														2		2	
	No. of Training Course for the Industry/Trade																
														1			
<b>Participating industry/trad</b>	Accountants																
	✓																
	Automobiles																
			✓														
	Beverages																
					✓					✓							
	Chemicals & Pharmaceuticals																
										✓							
	Courier Services																
	✓		✓	✓	✓	✓		✓						✓			
	Customs Brokers																
	✓						✓									✓	
	Dairy Products																
										✓							
	Electric & Electronic																
										✓							
	Food																
				✓						✓							
	Forestry & Wood																
				✓						✓							
	Household Products																
										✓							
	Importers & Exporters																
	✓	✓		✓		✓	✓	✓				✓				✓	✓
	Information Technology																
													✓				
	Leather & Shoes																
			✓							✓							
	Legal Profession																
	✓																
	Manufacturing																
										✓					✓		✓
	Meat																
										✓							
	Metal																
										✓							
	Motion Pictures																
				✓						✓							
	Oils																
					✓					✓							
	Shipping																
	✓			✓												✓	
	Textiles																
			✓							✓							
	Tobacco																
			✓		✓					✓							
	Toys																
										✓							
	Trade Associations																
		✓				✓			✓			✓		✓		✓	
	Transportation																
	✓	✓			✓	✓	✓		✓		✓		✓	✓		✓	✓
	Travel Agents																
							✓										
<b>Publication of the CBP</b>	✓	✓	✓	×	×	✓	×	✓	✓	×	✓	×	✓	✓	✓	✓	×
<b>Availability of CBP publication</b>	✓	✓	×	×	×	✓	×	✓	×	×	✓	×	✓	✓	✓	×	×

Keys: ✓ Participated/Available  
 × Not available



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# Australia

## Customs-Business Partnership Programmes implemented by Australian Customs Service

**Total number of programmes implemented:** three

*For details of the programmes, please contact:*

*Ms Helena Potter*

*Post Title: WCO, International Section*

*Email: helena.potter@customs.gov.au*

*Fax No.: 61 2 6275 6819*

*Telephone No.: 61 2 6275 6809*

### 1st programme

<b>Name of programme:</b>	Customs National Consultative Committee
<b>Year of establishment:</b>	1991
<b>Business promoted by the programme:</b>	The Customs National Consultative Committee is a national forum held quarterly for communicating policies, practices and procedures of Customs that are relevant to the trading community. It is the major forum for regular consultation on a wide range of matters.
<b>Participating party:</b>	<p><b>For Customs:</b> Chief Executive Officer</p> <p><b>For Business:</b></p> <ul style="list-style-type: none"> <li>(i) Australian Air Transport Association</li> <li>(ii) Australian Chamber of Shipping</li> <li>(iii) Australian Federation of International Forwarders</li> <li>(iv) Customs Brokers Council of Australia</li> <li>(v) Institute of Chartered Accountants</li> <li>(vi) International Air Couriers Association of Australia</li> <li>(vii) Law Council of Australia</li> </ul>
<b>Format:</b>	◆ Customer Liaison Group
<b>Objective:</b>	◆ Facilitation oriented

<b>Theme:</b>	◆ Facilitation of Customs clearance
<b>Area of cooperation:</b>	
<b>Customs obligations under the partnership programme:</b>	N.A.
<b>Business obligations under the partnership programme:</b>	N.A.
<b>Key achievement:</b>	<ul style="list-style-type: none"> <li>◆ Improvement of communication with the trade</li> <li>◆ Improvement of law compliance by business sector</li> <li>◆ Improvement of Customs facilitation to trade</li> </ul>
<b>Related publication/reference material:</b>	◆ The website: <a href="http://www.customs.gov.au">www.customs.gov.au</a> has information on summary reports of the Customs National Consultative Committee meetings.

## 2nd programme

<b>Name of programme:</b>	Frontline Programme
<b>Year of establishment:</b>	1991
<b>Business promoted by the programme:</b>	Frontline is a national industry liaison programme aiming to prevent drug trafficking, wildlife and flora smuggling, money laundering and illegal import or export of restricted items.
<b>Signing authority:</b>	<b>For Customs:</b> Senior Customs Manager
	<b>For Business:</b> Director of the company
<b>Format:</b>	◆ Memorandum of Understanding
<b>Objective:</b>	◆ Enforcement oriented
<b>Theme:</b>	<ul style="list-style-type: none"> <li>◆ Anti-narcotics</li> <li>◆ Anti-smuggling</li> <li>◆ Protection of intellectual property rights</li> <li>◆ Protection of endangered species</li> </ul>
<b>Area of cooperation:</b>	<ul style="list-style-type: none"> <li>◆ Shipment security</li> <li>◆ Personnel security</li> <li>◆ Risk management</li> <li>◆ Intelligence</li> <li>◆ Information exchange</li> <li>◆ Cross training</li> </ul>
<b>Customs obligations under the partnership programme:</b>	<ul style="list-style-type: none"> <li>◆ To treat information confidential by both parties</li> <li>◆ To follow established procedures</li> <li>◆ To foster cooperative relationship</li> <li>◆ To provide educational materials and guidance to appropriate company staff</li> <li>◆ To encourage and work with the company to help it exercising effective control over its facilities</li> </ul>

<p><b>Business obligations under the partnership programme:</b></p>	<ul style="list-style-type: none"> <li>◆ To treat information confidential by both parties</li> <li>◆ To provide Customs with the company's contact details</li> <li>◆ To provide Customs with timely notification, where possible, of unusual or suspicious events, etc.</li> <li>◆ To cooperate, as far as possible, in giving comment and support to Customs officers</li> <li>◆ To seek Customs involvement in advice, assistance and educational materials</li> <li>◆ To take reasonable and legal precautions to check the background and integrity of potential new staff</li> <li>◆ To advise staff of the company's commitment to Frontline, and its expectation of similar commitment from staff</li> </ul>
<p><b>Key achievement:</b></p>	<ul style="list-style-type: none"> <li>◆ Referral by business sector to Customs of cases of suspected offences</li> <li>◆ Successful interdiction of contraband</li> <li>◆ Improvement of communication with the trade</li> <li>◆ Improvement of law compliance by business sector</li> </ul>
<p><b>Related publication/reference material:</b></p>	<ul style="list-style-type: none"> <li>◆ The website: <a href="http://www.customs.gov.au">www.customs.gov.au</a> has information on the Accredited Client Scheme and fact sheets on community participation programmes such as Frontline.</li> </ul>

### 3rd programme

<b>Name of programme:</b>	Accredited Client Programme
<b>Year of establishment:</b>	Concept initiated in 1996; policy, legislative amendments and business documents developed from 1998 to 2001 (and some ongoing work); legislative provisions enacted in 2001; Programme will be implemented on commencement of the new Integrated Cargo System.
<b>Business promoted by the programme:</b>	<ul style="list-style-type: none"> <li>◆ The Accredited Client Programme has been developed in response to industry feedback that Customs needs to be prepared to deal with the trading community in different ways. Traditionally, the Customs' approach has been 'one size fits all'.</li> <li>◆ The Accredited Client Programme will allow certain traders streamlined reporting options, increased cargo facilitation, an alternative cost recovery model for importers (no cost recovery for exporters) and includes the benefit of a dedicated Customs client manager.</li> <li>◆ Accredited Clients will not be exempt from community protection activities conducted by Customs.</li> </ul>
<b>Signing authority:</b>	<b>For Customs:</b> Chief Executive Officer (on behalf of the Commonwealth)
	<b>For Business:</b> Responsible Company Officer (i.e. Chief Executive Officer/Chief Financial Officer)
<b>Format:</b>	◆ A legally binding Information Contract between Customs and the importer/exporter
<b>Objective:</b>	<ul style="list-style-type: none"> <li>◆ Facilitation oriented</li> <li>◆ Encouragement of improved compliance with Customs (and other government agencies) requirements</li> </ul>

<b>Theme:</b>	<ul style="list-style-type: none"> <li>◆ Facilitation of Customs clearance</li> <li>◆ Protection of revenue</li> <li>◆ Self-regulated compliance</li> <li>◆ Formal recognition of low-risk status</li> </ul>
<b>Area of cooperation:</b>	<ul style="list-style-type: none"> <li>◆ Procedural propriety</li> <li>◆ Customs clearance</li> <li>◆ Paperless release</li> <li>◆ On-line payment of duties and fees</li> <li>◆ Risk management</li> <li>◆ Intelligence</li> <li>◆ Information exchange</li> <li>◆ Information technology</li> </ul>
<b>Customs obligations under the partnership programme:</b>	<ul style="list-style-type: none"> <li>◆ Customs will allow Accredited Clients to enter goods for import/export in a two-step process. The initial step will be a request for cargo release (RCR) for imports and an Accredited Client Export Approval Number (ACEAN) for exports. The RCR and ACEAN will only include a small number of data elements to identify the owner of the goods and the consignment. At the end of each month, the importer/exporter will provide all other statistical information in the form of a periodic declaration.</li> <li>◆ With the exception of normal community protection measures, Customs will facilitate the import/export transactions.</li> <li>◆ Similarly, Customs recognises the low-risk status of the Accredited Client and as such will not be doing regular checks or validation of the clients' transactions.</li> <li>◆ Customs has also introduced legislative changes to apply a different cost recovery model for Accredited Clients.</li> <li>◆ Customs will provide a dedicated Client Manager for Accredited Clients.</li> </ul>

<p><b>Business obligations under the partnership programme:</b></p>	<p>Accredited Clients need to comply with the Programme's Business Rules and contractual obligations, in particular:</p> <ul style="list-style-type: none"> <li>◆ to provide Customs with accurate and timely information</li> <li>◆ to provide accurate and timely duty payments and charges</li> <li>◆ to maintain relationship with Customs Client Managers</li> <li>◆ to provide details of any changes to company personnel, procedures and systems</li> </ul>
<p><b>Key achievement:</b></p>	<ul style="list-style-type: none"> <li>◆ Improvement of law compliance by business sector</li> <li>◆ Improvement of Customs facilitation to trade</li> <li>◆ Formal recognition of low risk status – allowing resources to be better utilised on higher risk activities</li> </ul>
<p><b>Related publication/reference material:</b></p>	<ul style="list-style-type: none"> <li>◆ The website: <a href="http://www.customs.gov.au">www.customs.gov.au</a> has information on the Accredited Client Scheme and fact sheets on community participation programmes such as Frontline.</li> </ul>



# Canada

## Customs-Business Partnership Programmes implemented by Canada Customs and Revenue Agency

**Total number of programmes implemented: two**

*For details of the programme, please contact:*

*Mr Fred LeMay*

*Post Title: Senior Programme Advisor*

*Email: Fred.lemay@ccra-adrc.gc.ca*

*Fax No.: 613 946 9183*

*Telephone No.: 613 952 7092*

### 1st programme

<b>Name of programme:</b>	Partners in Protection
<b>Year of establishment:</b>	1995
<b>Business promoted by the programme:</b>	Enhanced security and contraband detection
<b>Signing authority:</b>	<b>For Customs:</b> Commissioner or Minister
	<b>For Business:</b> President
<b>Format:</b>	◆ Memorandum of Understanding
<b>Objective:</b>	◆ Enforcement oriented
<b>Theme:</b>	◆ Anti-narcotics
	◆ Anti-smuggling
<b>Area of cooperation:</b>	◆ Shipment security
	◆ Personnel security
	◆ Customs clearance
	◆ Intelligence
	◆ Information exchange
	◆ Staff integrity
	◆ Cross training

<b>Customs obligations under the partnership programme:</b>	<ul style="list-style-type: none"> <li>◆ To expedite low risk/legitimate trade</li> <li>◆ To review security measures of partner facilities and conveyances</li> <li>◆ To provide joint training and awareness sessions</li> <li>◆ To provide point of contact for advice/instructions on Customs offences</li> </ul>
<b>Business obligations under the partnership programme:</b>	<ul style="list-style-type: none"> <li>◆ To provide Customs with supplementary cargo, crew and passenger information upon request</li> <li>◆ To review and enhance security measures</li> <li>◆ To set up procedures for employees to report suspicious activities</li> </ul>
<b>Key achievement:</b>	<ul style="list-style-type: none"> <li>◆ Referral by business sector to Customs of cases of suspected offences</li> <li>◆ Successful interdiction of contraband</li> <li>◆ Improvement of communication with the trade</li> <li>◆ Improvement of law compliance by business sector</li> <li>◆ Improvement of Customs facilitation to trade</li> </ul>
<b>Related publication/reference material:</b>	<ul style="list-style-type: none"> <li>◆ Pamphlet “Partners in Protection” Customs Carrier Memorandum of Understanding (MOU) Programme</li> <li>◆ CD-ROM “Partners in Protection” Microsoft PowerPoint presentation</li> <li>◆ Website: <a href="http://www.ccra-adrc.gc.ca/customs/general/enforcement/partners/menu-e.html">www.ccra-adrc.gc.ca/customs/general/enforcement/partners/menu-e.html</a></li> </ul>

*For details of the programme, please contact:*

*Mr Peter Rickard*

*Post Title: Senior Project Advisor*

*Email: peter.rickard@ccra-adrc.gc.ca*

*Fax No.: 613 957 9562*

*Telephone No.: 613 954 6959*

## 2nd programme

<b>Name of programme:</b>	Customs Self Assessment Programme
<b>Year of establishment:</b>	2001
<b>Business promoted by the programme:</b>	Cost reduction to importers and carriers and enhancement of their ability to comply with Customs requirements
<b>Signing authority:</b>	<b>For Customs:</b> Director General, Major Project Design and Development Directorate
	<b>For Business:</b> Senior Corporate Officials
<b>Format:</b>	<ul style="list-style-type: none"> <li>◆ Agreement</li> <li>◆ Formal application and undertaking</li> </ul>
<b>Objective:</b>	<ul style="list-style-type: none"> <li>◆ Enforcement oriented</li> <li>◆ Facilitation oriented</li> </ul>
<b>Theme:</b>	<ul style="list-style-type: none"> <li>◆ Facilitation of Customs clearance</li> <li>◆ Facilitation of Customs accounting &amp; payment</li> </ul>
<b>Area of cooperation:</b>	<ul style="list-style-type: none"> <li>◆ Shipment security</li> <li>◆ Personnel security</li> <li>◆ Post shipment audit</li> <li>◆ Procedural propriety</li> <li>◆ Customs clearance</li> <li>◆ Paperless release</li> <li>◆ Risk management</li> <li>◆ Information exchange</li> <li>◆ Staff integrity</li> <li>◆ Information technology</li> <li>◆ Bank remittance</li> </ul>

<b>Customs obligations under the partnership programme:</b>	To provide client with services on: <ul style="list-style-type: none"> <li>◆ auditing</li> <li>◆ monitoring</li> <li>◆ enforcement activities</li> </ul>
<b>Business obligations under the partnership programme:</b>	To adhere to detailed requirements, as outlined in a signed undertaking with Customs, relating to: <ul style="list-style-type: none"> <li>◆ transportation</li> <li>◆ reporting</li> <li>◆ clearance</li> <li>◆ delivery</li> <li>◆ accounting</li> <li>◆ self-assessment</li> <li>◆ payment</li> <li>◆ adjustment of goods and trade data</li> </ul>
<b>Key achievement:</b>	<ul style="list-style-type: none"> <li>◆ Improvement of communication with the trade</li> <li>◆ Improvement of law compliance by business sector</li> <li>◆ Improvement of Customs facilitation to trade</li> </ul>
<b>Related publication/reference material:</b>	<ul style="list-style-type: none"> <li>◆ Website: <a href="http://www.ccra-adrc.gc.ca/customs/business/importing/csa/menu-e.html">www.ccra-adrc.gc.ca/customs/business/importing/csa/menu-e.html</a></li> </ul>

# Chile

## Customs-Business Partnership Programmes implemented by National Customs Service of Chile

**Total number of programmes implemented:** one

*For details of the programme, please contact:*

*Mr Claudio Sepúlveda Valenzuela*

*Post Title: Chief Department International Agreements*

*Email: csepulveda@aduana.cl*

*Fax No.: 56 32 200840*

*Telephone No.: 56 32 200529*

<b>Name of programme:</b>	No specific name given
<b>Year of establishment:</b>	1995
<b>Business promoted by the programme:</b>	
<b>Signing authority:</b>	<b>For Customs:</b> National Director
	<b>For Business:</b> General manager or the legal representative
<b>Format:</b>	<ul style="list-style-type: none"> <li>◆ Memorandum of Understanding</li> <li>◆ Agreement</li> </ul>
<b>Objective:</b>	<ul style="list-style-type: none"> <li>◆ Enforcement oriented</li> <li>◆ Facilitation oriented</li> </ul>
<b>Theme:</b>	<ul style="list-style-type: none"> <li>◆ Anti-smuggling</li> <li>◆ Facilitation of Customs clearance</li> <li>◆ Protection of revenue</li> </ul>
<b>Area of cooperation:</b>	<ul style="list-style-type: none"> <li>◆ Post shipment audit</li> <li>◆ Paperless release</li> <li>◆ Risk management</li> <li>◆ Information exchange</li> <li>◆ Cross training</li> <li>◆ Information technology</li> </ul>

<b>Customs obligations under the partnership programme:</b>	<ul style="list-style-type: none"> <li>◆ To improve electronic system</li> <li>◆ To improve the registers</li> <li>◆ To maintain confidentiality</li> </ul>
<b>Business obligations under the partnership programme:</b>	<ul style="list-style-type: none"> <li>◆ To communicate the infractions</li> <li>◆ To provide technical assistance</li> </ul>
<b>Key achievement:</b>	<ul style="list-style-type: none"> <li>◆ Referral by business sector to Customs of cases of suspected offences</li> <li>◆ Successful interdiction of contraband</li> <li>◆ Improvement of communication with the trade</li> <li>◆ Improvement of law compliance by business sector</li> <li>◆ Improvement of Customs facilitation to trade</li> </ul>
<b>Related publication/reference material:</b>	--

# China

## Customs-Business Partnership Programmes implemented by Customs General Administration of China

**Total number of programmes implemented:** three

*For details of the programmes, please contact:*

*Mr Dong Yufan*

*Post Title:*                      *Section Chief*

*Email:*                              *Dongyf@mail.customs.gov.cn*

*Fax No.:*                            *86 10 6519 5307*

*Telephone No.:*                *86 10 6519 5398*

### 1st programme

<b>Name of programme:</b>	Enforcement Cooperation Programme
<b>Year of establishment:</b>	1995 - 1997
<b>Business promoted by the programme:</b>	
<b>Signing authority:</b>	<p><b>For Customs:</b> Customs General Administration of China</p> <p><b>For Business:</b></p> <ul style="list-style-type: none"> <li>(i) China Forestry Industry Association (1995)</li> <li>(ii) China Sugar Industrial Association (1995)</li> <li>(iii) China Ocean Shipping Group (1995)</li> <li>(iv) China Arts and Crafts Import/Export General Company (1996)</li> <li>(iv) U.S. Motion Picture Association (1997)</li> </ul> <p>(Remarks: figure in bracket denotes the year the organization joined the programme)</p>
<b>Format:</b>	◆ Memorandum of Understanding
<b>Objective:</b>	◆ Enforcement oriented

<b>Theme:</b>	<ul style="list-style-type: none"> <li>◆ Anti-narcotics</li> <li>◆ Anti-smuggling</li> <li>◆ Anti-drugs</li> <li>◆ Protection of intellectual property rights</li> </ul>
<b>Area of cooperation:</b>	<ul style="list-style-type: none"> <li>◆ Intelligence</li> <li>◆ Information exchange</li> <li>◆ More effective administration of import/export</li> </ul>
<b>Customs obligations under the partnership programme:</b>	<ul style="list-style-type: none"> <li>◆ To conduct field study and organize combating actions where necessary; communicate related information; protect confidentiality of provided intelligence</li> <li>◆ To strengthen Customs control; reinforce ability to combat illicit trade and offences; communicate information; protect confidentiality of provided intelligence</li> <li>◆ To strengthen Customs control; reinforce actions against smuggling activities; interdict illicit goods based on intelligence; protect confidentiality of provided intelligence</li> <li>◆ To protect business benefits through enhanced administration over enterprises suspected of smuggling screens of reeds out of China; communicate related information; organize appropriate investigations; protect confidentiality of provided intelligence</li> <li>◆ To take effective measures to intercept importation and exportation of infringed goods at borders</li> </ul>



<p><b>Business obligations under the partnership programme:</b></p>	<ul style="list-style-type: none"> <li>◆ To provide information concerning smuggling of plywood</li> <li>◆ To provide information concerning smuggling of sugar</li> <li>◆ To strengthen cooperation with Customs through providing information concerning drug trafficking and other smuggling activities</li> <li>◆ To strengthen cooperation with Customs to combat illicit trade on screens of reeds and other offences</li> <li>◆ To provide information required by Customs</li> </ul>
<p><b>Key achievement:</b></p>	<ul style="list-style-type: none"> <li>◆ Referral by business sector to Customs of cases of suspected offences</li> <li>◆ Successful interdiction of contraband</li> <li>◆ Improvement of communication with the trade</li> <li>◆ Improvement of law compliance by business sector</li> </ul>
<p><b>Related publication/reference material:</b></p>	<p>--</p>

## 2nd programme

<b>Name of programme:</b>	Cooperative Arrangement
<b>Year of establishment:</b>	1999
<b>Business promoted by the programme:</b>	
<b>Signing authority:</b>	<b>For Customs:</b> Customs General Administration of China
	<b>For Business:</b> Express Industry (DHL, TNT, etc.)
<b>Format:</b>	◆ Memorandum of Understanding
<b>Objective:</b>	◆ Enforcement oriented
	◆ Facilitation oriented
<b>Theme:</b>	◆ Facilitation of Customs clearance
<b>Area of cooperation:</b>	◆ Shipment security
	◆ Procedural propriety
	◆ Customs clearance
	◆ Information exchange
	◆ Cross training
<b>Customs obligations under the partnership programme:</b>	◆ To provide advice on Customs legal affairs and recommendations for express operators in improving brokerage and express business
<b>Business obligations under the partnership programme:</b>	◆ To strengthen administration of brokerage jointly with Customs to ensure compliance with Customs laws and regulations
<b>Key achievement:</b>	◆ Improvement of communication with the trade
	◆ Improvement of law compliance by business sector
	◆ Improvement of Customs facilitation to trade
<b>Related publication/reference material:</b>	--

### 3rd programme

<b>Name of programme:</b>	Cooperative Programme
<b>Year of establishment:</b>	1999
<b>Business promoted by the programme:</b>	
<b>Signing authority/ Participating party:</b>	<p><b>For Customs:</b> Customs General Administration of China</p> <p><b>For Business:</b> (i) China International Trade Shipping Group (ii) China Ocean Shipping Tally Company</p>
<b>Format:</b>	<ul style="list-style-type: none"> <li>◆ Memorandum of Understanding</li> <li>◆ Customer Liaison Group</li> </ul>
<b>Objective:</b>	<ul style="list-style-type: none"> <li>◆ Facilitation oriented</li> </ul>
<b>Theme:</b>	<ul style="list-style-type: none"> <li>◆ Facilitation of Customs clearance</li> <li>◆ Protection of revenue</li> </ul>
<b>Area of cooperation:</b>	<ul style="list-style-type: none"> <li>◆ Shipment security</li> <li>◆ Post shipment audit</li> <li>◆ Procedural propriety</li> <li>◆ Customs clearance</li> <li>◆ Information exchange</li> <li>◆ Cross training</li> <li>◆ Information technology</li> </ul>
<b>Customs obligations under the partnership programme:</b>	<ul style="list-style-type: none"> <li>◆ To provide information on national policy, Customs laws and regulations; give technical training for brokers; allow for brokerage and registration of transport means at different locations, transit transport, etc.</li> <li>◆ To provide information on national policy, Customs laws and regulations; offer technical training to tally operators; realize Customs-Business EDI transmission of trade data; strengthen control over containers and goods; set up liaison mechanism</li> </ul>

<b>Business obligations under the partnership programme:</b>	<ul style="list-style-type: none"> <li>◆ To strengthen cooperation with Customs to achieve effective administration of brokers</li> <li>◆ To cooperate with Customs to achieve effective control over sea cargo and containers</li> </ul>
<b>Key achievement:</b>	<ul style="list-style-type: none"> <li>◆ Referral by business sector to Customs of cases of suspected offences</li> <li>◆ Improvement of communication with the trade</li> <li>◆ Improvement of law compliance by business sector</li> <li>◆ Improvement of Customs facilitation to trade</li> </ul>
<b>Related publication/reference material:</b>	--

# Hong Kong, China

## Customs-Business Partnership Programmes implemented by Customs & Excise Department of Hong Kong, China

**Total number of programmes implemented:** five

*For details of the programmes, please contact:*

*Mr Lai Chun-kong*

*Post Title: Senior Superintendent*

*Email: ck\_lai@customs.gov.hk*

*Fax No.: 852 2543 3413*

*Telephone No.: 852 2852 3303*

### 1st programme

<b>Name of programme:</b>	Customer Liaison Group (for the sea freight, air freight, cross-boundary transport and dutiable commodities trades)
<b>Year of establishment:</b>	1992, 1994 and 1999
<b>Business promoted by the programme:</b>	To provide customer service and promote cooperation with the four industries
<b>Participating party:</b>	<p><b>For Customs:</b> Customs &amp; Excise Department of the Hong Kong Special Administrative Region</p> <p><b>For Business:</b> Key players of the</p> <ul style="list-style-type: none"> <li>(i) air freight (1992)</li> <li>(ii) sea freight (1994)</li> <li>(iii) dutiable commodities trades (1994)</li> <li>(iv) cross-boundary transport (1999)</li> </ul> <p>(Remarks: figure in bracket denotes the year the industry joined the programme)</p>
<b>Format:</b>	◆ Customer Liaison Group
<b>Objective:</b>	◆ Facilitation oriented
<b>Theme:</b>	<ul style="list-style-type: none"> <li>◆ Facilitation of Customs clearance</li> <li>◆ Trade facilitation</li> </ul>

<b>Area of cooperation:</b>	<ul style="list-style-type: none"> <li>◆ Customs clearance</li> <li>◆ Information exchange</li> <li>◆ Enhancement of understanding between both parties so as to strike for improvements and trade facilitation</li> </ul>
<b>Customs obligations under the partnership programme:</b>	<ul style="list-style-type: none"> <li>◆ To collect views from the industries for self-improvement</li> </ul>
<b>Business obligations under the partnership programme:</b>	<ul style="list-style-type: none"> <li>◆ To provide opinions on Customs procedures</li> </ul>
<b>Key achievement:</b>	<ul style="list-style-type: none"> <li>◆ Referral by business sector to Customs of cases of suspected offences</li> <li>◆ Improvement of communication with the trade</li> <li>◆ Improvement of law compliance by business sector</li> <li>◆ Improvement of Customs facilitation to trade</li> </ul>
<b>Related publication/reference material:</b>	--

## 2nd programme

<b>Name of programme:</b>	Interchange of Electronic Cargo Information
<b>Year of establishment:</b>	1998
<b>Business promoted by the programme:</b>	<ul style="list-style-type: none"> <li>◆ Improvement of the efficiency of cargo clearance</li> <li>◆ Promotion of pre-flight-arrival clearance</li> </ul>
<b>Signing authority:</b>	<b>For Customs:</b> Customs & Excise Department of the Hong Kong Special Administrative Region
	<b>For Business:</b> Seven air cargo operators in Hong Kong
<b>Format:</b>	◆ Memorandum of Understanding
<b>Objective:</b>	◆ Facilitation oriented
<b>Theme:</b>	◆ Facilitation of Customs clearance
<b>Area of cooperation:</b>	<ul style="list-style-type: none"> <li>◆ Customs clearance</li> <li>◆ Paperless release</li> <li>◆ Risk management</li> <li>◆ Information exchange</li> <li>◆ Information technology</li> </ul>
<b>Customs obligations under the partnership programme:</b>	<ul style="list-style-type: none"> <li>◆ To provide a common system platform for receiving electronic cargo data from business partners</li> <li>◆ To send the Customs clearance instructions to business partners electronically</li> </ul>
<b>Business obligations under the partnership programme:</b>	<ul style="list-style-type: none"> <li>◆ To submit electronic cargo data to Customs for clearance</li> <li>◆ To follow the Customs clearance instructions as received</li> </ul>
<b>Key achievement:</b>	<ul style="list-style-type: none"> <li>◆ Improvement of communication with the trade</li> <li>◆ Improvement of Customs facilitation to trade</li> </ul>
<b>Related publication/reference material:</b>	--

### 3rd programme

<b>Name of programme:</b>	Cooperation between Express Cargo Industry and Hong Kong Customs
<b>Year of establishment:</b>	2001
<b>Business promoted by the programme:</b>	Enhancement of efficiency in Customs controls and facilitation for express cargo clearance at the Hong Kong International Airport
<b>Signing authority:</b>	<b>For Customs:</b> Customs & Excise Department of the Hong Kong Special Administrative Region
	<b>For Business:</b> (i) Conference of Asia Pacific Express Carriers (CAPEC) (ii) Air Courier Conference of America (ACCA) (iii) Conference of Latin American Express Carriers (CLADEC) (iv) Hong Kong International Courier Association (HICA)
<b>Format:</b>	◆ Memorandum of Understanding
<b>Objective:</b>	◆ Enforcement oriented ◆ Facilitation oriented
<b>Theme:</b>	◆ Anti-narcotics ◆ Anti-smuggling ◆ Facilitation of Customs clearance ◆ Protection of revenue ◆ Protection of intellectual property rights ◆ Protection of endangered species ◆ Other offences against the laws being enforced by the Hong Kong Customs
<b>Area of cooperation:</b>	◆ Customs clearance ◆ Paperless release ◆ Risk management ◆ Information exchange ◆ Cross training ◆ Information technology



<p><b>Customs obligations under the partnership programme:</b></p>	<ul style="list-style-type: none"> <li>◆ To communicate with the business partners to discuss and resolve operational matters</li> <li>◆ To maximize the use of information technology for data capture, processing and exchange of information</li> <li>◆ To receive cargo data from and send Customs' instructions to the business partners by means of computer system interface</li> <li>◆ To provide staff of business partners with training for the purpose of understanding Customs' requirements and computer system</li> </ul>
<p><b>Business obligations under the partnership programme:</b></p>	<ul style="list-style-type: none"> <li>◆ To communicate with Customs to discuss and resolve operational matters</li> <li>◆ To maximize the use of information technology for data capture, processing and exchange of information</li> <li>◆ To send cargo data to and receive Customs' instructions from the Hong Kong Customs by means of computer system interface</li> <li>◆ To provide Customs personnel with training for the purpose of understanding their facilities, procedures and computer systems</li> </ul>
<p><b>Key achievement:</b></p>	<ul style="list-style-type: none"> <li>◆ Improvement of communication with the trade</li> <li>◆ Improvement of law compliance by business sector</li> <li>◆ Improvement of Customs facilitation to trade</li> </ul>
<p><b>Related publication/reference material:</b></p>	<p>--</p>

#### 4th programme

<b>Name of programme:</b>	Anti-Cigarette Smuggling Reward Scheme
<b>Year of establishment:</b>	1994
<b>Business promoted by the programme:</b>	To combat cigarette smuggling
<b>Signing authority:</b>	<b>For Customs:</b> Customs & Excise Department of the Hong Kong Special Administrative Region
	<b>For Business:</b> Tobacco Institute of HK Ltd.
<b>Format:</b>	Agreement (to be signed on a yearly basis)
<b>Objective:</b>	◆ Enforcement oriented
<b>Theme:</b>	◆ Anti-smuggling
	◆ Protection of revenue
<b>Area of cooperation:</b>	◆ Incentive to combat cigarette smuggling
<b>Customs obligations under the partnership programme:</b>	◆ To collect information and combat cigarette smuggling
<b>Business obligations under the partnership programme:</b>	◆ To finance rewards for informers who provide significant information leading to seizure and forfeiture of illicit cigarettes and conviction of persons involved
<b>Key achievement:</b>	◆ Successful interdiction of contraband ◆ Protection of revenue
<b>Related publication/reference material:</b>	--

### 5th programme

<b>Name of programme:</b>	Oil Industry Reward Scheme
<b>Year of establishment:</b>	1996
<b>Business promoted by the programme:</b>	To combat illicit fuel activities
<b>Signing authority:</b>	<b>For Customs:</b> Customs & Excise Department of the Hong Kong Special Administrative Region
	<b>For Business:</b> Local oil companies
<b>Format:</b>	◆ Agreement (to be signed on a yearly basis)
<b>Objective:</b>	◆ Enforcement oriented
<b>Theme:</b>	◆ Anti-smuggling ◆ Protection of revenue ◆ Combat illicit fuel activities
<b>Area of cooperation:</b>	◆ Incentive to combat illicit fuel activities as well as to protect public safety
<b>Customs obligations under the partnership programme:</b>	◆ To collect information and combat illicit fuel activities
<b>Business obligations under the partnership programme:</b>	◆ To finance rewards for informers who provide significant information leading to seizure and forfeiture of illicit fuel and conviction of persons involved
<b>Key achievement:</b>	◆ Successful interdiction of contraband ◆ Protection of revenue and public safety
<b>Related publication/reference material:</b>	--

# Indonesia

## Customs-Business Partnership Programmes implemented by Indonesian Customs & Excise

**Total number of programmes implemented:** three

*For details of the programmes, please contact:*

*Mr Irwan Ridwan*

*Post Title: Director of International Affairs*

*Email: irwanr@indosat.net.id*

*Fax No.: 62 21 4891335*

*Telephone No.: 62 21 4891053*

### 1st programme

<b>Name of programme:</b>	(i) MOU between Customs & the Association of Indonesian Freight & Forwarder (GAFEKSI) (ii) MOU between Customs & the Association of Indonesian Consignment (ASPERINDO) (iii) MOU between Customs & the Association of Indonesian Importer (GINSI)
<b>Year of establishment:</b>	1994, 1995 and 1999
<b>Business promoted by the programme:</b>	Improve cooperation, professionalism and communication
<b>Signing authority:</b>	<b>For Customs:</b> Director General  <b>For Business:</b> (i) Chairman of GAFEKSI (1994) (ii) Chairman of ASPERINDO (1995) (iii) Chairman of Central Board of GINSI (1999)  (Remarks: figure in bracket denotes the year the industry joined the programme)
<b>Format:</b>	◆ Memorandum of Understanding
<b>Objective:</b>	◆ Enforcement oriented ◆ Facilitation oriented

<b>Theme:</b>	<ul style="list-style-type: none"> <li>◆ Anti-smuggling</li> <li>◆ Facilitation of Customs clearance</li> <li>◆ Protection of revenue</li> <li>◆ Integrity</li> </ul>
<b>Area of cooperation:</b>	<ul style="list-style-type: none"> <li>◆ Customs clearance</li> <li>◆ Information exchange</li> <li>◆ Staff integrity</li> <li>◆ Cross training</li> </ul>
<b>Customs obligations under the partnership programme:</b>	<ul style="list-style-type: none"> <li>◆ To improve cooperation in the above mentioned areas</li> </ul>
<b>Business obligations under the partnership programme:</b>	<ul style="list-style-type: none"> <li>◆ To improve cooperation in the above mentioned areas</li> </ul>
<b>Key achievement:</b>	<ul style="list-style-type: none"> <li>◆ Improvement of communication with the trade</li> <li>◆ Improvement of law compliance by business sector</li> <li>◆ Improvement of Customs facilitation to trade</li> </ul>
<b>Related publication/reference material:</b>	<ul style="list-style-type: none"> <li>◆ Copy of MOU</li> </ul>

## 2nd programme

<b>Name of programme:</b>	MOU between Customs & PT. Superintending Company of Indonesia (SUCOFINDO)
<b>Year of establishment:</b>	1997
<b>Business promoted by the programme:</b>	Information exchange, coordination and consultation, using electronic data, laboratory and expert
<b>Signing authority:</b>	<b>For Customs:</b> Director General
	<b>For Business:</b> CEO of SUCOFINDO
<b>Format:</b>	◆ Memorandum of Understanding
<b>Objective:</b>	◆ Facilitation oriented
<b>Theme:</b>	<ul style="list-style-type: none"> <li>◆ Anti-smuggling</li> <li>◆ Facilitation of Customs clearance</li> <li>◆ Protection of revenue</li> <li>◆ Integrity</li> </ul>
<b>Area of cooperation:</b>	<ul style="list-style-type: none"> <li>◆ Customs clearance</li> <li>◆ Information exchange</li> <li>◆ Information technology</li> </ul>
<b>Customs obligations under the partnership programme:</b>	◆ To improve cooperation in the above mentioned areas
<b>Business obligations under the partnership programme:</b>	◆ To improve cooperation in the above mentioned areas
<b>Key achievement:</b>	<ul style="list-style-type: none"> <li>◆ Improvement of law compliance by business sector</li> <li>◆ Improvement of Customs facilitation to trade</li> </ul>
<b>Related publication/reference material:</b>	◆ Copy of MOU

### 3rd programme

<b>Name of programme:</b>	The Application & Utilization of ATA Carnet in Indonesia
<b>Year of establishment:</b>	1997
<b>Business promoted by the programme:</b>	To support the development and application of facilities of ATA Carnet
<b>Signing authority:</b>	<b>For Customs:</b> Director General
	<b>For Business:</b> Board of Executive of Indonesian Chamber of Commerce & Industry
<b>Format:</b>	◆ Agreement
<b>Objective:</b>	◆ Facilitation oriented
<b>Theme:</b>	◆ Facilitation of Customs clearance
<b>Area of cooperation:</b>	◆ Procedural propriety ◆ Customs clearance
<b>Customs obligations under the partnership programme:</b>	◆ To administer and implement the signing of ATA Carnet ◆ To arrange programme for the preparation and implementation of ATA Carnet
<b>Business obligations under the partnership programme:</b>	◆ To set up an organization ATA Carnet within KADIN ◆ To implement, educate and train personnel on ATA Carnet
<b>Key achievement:</b>	◆ Improvement of communication with the trade ◆ Improvement of law compliance by business sector ◆ Improvement of Customs facilitation to trade
<b>Related publication/reference material:</b>	◆ Copy of Agreement

# Japan

## Customs-Business Partnership Programmes implemented by Japan Customs and Tariff Bureau

**Total number of programmes implemented: two**

*For details of the programmes, please contact:*

*Mr Takashi Matsumoto*

*Post Title: Deputy Director, Office of Regional Customs Cooperation*

*Email: takashi.matsumoto1@mof.go.jp*

*Fax No.: 81 3 5251 2123*

*Telephone No.: 81 3 3581 3825*

### 1st programme

<b>Name of programme:</b>	MOU/Agreement regarding Anti-narcotics and Anti-firearms
<b>Year of establishment:</b>	1992
<b>Business promoted by the programme:</b>	Forwarders, importers/exporters, customs brokers, warehousing, travel agents, etc.
<b>Signing authority:</b>	<b>For Customs:</b> Customs and Tariff Bureau, Regional Customs
	<b>For Business:</b> 37 Groups
<b>Format:</b>	<ul style="list-style-type: none"> <li>◆ Memorandum of Understanding</li> <li>◆ Agreement</li> </ul>
<b>Objective:</b>	◆ Enforcement oriented
<b>Theme:</b>	<ul style="list-style-type: none"> <li>◆ Anti-narcotics</li> <li>◆ Anti-firearms</li> </ul>
<b>Area of cooperation:</b>	<ul style="list-style-type: none"> <li>◆ Shipment security</li> <li>◆ Personnel security</li> <li>◆ Procedural propriety</li> <li>◆ Information exchange</li> <li>◆ Staff integrity</li> <li>◆ Cross training</li> </ul>



<b>Customs obligations under the partnership programme:</b>	<ul style="list-style-type: none"> <li>◆ To provide business with advice on how to respond to findings of actual and possible smuggling</li> <li>◆ To contribute to the maintenance of business ethics by providing lectures aimed at raising awareness regarding the impact of illicit drugs and firearms smuggling on public security</li> </ul>
<b>Business obligations under the partnership programme:</b>	<ul style="list-style-type: none"> <li>◆ To take appropriate security measures against ships, crew members, and consignments so as to prevent illicit drugs and firearms from being smuggled to the extent possible under their realm of responsibility</li> </ul>
<b>Key achievement:</b>	<ul style="list-style-type: none"> <li>◆ Referral by business sector to Customs of cases of suspected offences</li> <li>◆ Successful interdiction of contraband</li> </ul>
<b>Related publication/reference material:</b>	--

## 2nd programme

<b>Name of programme:</b>	Arrangement regarding Anti-smuggling
<b>Year of establishment:</b>	1993
<b>Business promoted by the programme:</b>	Forwarders, importers/exporters, warehousing, travel agents, etc.
<b>Signing authority:</b>	<b>For Customs:</b> Regional Customs
	<b>For Business:</b> 15 Groups
<b>Format:</b>	◆ Arrangement
<b>Objective:</b>	◆ Enforcement oriented
<b>Theme:</b>	<ul style="list-style-type: none"> <li>◆ Anti-narcotics</li> <li>◆ Anti-smuggling</li> <li>◆ Facilitation of Customs clearance</li> <li>◆ Integrity</li> </ul>
<b>Area of cooperation:</b>	<ul style="list-style-type: none"> <li>◆ Shipment security</li> <li>◆ Personnel security</li> <li>◆ Procedural propriety</li> <li>◆ Information exchange</li> <li>◆ Staff integrity</li> <li>◆ Cross training</li> </ul>
<b>Customs obligations under the partnership programme:</b>	<ul style="list-style-type: none"> <li>◆ To provide business with an appropriate advice on how to deal with findings of actual and possible smuggling</li> <li>◆ To contribute to the training of business staff by dispatching lecturers and providing materials and information for the purpose of raising their awareness of seriousness of issues made with import/export-prohibited goods, such as illicit drugs and firearms</li> </ul>
<b>Business obligations under the partnership programme:</b>	<ul style="list-style-type: none"> <li>◆ To take appropriate measures against ships, crews, and shipments so as to prevent import/export-prohibited goods, such as illicit drugs and firearms, from being smuggled to the extent possible under their realm of responsibility</li> </ul>

<b>Key achievement:</b>	<ul style="list-style-type: none"> <li>◆ Referral by business sector to Customs of cases of suspected offences</li> <li>◆ Successful interdiction of contraband</li> <li>◆ Improvement of communication with the trade</li> <li>◆ Improvement of law compliance by business sector</li> <li>◆ Improvement of Customs facilitation to trade</li> </ul>
<b>Related publication/reference material:</b>	--

# Korea

## Customs-Business Partnership Programmes implemented by Korea Customs Service

**Total number of programmes implemented:** three

<i>For details of the programmes, please contact:</i>	
<i>Mr Si-dong <u>Kim</u></i>	
<i>Post Title:</i>	<i>Deputy Director, Trade Cooperation Division</i>
<i>Email:</i>	<i>Saaak@customs.go.kr</i>
<i>Fax No.:</i>	<i>82 042 481 7969</i>
<i>Telephone No.:</i>	<i>82 042 481 7961</i>

### 1st programme

<b>Name of programme:</b>	The MOU between Customs and express consignment companies on the prompt clearance of express consignment goods and the prevention of illegal trade
<b>Year of establishment:</b>	1996
<b>Business promoted by the programme:</b>	<ul style="list-style-type: none"> <li>◆ Prompt clearance of express consignment goods</li> <li>◆ Prevention of smuggling</li> </ul>
<b>Signing authority:</b>	<p><b>For Customs:</b> Customs collector (Kimpo &amp; Incheon)</p> <p><b>For Business:</b> Express consignment companies (registered by Customs collector)</p>
<b>Format:</b>	◆ Memorandum of Understanding
<b>Objective:</b>	<ul style="list-style-type: none"> <li>◆ Enforcement oriented</li> <li>◆ Facilitation oriented</li> </ul>
<b>Theme:</b>	<ul style="list-style-type: none"> <li>◆ Anti-narcotics</li> <li>◆ Anti-smuggling</li> <li>◆ Facilitation of Customs clearance</li> <li>◆ Protection of revenue</li> <li>◆ Protection of intellectual property rights</li> <li>◆ Protection of endangered species</li> </ul>

<b>Area of cooperation:</b>	<ul style="list-style-type: none"> <li>◆ Customs clearance</li> <li>◆ Risk management</li> <li>◆ Intelligence</li> <li>◆ Information exchange</li> </ul>
<b>Customs obligations under the partnership programme:</b>	<ul style="list-style-type: none"> <li>◆ To exempt physical inspection by Customs (except for selective inspection)</li> <li>◆ To educate and offer documents about the modus operandi of smuggling and inspection methods</li> <li>◆ To standby a professional team on clearance barrier in the clearance area</li> </ul>
<b>Business obligations under the partnership programme:</b>	<ul style="list-style-type: none"> <li>◆ To provide the clearance area for controlling the express consignment goods</li> <li>◆ To provide the information about narcotics, smuggling and anti-safety goods</li> <li>◆ To operate X-ray instruments and interpretation service</li> </ul>
<b>Key achievement:</b>	<ul style="list-style-type: none"> <li>◆ Referral by business sector to Customs of cases of suspected offences</li> <li>◆ Successful interdiction of contraband</li> <li>◆ Improvement of law compliance by business sector</li> </ul>
<b>Related publication/reference material:</b>	--

## 2nd programme

<b>Name of programme:</b>	Customs Conference for Foreign Business
<b>Year of establishment:</b>	1998
<b>Business promoted by the programme:</b>	Foreign companies
<b>Participating party:</b>	<b>For Customs:</b> Commissioner
	<b>For Business:</b> Foreign companies (domestic and foreign companies which have been invested by foreigners)
<b>Format:</b>	◆ Customer Liaison Group
<b>Objective:</b>	◆ Facilitation oriented
<b>Theme:</b>	◆ Facilitation of Customs clearance
<b>Area of cooperation:</b>	◆ Customs clearance ◆ Paperless release
<b>Customs obligations under the partnership programme:</b>	◆ To improve environment for foreign investment ◆ To support for clearance of import/export goods ◆ To strengthen cooperation with related parties to tackle difficulties
<b>Business obligations under the partnership programme:</b>	◆ To enhance foreign investment
<b>Key achievement:</b>	◆ Improvement of communication with the trade ◆ Improvement of Customs facilitation to trade
<b>Related publication/reference material:</b>	◆ Printed publication “Customs Conference for Foreign Business”

### 3rd programme

<b>Name of programme:</b>	The cooperation programme with honest import company (Green declaration company)
<b>Year of establishment:</b>	2000
<b>Business promoted by the programme:</b>	Reduction of transaction cost by prompt clearance
<b>Signing authority:</b>	<b>For Customs:</b> Customs collector (Seoul, Busan, Incheon, Gwangju & Daegu)
	<b>For Business:</b> Presidents of 18 import companies
<b>Format:</b>	◆ Memorandum of Understanding
<b>Objective:</b>	◆ Facilitation oriented
<b>Theme:</b>	◆ Facilitation of Customs clearance
<b>Area of cooperation:</b>	<ul style="list-style-type: none"> <li>◆ Procedural propriety</li> <li>◆ Customs clearance</li> <li>◆ Risk management</li> </ul>
<b>Customs obligations under the partnership programme:</b>	<ul style="list-style-type: none"> <li>◆ To reduce the rate of cargo selectivity inspection</li> <li>◆ To exempt the on-site audit</li> <li>◆ To make the company get a prompt clearance</li> <li>◆ To make the company use the credit security</li> </ul>
<b>Business obligations under the partnership programme:</b>	<ul style="list-style-type: none"> <li>◆ To declare the import/export sheet exactly</li> <li>◆ To observe the Customs law and regulations voluntarily</li> </ul>
<b>Key achievement:</b>	<ul style="list-style-type: none"> <li>◆ Improvement of law compliance by business sector</li> <li>◆ Improvement of Customs facilitation to trade</li> </ul>
<b>Related publication/reference material:</b>	--

# Malaysia

## Customs-Business Partnership Programmes implemented by Royal Customs and Excise Department, Malaysia

**Total number of programmes implemented: one**

*For details of the programme, please contact:*

*Mr Ismail Niza bin Ali*

*Post Title: Superintendent of Customs International Affairs*

*Email: hea4@hq.rced.gov.my*

*Fax No.: 603 6201 5485*

*Telephone No.: 603 6200 2272*

<b>Name of programme:</b>	Customs-Private Sector Consultative Panel
<b>Year of establishment:</b>	1988
<b>Business promoted by the programme:</b>	Customs facilitation and private sectors compliance to the legislations
<b>Signing authority:</b>	<b>For Customs:</b> Director-General of Customs
	<b>For Business:</b> (i) Malaysian International Chamber of Commerce (ii) Air Freight Association of Malaysia (iii) Freight Forwarders Association
<b>Format:</b>	◆ Customs Notices to Customs officers and private sectors
<b>Objective:</b>	◆ Facilitation oriented ◆ Compliance oriented
<b>Theme:</b>	◆ Facilitation of Customs clearance ◆ Protection of revenue ◆ Integrity ◆ General enforcement issues



<b>Area of cooperation:</b>	<ul style="list-style-type: none"> <li>◆ Customs clearance</li> <li>◆ Paperless release</li> <li>◆ On-line payment of duties and fees</li> <li>◆ Information exchange</li> </ul>
<b>Customs obligations under the partnership programme:</b>	<ul style="list-style-type: none"> <li>◆ To clarify policy matters and new/amended procedures</li> <li>◆ To expedite Customs clearance</li> </ul>
<b>Business obligations under the partnership programme:</b>	<ul style="list-style-type: none"> <li>◆ To increase level of compliance</li> <li>◆ To provide suggestions for improvement of Customs services rendered</li> </ul>
<b>Key achievement:</b>	<ul style="list-style-type: none"> <li>◆ Improvement of communication with the trade</li> <li>◆ Improvement of law compliance by business sector</li> <li>◆ Improvement of Customs facilitation to trade</li> </ul>
<b>Related publication/reference material:</b>	--

# Mexico

## Customs-Business Partnership Programmes implemented by Administration General of Customs

**Total number of programmes implemented:** one

*For details of the programme, please contact:*

*Mr Rodrigo Navarro Fragoso*

*Post Title: Administrator of Asia-Pacific Customs Affairs*

*Email: rodrigo.navarro@sat.gob.mx*

*Fax No.: 52 55 5228 3355*

*Telephone No.: 52 55 5228 3848*

<b>Name of programme:</b>	Co-operation Agreement on Internet Trade
<b>Year of establishment:</b>	2000 - 2001
<b>Business promoted by the programme:</b>	<ul style="list-style-type: none"> <li>(i) Industrial and Textile Chambers</li> <li>(ii) Sugar Industry</li> <li>(iii) Electric and Electronic Industries</li> <li>(iv) Pharmaceutical and pharma-chemical</li> <li>(v) Leather Articles Industry</li> <li>(vi) Toy Industry</li> <li>(vii) Dairy Products Industry</li> <li>(viii) Wines and Liquors Industry</li> <li>(ix) Scholar Articles Industry</li> <li>(x) Locks and Padlocks Industry</li> <li>(xi) Chocolates, Candies and Similar Industry</li> <li>(xii) Cigarette Industry</li> <li>(xiii) Canned Food Industry</li> <li>(xiv) Corn Derivatives</li> <li>(xv) Lighters Industry</li> <li>(xvi) Tools Industry</li> <li>(xvii) Lard and Grease Industry</li> <li>(xviii) Home Cleaning Products Industry</li> <li>(xix) Coffee Industry</li> <li>(xx) Meat and Poultry Disposals Industry</li> <li>(xxi) Meat and Bovine Disposals Industry</li> </ul>

	<ul style="list-style-type: none"> <li>(xxii) Meat and Pig Disposals Industry</li> <li>(xxiii) Glass Industry</li> <li>(xxiv) Chemical Industry</li> <li>(xxv) Wear Accessories Industry</li> <li>(xxvi) Steel Industry</li> <li>(xxvii) Aluminum Industry</li> <li>(xxviii) Bicycle Industry</li> <li>(xxix) Shoe Industry</li> <li>(xxx) Matches Industry</li> <li>(xxxi) Beer Industry</li> <li>(xxxii) Cinematography Industry</li> <li>(xxxiii) Metallic Packing Industry</li> <li>(xxxiv) Flour Industry</li> <li>(xxxv) Oilcloth Industry</li> <li>(xxxvi) Medical Industry</li> <li>(xxxvii) Metallurgical Industry</li> <li>(xxxviii) Diapers Industry</li> <li>(xxxix) Paper and Cardboard Industry</li> <li>(xl) Natural Pigment Industry</li> <li>(xli) Sodas and Carbonated Water Industry</li> <li>(xlii) Wood Industry</li> <li>(xliii) Furniture Industry</li> </ul>
<b>Signing authority:</b>	<p><b>For Customs:</b> Tax Administration Service/Administration General of Customs</p>
	<p><b>For Business:</b></p> <ul style="list-style-type: none"> <li>(i) Business Coordination Council (2000)</li> <li>(ii) National Chamber of Sugar and Alcohol Industries (2000)</li> <li>(iii) Transformation Industry Chamber of Nuevo Leon State (2001)</li> <li>(iv) Manufacturers of Leather, Trip and Synthetic Articles (2000)</li> <li>(v) Mexican Association of Toy Industry (2000)</li> <li>(vi) National Association of Dairy Livestock Farmers (2000)</li> </ul>

	(vii)	Manufacturers of Wines and Liquors (2000)
	(viii)	Industrial Chamber of Steel and Iron (2000)
	(ix)	Mexican Institute of Aluminum (2000)
	(x)	National Association of Bicycle Manufacturers (2000)
	(xi)	National Association of Coffee Industry (2000)
	(xii)	National Association of Shoe Industry Suppliers (2001)
	(xiii)	National Association of Forge, Locks and Padlocks Industrials (2000)
	(xiv)	National Agricultural Council (2000)
	(xv)	National Chamber of Match Industry (2000)
	(xvi)	National Chamber of Beer and Malt Industry (2000)
	(xvii)	National Association of Chocolates, Candies and Similars Industry (2000)
	(xviii)	Cigarettes Manufacturers (2000)
	(xix)	National Chamber of Cinematographic Industry (2000)
	(xx)	National Chamber of Canned Food Industry (2000)
	(xxi)	National Chamber of Industrialized Corn (2000)
	(xxii)	Manufacturers of Office Articles (2000)
	(xxiii)	National Chamber of Metallic Containers Manufacturers (2001)
	(xxiv)	Industry Chamber of Flour of the Federal District and Mexican State (2000)
	(xxv)	Tools Manufacturers (2000)
	(xxvi)	National Council of Medical Industry (2000)
	(xxvii)	National Council of Oilcloth Industry (2000)

	<p>(xxviii) National Association of Chemical Industry (2000)</p> <p>(xxix) National Association of Oils and Lard Industrials (2000)</p> <p>(xxx) Coordinator Council of Furniture Industry (2000)</p> <p>(xxxi) Mexican Association of Diapers and Similars (2000)</p> <p>(xxxii) Chamber of Paper Industries (2000)</p> <p>(xxxiii) National Association of Natural Pigment Manufacturers (2000)</p> <p>(xxxiv) National Association of Carbonated Water and Soda Manufacturers (2000)</p> <p>(xxxv) National Association of Wood Boards Industry (2000)</p> <p>(xxxvi) Wood Industry Coordination Council (2000)</p> <p>(Remarks: figure in bracket denotes the year the industry joined the programme)</p>
<b>Format:</b>	◆ Agreement
<b>Objective:</b>	
<b>Theme:</b>	<ul style="list-style-type: none"> <li>◆ Anti-smuggling</li> <li>◆ Protection of revenue</li> <li>◆ Training</li> </ul>
<b>Area of cooperation:</b>	<ul style="list-style-type: none"> <li>◆ Intelligence</li> <li>◆ Information exchange</li> <li>◆ Cross training</li> </ul>
<b>Customs obligations under the partnership programme:</b>	◆ To provide the necessary tools and equipment for training and efficient goods inspection

<p><b>Business obligations under the partnership programme:</b></p>	<ul style="list-style-type: none"> <li>◆ To provide the necessary training by supplying the specialized technical personnel in each sector of the international trade</li> <li>◆ To analyze the level of equipment at different ports of entry and recommend the acquisition of the essential equipment for a good import-export operation</li> </ul>
<p><b>Key achievement:</b></p>	<ul style="list-style-type: none"> <li>◆ Referral by business sector to Customs of cases of suspected offences</li> <li>◆ Improvement of law compliance by business sector</li> </ul>
<p><b>Related publication/reference material:</b></p>	<p>--</p>

# New Zealand

## Customs-Business Partnership Programmes implemented by New Zealand Customs Service

**Total number of programmes implemented: two**

*For details of the programmes, please contact:*

*Mr Roger Weston*

*Post Title: International Trade Analyst, Goods Management*

*Email: roger.weston@customs.govt.nz*

*Fax No.: 64 4 472 3886*

*Telephone No.: 64 4 462 0259*

### 1st programme

<b>Name of programme:</b>	Frontline Programme
<b>Year of establishment:</b>	2001
<b>Business promoted by the programme:</b>	Advancement of co-operation between Customs administrations and industry
<b>Signing authority:</b>	<b>For Customs:</b> National Manager, Goods Management of New Zealand Customs Service
	<b>For Business:</b> Individual Chief Executive
<b>Format:</b>	◆ Memorandum of Understanding
<b>Objective:</b>	◆ Enforcement oriented
	◆ Facilitation oriented
<b>Theme:</b>	◆ Anti-narcotics
	◆ Anti-smuggling
	◆ Facilitation of Customs clearance
	◆ Protection of revenue
	◆ Protection of intellectual property rights
	◆ Protection of endangered species
	◆ Integrity
◆ Regional development	

<b>Area of cooperation:</b>	<ul style="list-style-type: none"> <li>◆ Risk management</li> <li>◆ Intelligence</li> <li>◆ Information exchange</li> <li>◆ Cross training</li> </ul>
<b>Customs obligations under the partnership programme:</b>	<ul style="list-style-type: none"> <li>◆ The “Frontline” programme has no legal obligations. It is designed to generate better communication with the people Customs do business with, promoting <i>understanding</i> of the problems and objectives common to industry and Customs.</li> </ul>
<b>Business obligations under the partnership programme:</b>	<ul style="list-style-type: none"> <li>◆ The “Frontline” programme has no legal obligations. It is designed to generate better communication with the people Customs do business with, promoting <i>understanding</i> of the problems and objectives common to industry and Customs.</li> </ul>
<b>Key achievement:</b>	<ul style="list-style-type: none"> <li>◆ Referral by business sector to Customs of cases of suspected offences</li> <li>◆ Successful interdiction of contraband</li> <li>◆ Improvement of communication with the trade</li> <li>◆ Improvement of law compliance by business sector</li> <li>◆ Improvement of Customs facilitation to trade</li> </ul>
<b>Related publication/reference material:</b>	<ul style="list-style-type: none"> <li>◆ Website: <a href="http://www.customs.govt.nz/commhome/frntline.htm">www.customs.govt.nz/commhome/frntline.htm</a> links to a brochure on “Frontline”</li> </ul>



## 2nd programme

<b>Name of programme:</b>	Tomorrow's Cargo Logistics
<b>Year of establishment:</b>	2001
<b>Business promoted by the programme:</b>	Improvement of cargo logistics – consideration of the total supply chain
<b>Participating party:</b>	<b>For Customs:</b> National Manager, Goods Management of New Zealand Customs Service
	<b>For Business:</b> Individual Chief Executive
<b>Format:</b>	◆ Customer Liaison Group
<b>Objective:</b>	<ul style="list-style-type: none"> <li>◆ Enforcement oriented</li> <li>◆ Facilitation oriented</li> <li>◆ Consideration given to process improvements through the supply chain</li> </ul>
<b>Theme:</b>	<ul style="list-style-type: none"> <li>◆ Anti-narcotics</li> <li>◆ Anti-smuggling</li> <li>◆ Facilitation of Customs clearance</li> <li>◆ Protection of revenue</li> <li>◆ Protection of intellectual property rights</li> <li>◆ Protection of endangered species</li> <li>◆ Integrity</li> </ul>
<b>Area of cooperation:</b>	<ul style="list-style-type: none"> <li>◆ Shipment security</li> <li>◆ Personnel security</li> <li>◆ Post shipment audit</li> <li>◆ Procedural propriety</li> <li>◆ Customs clearance</li> <li>◆ Paperless release</li> <li>◆ On-line payment of duties and fees</li> <li>◆ Risk management</li> <li>◆ Intelligence</li> <li>◆ Information exchange</li> <li>◆ Staff integrity</li> <li>◆ Cross training</li> <li>◆ Information technology</li> </ul>

<p><b>Customs obligations under the partnership programme:</b></p>	<ul style="list-style-type: none"> <li>◆ “Tomorrow’s Cargo Logistics” is a sub-group of a broad Joint Industry Consultative Group that has been established between industry and Government administrations to specifically consider process improvements as a means of reducing delivery times for cargo facilitation.</li> </ul>
<p><b>Business obligations under the partnership programme:</b></p>	<ul style="list-style-type: none"> <li>◆ The “Tomorrow’s Cargo Logistics ” has no legal obligations. It is designed to facilitate discussion and understanding between industry and Government regarding the obligations of each and try to jointly resolve issues and introduce initiatives that can provide an overall improvement to the delivery of cargo internationally.</li> </ul>
<p><b>Key achievement:</b></p>	<ul style="list-style-type: none"> <li>◆ Improvement of communication with the trade</li> <li>◆ Improvement of law compliance by business sector</li> <li>◆ Improvement of Customs facilitation to trade</li> </ul>
<p><b>Related publication/reference material:</b></p>	<p>--</p>

# Papua New Guinea

## Customs-Business Partnership Programmes implemented by Papua New Guinea Customs

**Total number of programmes implemented: one**

*For details of the programme, please contact:*

*Mr Clement Taipala*

*Post Title: Assistant Commissioner Customs Enforcement*

*Email: ctaipala.irc@global.net.pg*

*Fax No.: 675 321 2169*

*Telephone No.: 675 322 6892*

<b>Name of programme:</b>	Customs Monitoring and Procedures Working Group
<b>Year of establishment:</b>	1999
<b>Business promoted by the programme:</b>	The objective of the program is for the business to help Customs improve the manner in which imports are dealt with especially in relation to invoicing.
<b>Signing authority:</b>	<b>For Customs:</b> Commissioner of Customs
	<b>For Business:</b> President, Papua New Guinea Chamber of Commerce
<b>Format:</b>	◆ It is intended that an MOU will result from this.
<b>Objective:</b>	◆ Enforcement oriented
<b>Theme:</b>	◆ Anti-smuggling ◆ Facilitation of Customs clearance

<b>Area of cooperation:</b>	<ul style="list-style-type: none"> <li>◆ Post shipment audit</li> <li>◆ Procedural propriety</li> <li>◆ On-line payment of duties and fees</li> <li>◆ Risk management</li> <li>◆ Intelligence</li> <li>◆ Information exchange</li> </ul>
<b>Customs obligations under the partnership programme:</b>	<ul style="list-style-type: none"> <li>◆ To establish a mechanism through which the propriety of invoices and documents are verified and imports are done without breaching Customs laws</li> <li>◆ To ensure that Customs achieves a level playing field</li> </ul>
<b>Business obligations under the partnership programme:</b>	<ul style="list-style-type: none"> <li>◆ To supply Customs with information on any breach of which the business sector has knowledge</li> <li>◆ To assist in investigation and prosecution</li> </ul>
<b>Key achievement:</b>	<ul style="list-style-type: none"> <li>◆ Referral by business sector to Customs of cases of suspected offences</li> <li>◆ Improvement of communication with the trade</li> <li>◆ Improvement of communication with the industry for improving mutual benefit</li> </ul>
<b>Related publication/reference material:</b>	--

# Philippines

## Customs-Business Partnership Programmes implemented by Bureau of Customs, The Philippines

**Total number of programmes implemented: two**

*For details of the programmes, please contact:*

*Mr John M Simon*

*Post Title: Chief, International Affairs*

*Email: jm\_simon@hotmail.com*

*Fax No.: 632 527 4508*

*Telephone No.: 632 527 8258*

### 1st programme

<b>Name of programme:</b>	X-ray Container System Project
<b>Year of establishment:</b>	2002
<b>Business promoted by the programme:</b>	
<b>Signing authority:</b>	<p><b>For Customs:</b> Commissioner Titus B. Villanueva</p> <p><b>For Business:</b> (i) EDGARDO Q. ABESAMIS, EVP for International Container Terminal Services Inc. (ii) RAMON ATAYDE SVP for Asian Terminal Services Inc.</p>
<b>Format:</b>	◆ Memorandum of Understanding
<b>Objective:</b>	◆ Facilitation oriented
<b>Theme:</b>	<ul style="list-style-type: none"> <li>◆ Anti-narcotics</li> <li>◆ Anti-smuggling</li> <li>◆ Facilitation of Customs clearance</li> <li>◆ Protection of revenue</li> <li>◆ Integrity</li> </ul>

<b>Area of cooperation:</b>	<ul style="list-style-type: none"> <li>◆ Customs clearance</li> <li>◆ Risk management</li> <li>◆ Intelligence</li> <li>◆ Information technology</li> </ul>
<b>Customs obligations under the partnership programme:</b>	<ul style="list-style-type: none"> <li>◆ To cooperate with business partners towards the establishment of the X-ray container facility</li> </ul>
<b>Business obligations under the partnership programme:</b>	<ul style="list-style-type: none"> <li>◆ To cooperate with Customs towards the establishment of the X-ray container facility</li> </ul>
<b>Key achievement:</b>	<ul style="list-style-type: none"> <li>◆ Referral by business sector to Customs of cases of suspected offences</li> <li>◆ Successful interdiction of contraband</li> <li>◆ Improvement of communication with the trade</li> <li>◆ Improvement of law compliance by business sector</li> <li>◆ Improvement of Customs facilitation to trade</li> </ul>
<b>Related publication/reference material:</b>	<ul style="list-style-type: none"> <li>◆ Website: <a href="http://www.customs.gov.ph">www.customs.gov.ph</a></li> </ul>

## 2nd programme

<b>Name of programme:</b>	M-Governance Projects
<b>Year of establishment:</b>	2002
<b>Business promoted by the programme:</b>	
<b>Signing authority:</b>	<b>For Customs:</b> Commissioner Titus B. Villanueva
	<b>For Business:</b> President of Ylole Telecom and Smart Money Corporation
<b>Format:</b>	◆ Memorandum of Understanding
<b>Objective:</b>	◆ Facilitation oriented
<b>Theme:</b>	◆ Facilitation of Customs clearance ◆ Protection of revenue
<b>Area of cooperation:</b>	◆ Customs clearance ◆ Paperless release ◆ On-line payment of duties and fees ◆ Information exchange ◆ Information technology
<b>Customs obligations under the partnership programme:</b>	◆ To transmit the text message to business on computed taxes due via smart mobile communication facilities
<b>Business obligations under the partnership programme:</b>	◆ To transmit the text message to Customs on transfer of computed funds from smart money access
<b>Key achievement:</b>	◆ Improvement of communication with the trade ◆ Improvement of law compliance by business sector ◆ Improvement of Customs facilitation to trade
<b>Related publication/reference material:</b>	◆ Website: <a href="http://www.customs.gov.ph">www.customs.gov.ph</a>

# Singapore

## Customs-Business Partnership Programmes implemented by Customs & Excise Department, Singapore

**Total number of programmes implemented:** five

*For details of the programmes, please contact:*

*Mr Winston Tay Wee Hua*

*Post Title: Head Research and International*

*Email: ced\_international@ced.gov.sg*

*Fax No.: 65 2508663*

*Telephone No.: 65 3552034*

### 1st programme

<b>Name of programme:</b>	Advance Clearance for Couriers and Express Shipment System
<b>Year of establishment:</b>	1994
<b>Business promoted by the programme:</b>	Air Express Companies
<b>Signing authority:</b>	<b>For Customs:</b> --
	<b>For Business:</b> --
<b>Format:</b>	◆ Arrangement
<b>Objective:</b>	◆ Facilitation oriented
<b>Theme:</b>	◆ Facilitation of Customs clearance
<b>Area of cooperation:</b>	◆ Customs clearance ◆ Information technology
<b>Customs obligations under the partnership programme:</b>	◆ To review and improve the system to further facilitate clearance for express consignments
<b>Business obligations under the partnership programme:</b>	◆ To lodge declarations through the system



<b>Key achievement:</b>	<ul style="list-style-type: none"> <li>◆ Improvement of communication with the trade</li> <li>◆ Improvement of Customs facilitation to trade</li> </ul>
<b>Related publication/reference material:</b>	<ul style="list-style-type: none"> <li>◆ Annual Reports, Customs Newsletters and the Customs' Website contain general information on the programme.</li> </ul>

## 2nd programme

<b>Name of programme:</b>	Dialogue Sessions with Trade
<b>Year of establishment:</b>	1999
<b>Business promoted by the programme:</b>	All traders
<b>Participating party:</b>	<b>For Customs:</b> --
	<b>For Business:</b> --
<b>Format:</b>	◆ Customer Liaison Group
<b>Objective:</b>	◆ Communication and exchange of views
<b>Theme:</b>	◆ All issues pertaining to Customs operations
<b>Area of cooperation:</b>	◆ All areas pertaining to Customs operations
<b>Customs obligations under the partnership programme:</b>	◆ To meet with companies, warehouse operators, trade associations thrice every year and follow up on issues raised
<b>Business obligations under the partnership programme:</b>	◆ To participate and offer advice, and collaborate on matters arising where relevant
<b>Key achievement:</b>	<ul style="list-style-type: none"> <li>◆ Improvement of communication with the trade</li> <li>◆ Improvement of law compliance by business sector</li> <li>◆ Improvement of Customs facilitation to trade</li> </ul>
<b>Related publication/reference material:</b>	◆ Annual Reports, Customs Newsletters and the Customs' Website contain general information on the programme.

### 3rd programme

<b>Name of programme:</b>	Guide Programme
<b>Year of establishment:</b>	2000
<b>Business promoted by the programme:</b>	All traders
<b>Signing authority:</b>	<b>For Customs:</b> --
	<b>For Business:</b> --
<b>Format:</b>	◆ Training course for the trade regarding declaration errors, permit conditions and cargo clearance
<b>Objective:</b>	◆ Training
<b>Theme:</b>	◆ Facilitation of Customs clearance ◆ Training
<b>Area of cooperation:</b>	◆ Customs clearance ◆ Training
<b>Customs obligations under the partnership programme:</b>	◆ To conduct training on a 4-monthly basis
<b>Business obligations under the partnership programme:</b>	--
<b>Key achievement:</b>	◆ Improvement of communication with the trade ◆ Improvement of law compliance by business sector ◆ Improvement of Customs facilitation to trade
<b>Related publication/reference material:</b>	◆ Annual Reports, Customs Newsletters and the Customs' Website contain general information on the programme.

#### 4th programme

<b>Name of programme:</b>	Customs Advisory Committee
<b>Year of establishment:</b>	2000
<b>Business promoted by the programme:</b>	All traders
<b>Signing authority:</b>	<b>For Customs:</b> --
	<b>For Business:</b> --
<b>Format:</b>	◆ Working Group
<b>Objective:</b>	<ul style="list-style-type: none"> <li>◆ Enforcement oriented</li> <li>◆ Facilitation oriented</li> <li>◆ Communication and exchange of views</li> </ul>
<b>Theme:</b>	◆ All issues pertaining to Customs operations
<b>Area of cooperation:</b>	◆ All areas pertaining to Customs operations
<b>Customs obligations under the partnership programme:</b>	◆ To meet twice every year and follow up on issues raised
<b>Business obligations under the partnership programme:</b>	◆ To participate and offer advice, and collaborate on matters arising where relevant
<b>Key achievement:</b>	<ul style="list-style-type: none"> <li>◆ Improvement of communication with the trade</li> <li>◆ Improvement of law compliance by business sector</li> <li>◆ Improvement of Customs facilitation to trade</li> </ul>
<b>Related publication/reference material:</b>	◆ Annual Reports, Customs Newsletters and the Customs' Website contain general information on the programme.

### 5th programme

<b>Name of programme:</b>	Work Improvement Team
<b>Year of establishment:</b>	2000
<b>Business promoted by the programme:</b>	Port users
<b>Signing authority:</b>	<b>For Customs:</b> --
	<b>For Business:</b> --
<b>Format:</b>	◆ Working Group
<b>Objective:</b>	◆ Facilitation oriented
<b>Theme:</b>	◆ Facilitation of Customs clearance
<b>Area of cooperation:</b>	◆ Customs clearance
<b>Customs obligations under the partnership programme:</b>	◆ To work on joint projects on common problem areas and develop proposals and solutions
<b>Business obligations under the partnership programme:</b>	◆ To work on joint projects on common problem areas and develop proposals and solutions
<b>Key achievement:</b>	<ul style="list-style-type: none"> <li>◆ Improvement of communication with the trade</li> <li>◆ Improvement of Customs facilitation to trade</li> </ul>
<b>Related publication/reference material:</b>	◆ Annual Reports, Customs Newsletters and the Customs' Website contain general information on the programme.

# Chinese Taipei

## Customs-Business Partnership Programmes implemented by Department of Customs Administration, MOF, Chinese Taipei

**Total number of programmes implemented: one**

*For details of the programme, please contact:*

*Mr Arthur Yang*

*Post Title: Section Chief*

*Email: Cwyang@mail.mof.gov.tw*

*Fax No.: 886 2 23941479*

*Telephone No.: 886 2 23228216*

<b>Name of programme:</b>	Customs Partnership MOU
<b>Year of establishment:</b>	1999
<b>Business promoted by the programme:</b>	Facilitation of Customs clearance, enhancement of business productivity and the ability to implement risk management
<b>Signing authority:</b>	<b>For Customs:</b> Customs Bureaus (Regional Customs Offices)
	<b>For Business:</b> Bonded Factories, etc.
<b>Format:</b>	◆ Memorandum of Understanding
<b>Objective:</b>	◆ Enforcement oriented
	◆ Facilitation oriented
<b>Theme:</b>	◆ Anti-narcotics
	◆ Anti-smuggling
	◆ Facilitation of Customs clearance
	◆ Protection of revenue
	◆ Protection of intellectual property rights
	◆ Protection of endangered species
	◆ Integrity

<b>Area of cooperation:</b>	<ul style="list-style-type: none"> <li>◆ Shipment security</li> <li>◆ Personnel security</li> <li>◆ Post shipment audit</li> <li>◆ Procedural propriety</li> <li>◆ Customs clearance</li> <li>◆ Paperless release</li> <li>◆ On-line payment of duties and fees</li> <li>◆ Risk management</li> <li>◆ Intelligence</li> <li>◆ Information exchange</li> <li>◆ Staff integrity</li> <li>◆ Cross training</li> <li>◆ Information technology</li> </ul>
<b>Customs obligations under the partnership programme:</b>	<ul style="list-style-type: none"> <li>◆ To offer simplified and expedited procedures for business community</li> </ul>
<b>Business obligations under the partnership programme:</b>	<ul style="list-style-type: none"> <li>◆ To maintain excellent compliance record and provide information on potential commercial frauds or even smuggling for Customs on ad hoc basis</li> </ul>
<b>Key achievement:</b>	<ul style="list-style-type: none"> <li>◆ Referral by business sector to Customs of cases of suspected offences</li> <li>◆ Successful interdiction of contraband</li> <li>◆ Improvement of communication with the trade</li> <li>◆ Improvement of law compliance by business sector</li> <li>◆ Improvement of Customs facilitation to trade</li> </ul>
<b>Related publication/reference material:</b>	<ul style="list-style-type: none"> <li>◆ Customs Reengineering on Business Partnership Report (printed matter in Chinese version)</li> </ul>

# Thailand

## Customs-Business Partnership Programmes implemented by Thai Customs Department

**Total number of programmes implemented: two**

*For details of the programmes, please contact:*

*Mr Pongchai Jinda*

*Post Title: Secretary (Acting) Office of the Secretary*

*Email: --*

*Fax No.: 662 6728127*

*Telephone No.: 662 6717980*

### 1st programme

<b>Name of programme:</b>	Joint Committee between Customs and Customs Broker
<b>Year of establishment:</b>	1999
<b>Business promoted by the programme:</b>	
<b>Signing authority:</b>	<b>For Customs:</b>
	<b>For Business:</b>
<b>Format:</b>	◆ Committee
<b>Objective:</b>	◆ Facilitation oriented
<b>Theme:</b>	◆ Facilitation of Customs clearance
<b>Area of cooperation:</b>	◆ Customs clearance
<b>Customs obligations under the partnership programme:</b>	
<b>Business obligations under the partnership programme:</b>	
<b>Key achievement:</b>	◆ Improvement of Customs facilitation to trade



<b>Related publication/reference material:</b>	--
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## 2nd programme

<b>Name of programme:</b>	Committee on Improving Customs Services
<b>Year of establishment:</b>	2001
<b>Business promoted by the programme:</b>	
<b>Signing authority:</b>	<b>For Customs:</b>
	<b>For Business:</b>
<b>Format:</b>	◆ Committee
<b>Objective:</b>	◆ Facilitation oriented
<b>Theme:</b>	◆ Facilitation of Customs clearance
<b>Area of cooperation:</b>	◆ Customs clearance
<b>Customs obligations under the partnership programme:</b>	
<b>Business obligations under the partnership programme:</b>	
<b>Key achievement:</b>	◆ Improvement of Customs facilitation to trade
<b>Related publication/reference material:</b>	--

# United States

## Customs-Business Partnership Programmes implemented by U.S. Customs Service

**Total number of programmes implemented:** three

*For details of the programmes, please contact:*

*Ms Eileen McLucas*

*Post Title: Office of International Affairs*

*Email: Eileen.m.mclucas@customs.treas.gov*

*Fax No.: 202 927 6892*

*Telephone No.: 202 927 6151*

### 1st programme

<b>Name of programme:</b>	Carrier Initiative Programme
<b>Year of establishment:</b>	1988
<b>Business promoted by the programme:</b>	Air, sea and land commercial transport companies
<b>Signing authority:</b>	<b>For Customs:</b> Assistant Commissioner, Office of Field Operations
	<b>For Business:</b> Individual business representative
<b>Format:</b>	◆ Agreement
<b>Objective:</b>	◆ Enforcement oriented
<b>Theme:</b>	◆ Anti-narcotics
<b>Area of cooperation:</b>	◆ Shipment security ◆ Personnel security ◆ Intelligence ◆ Staff integrity
<b>Customs obligations under the partnership programme:</b>	◆ To train employees of commercial carriers on anti-drug smuggling ◆ To conduct site surveys and provide appropriate training and recommendations for improving security

<b>Business obligations under the partnership programme:</b>	<ul style="list-style-type: none"> <li>◆ To open the training programme to other interested parties (including law enforcement officials) and provide venue, training equipment and interpreters</li> </ul>
<b>Key achievement:</b>	<ul style="list-style-type: none"> <li>◆ Referral by business sector to Customs of cases of suspected offences</li> <li>◆ Successful interdiction of contraband</li> <li>◆ Improvement of communication with the trade</li> <li>◆ Improvement of law compliance by business sector</li> </ul>
<b>Related publication/reference material:</b>	--

## 2nd programme

<b>Name of programme:</b>	Business Anti-Smuggling Coalition
<b>Year of establishment:</b>	1995
<b>Business promoted by the programme:</b>	Exporters, carriers, manufacturers
<b>Signing authority:</b>	<b>For Customs:</b>
	<b>For Business:</b>
<b>Format:</b>	◆ Arrangement
<b>Objective:</b>	◆ Enforcement oriented
<b>Theme:</b>	◆ Anti-narcotics ◆ Anti-smuggling
<b>Area of cooperation:</b>	◆ Shipment security ◆ Personnel security ◆ Risk management ◆ Information technology
<b>Customs obligations under the partnership programme:</b>	◆ To provide voluntary programme for businesses with no government imposed mandates ◆ To exchange ideas and information on “best practices” ◆ To provide training to employees responsible for facilities security, transit operations, cargo security, cargo selection, personnel security, and vessel and aircraft search
<b>Business obligations under the partnership programme:</b>	◆ To set self-imposed standards that will significantly deter narcotics traffickers ◆ To ensure appropriate security measures are in place to prevent commercial transactions from becoming a tool for narcotics traffickers ◆ To accept recommendations for increasing security in factories, warehouses, terminals and aboard aircraft, vessels, and other conveyances

<b>Key achievement:</b>	<ul style="list-style-type: none"> <li>◆ Referral by business sector to Customs of cases of suspected offences</li> <li>◆ Successful interdiction of contraband</li> <li>◆ Improvement of communication with the trade</li> <li>◆ Improvement of law compliance by business sector</li> </ul>
<b>Related publication/reference material:</b>	--

### 3rd programme

<b>Name of programme:</b>	Americas Counter Smuggling Initiative
<b>Year of establishment:</b>	1998
<b>Business promoted by the programme:</b>	Exporters, carriers, manufacturers
<b>Signing authority:</b>	<b>For Customs:</b> Commissioner, U.S. Customs Service for government to government training
	<b>For Business:</b>
<b>Format:</b>	◆ Arrangement
<b>Objective:</b>	◆ Enforcement oriented
<b>Theme:</b>	◆ Anti-narcotics ◆ Anti-smuggling
<b>Area of cooperation:</b>	◆ Shipment security ◆ Personnel security ◆ Customs clearance ◆ Risk management ◆ Intelligence ◆ Information technology
<b>Customs obligations under the partnership programme:</b>	◆ To detail US Customs officers overseas to aid in the development and implementation of security programmes and initiatives to safeguard legitimate trade from being used to smuggle drugs ◆ To perform site surveys at manufacturing plants and port facilities ◆ To provide training to Customs administrations or appropriate government anti-drug force

<p><b>Business obligations under the partnership programme:</b></p>	<ul style="list-style-type: none"> <li>◆ To set self-imposed standards that will significantly deter narcotics traffickers</li> <li>◆ To ensure appropriate security measures are in place to prevent commercial transactions from becoming a tool for narcotics traffickers</li> <li>◆ To accept recommendations for increasing security at terminals and aboard aircraft, vessels, and other conveyances</li> </ul>
<p><b>Key achievement:</b></p>	<ul style="list-style-type: none"> <li>◆ Referral by business sector to Customs of cases of suspected offences</li> <li>◆ Successful interdiction of contraband</li> <li>◆ Improvement of communication with the trade</li> <li>◆ Improvement of law compliance by business sector</li> </ul>
<p><b>Related publication/reference material:</b></p>	<p>--</p>



## APEC SCCP Questionnaire

### on Customs-Business Partnership Programmes

1. Has your administration implemented any Customs-Business Partnership Programme?

- Yes (please go to Q.5)                       No (please answer Q.2-4, 10-12)

2. If no, please advise why a Customs-Business Partnership Programme has not been implemented.

- Lack of expertise
- Lack of resources
- Others: \_\_\_\_\_
- \_\_\_\_\_

3. Is your administration willing to implement any Customs-Business cooperative programme in the future?

- Yes                                               No

4. If yes, whether your administration would require any technical assistance in the form of a mentor system?

- Yes                                               No

Note:  Please tick in the appropriate box.

5. Please provide details of the Customs-Business Partnership Programme(s) currently being implemented in your economy. (Use separate sheets for different programmes.)

<b>Name of programme:</b>	
<b>Year of establishment:</b>	
<b>Durations:</b>	<input type="checkbox"/> Permanent until cancelled <input type="checkbox"/> ad-hoc, from _____ to _____ (please specify the period)
<b>Signing authority:</b>	For Customs:
	For Business:
<b>Business promoted by the programme:</b>	
<b>Format:</b>	<input type="checkbox"/> MOU <input type="checkbox"/> Agreement <input type="checkbox"/> Arrangement <input type="checkbox"/> Declaration <input type="checkbox"/> Customer Liaison Group Others: _____
<b>Nature:</b>	<input type="checkbox"/> Legally binding <input type="checkbox"/> Legally non-binding
<b>Objective:</b>	<input type="checkbox"/> Enforcement oriented <input type="checkbox"/> Facilitation oriented <input type="checkbox"/> Others: _____
<b>Partnership:</b>	<input type="checkbox"/> with an international trade association e.g. IECC <input type="checkbox"/> with a local trade association <input type="checkbox"/> with a local company <input type="checkbox"/> Others: _____
<b>Theme:</b>	<input type="checkbox"/> Anti-narcotics <input type="checkbox"/> Anti-smuggling <input type="checkbox"/> Facilitation of Customs clearance <input type="checkbox"/> Protection of revenue <input type="checkbox"/> Protection of intellectual property rights <input type="checkbox"/> Protection of endangered species <input type="checkbox"/> Integrity <input type="checkbox"/> Others: _____

Note:  Please tick in the appropriate box.

<b>Area of cooperation:</b>	<input type="checkbox"/> Shipment security <input type="checkbox"/> Personnel security <input type="checkbox"/> Post shipment audit <input type="checkbox"/> Procedural propriety <input type="checkbox"/> Customs clearance <input type="checkbox"/> Paperless release <input type="checkbox"/> On-line payment of duties and fees <input type="checkbox"/> Risk management <input type="checkbox"/> Intelligence <input type="checkbox"/> Information exchange <input type="checkbox"/> Staff integrity <input type="checkbox"/> Cross training <input type="checkbox"/> Information technology <input type="checkbox"/> Others: _____ _____ _____
<b>Customs' obligations under the partnership programme:</b>	
<b>Business obligations under the partnership programme:</b>	
<b>Key achievement:</b>	<input type="checkbox"/> Referral by business sector to Customs of cases of suspected offence <input type="checkbox"/> Successful interdiction of contraband <input type="checkbox"/> Improvement of communication with the trade <input type="checkbox"/> Improvement of law compliance by business sector <input type="checkbox"/> Improvement of Customs' facilitation to trade <input type="checkbox"/> Others: _____ _____ _____

Note:  Please tick in the appropriate box.

6. Is there any printed or electronic version of booklet/materials available on the Customs-Business Partnership Programme(s) mentioned in question 5?

Yes

No



Please specify the names of the publications/websites/CD-ROM , etc.

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7. Is your administration willing to make the above materials available for other members' reference?

Yes

No

8. Does your administration wish to be a mentor on any of the above Customs-Business Partnership Programme(s)?

(A mentor administration will only be required to provide information and implementation details of a partnership programme to another administration which is interested in implementing a similar programme.)

Yes

No



Please specify the name(s) of the partnership programme(s).

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Note:  Please tick in the appropriate box.

9. If your administration is willing to be a mentor, please provide details of the contact officer.

Name: .....

Office: .....

Position: .....

Office Address: .....

.....

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Telephone: .....

Fax No.: .....

E-mail: .....

10. Does your administration have any specific needs with regard to 'theme' and 'area of cooperation' for the Customs-Business Partnership Programme?

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Note:  Please tick in the appropriate box.

11. A consultation with the business sectors will provide Customs with a better understanding of their need and preference in the Customs-Business Partnership Programme. Is a separate survey on your home business sector required in this regard?

Yes  No



Does your administration need a specimen questionnaire on that?

Yes  No

12. Do you have any other comments?

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Note:  Please tick in the appropriate box.